Maximize the return on your Agilent instrument investments with Agilent training

Maximizing instrument utilization and throughput are high priorities for most labs. But insufficient training and inexperienced new hires are pulling in the opposite direction. Maybe you’ve seen the signs:

- Frequent errors and rework
- Repeated calls to support lines
- Under-utilized new features and capabilities
- Low throughput and productivity
- Frequent instrument downtime

Agilent University training is a quick and affordable remedy, helping you develop a confident, productive staff, and keeping your lab running at peak performance.

Agilent University has hundreds of courses, covering a broad range of topics and experience levels. You’re certain to find skill-enhancing courses for everyone in your lab, in a delivery format to meet your needs.
## What our satisfied customers are saying

### 96%

of students would recommend Agilent University courses.

### Average Course Rating

⭐⭐⭐⭐⭐

### Average Trainer Rating

⭐⭐⭐⭐⭐⭐

* Data collected from French and German customers for courses hosted in 2019.

### 4522

hours of class room trainings in 2019

* Estimation for courses hosted in Nordics, France, Germany, India, Italy and Switzerland in 2019.

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### Story 1*

**Customer challenge**

Instruments’ Downtime

**After training**

Quantity unscheduled maintenances reduced by 66%

<table>
<thead>
<tr>
<th>Story 1*</th>
<th>Story 2**</th>
<th>Story 3***</th>
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<tbody>
<tr>
<td>Customer challenge</td>
<td>Instruments’ Downtime</td>
<td>Data process time</td>
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<tr>
<td>After training</td>
<td>Quantity unscheduled maintenances reduced by 66%</td>
<td>From 124 to 40 minutes per sample</td>
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### Story 2**

**Research Scientist | Oil & Gas Industry**

The customized training was extremely relevant to our needs. Our instructor is very knowledgeable and skillful. He has greatly improved our understanding of the system.

**Forensic Chemist | Government Agency**

The training we attended improves our knowledge of GCMS, data mining and quantitative analysis tremendously.

**Assistant Lab Manager | Academic Institution**

I found this course to be very relevant to my day-to-day work. The course was well designed, I enjoyed learning about the analyzer in sections; theory, then hands-on.

**Refining Chemist**

Before attending this course I had little understanding of the HPLC Systems. The instructor was able to simplify the system with her knowledge and skill. Her presentation skills and hands-on experience allowed me to fully grasp LC troubleshooting and maintenance. By gaining this knowledge I am able to efficiently and effectively perform my daily job function.

**Biotechnology Company**

The in-house training for Agilent’s new OpenLAB software was very extensive. The coach explained everything very clearly using examples and illustrations. Our specific questions were answered comprehensively. The training serves as a good basis for the subsequent independent operation of the devices. The training materials provided covered all the most important topics.

**Lab Manager | Quality control**

* Feedback collected from customers based in different countries and regions.

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* Pharma customer working on 44 HPLCs of various brands.  
  ** Enviro customer doing purity analysis in water samples.  
  *** Food customer analyzing olive oil samples.
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<tbody>
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<td><strong>GC</strong> Practical Agilent 7890 Troubleshooting &amp; Preventive Maintenance</td>
<td>GC-7890-2205c</td>
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All trainings are taught in English language.
All trainings start at 9 and end at 17.

www.agilent.com/crosslab/university
General Information

Classroom training
Dedicated Agilent training facilities worldwide
- Distraction-free learning
- Hands-on labs
- Face-to-face time with Agilent experts

How to register
E-Mail
customercare_uk@agilent.com
Telephones
0345 712 5292

Terms and Conditions,
Cancellation and Rescheduling
All course schedules and course fees are subject to change without prior notice. A confirmation email will be sent two weeks before class commencement.

Cancellation or rescheduling must be made at least 10 working days prior to start of the course to avoid a 50% billing fee to attendee. A late cancellation notification or non-attendance will result in full billing. Agilent reserves the right to cancel any course 10 working days prior where minimum enrollment is not met. The purchase of non-refundable airline tickets is NOT recommended due to possible class cancellations.

Credits and Currencies
Now you can plan and budget your training requirement with Agilent University Training Credits that enable you to assign training funds without having to choose specific dates, locations, or topics. Agilent University Training Credits give you an ideal way to manage your training budget and ensure essential learning.
They provide ultimate flexibility: can be used for any Agilent University offering, On-Site training, or Consulting.

The current conversion rate for 1 Training Credit (TC) is £ 0.62 or € 0.62.