For more information regarding this software update, please contact Seahorse Bioscience support:

E-mail: support@seahorsebio.com
Phone: 800-671-0633 #3 (within US)
       +1-978-671-1600 #3 (outside US)
       +45 31 76 32 51 (Europe)

Introduction

This is a new release of the XF24 software. This must be installed on both the instrument controller PC and any PC used to view the XF24 data files. The XF24 application and ActiveX components required for viewing data files in Excel are included in this installer.

For new users unfamiliar with the XF software, please refer to the XF24 manual for comprehensive documentation of the instrument and software. For experienced users, please read the release notes. There are many significant changes that will impact your use of the software and how you analyze your data.

Installation

If you are updating from version 1.8 of the XF24 software, it is NOT required that previous versions be removed before installing this release. This installer will overwrite existing program files from previous versions.

If you are updating from version 1.7 of the XF24 software or earlier, it IS required that previous versions be removed before installing this release, rebooting if the operating system requests it.

This installer will check for certain prerequisites, so you will probably see an additional screen notifying you of the need to install one or both. These installations, if necessary, will be run in the background and will not require additional information.

64-Bit Support

In general, the XF24 software is supported under 64-bit operating systems. However, the Excel ActiveX control will not function in 64-bit versions of Office Excel. If you intend to use a 64-bit operating system, you must use the 32-bit version of Office Excel in order to view saved XF assays.

Windows 7

You must run the installer as an administrator. For best results, turn off User Access Control entirely, as it can interfere with program execution.