Maximize the return on your Agilent instrument investments with Agilent training

Maximizing instrument utilization and throughput are high priorities for most labs. But insufficient training and inexperienced new hires are pulling in the opposite direction. Maybe you’ve seen the signs:

- Frequent errors and rework
- Repeated calls to support lines
- Under-utilized new features and capabilities
- Low throughput and productivity
- Frequent instrument downtime

Agilent University training is a quick and affordable remedy, helping you develop a confident, productive staff, and keeping your lab running at peak performance.

Agilent University has hundreds of courses, covering a broad range of topics and experience levels. You’re certain to find skill-enhancing courses for everyone in your lab, in a delivery format to meet your needs.
What our satisfied customers are saying

96% of students would recommend Agilent University courses

Average Course Rating

Customer challenge
- Instruments' Downtime
- Data processing time
- Sample analysis time

After training
- Quantity unscheduled maintenance reduced by 66%
- From 124 to 40 minutes per sample
- From 5 to 2 injections per sample

Customer
- Research Scientist | Oil & Gas Industry
- Forensic Chemist | Government Agency
- Assistant Lab Manager | Academic Institution
- Refining Chemist
- Biotechnology Company
- Lab Manager | Quality control

The customized training was extremely relevant to our needs. Our instructor is very knowledgeable and skillful. He has greatly improved our understanding of the system.

The training we attended improves our knowledge of GCMS, data mining and quantitative analysis tremendously.

The courses I attended imparted me with practical knowledge and tips on how to run and optimize the system.

I found this course to be very relevant to my day-to-day work. The course was well designed, I enjoyed learning about the analyzer in sections; theory, then hands-on.

Before attending this course I had little understanding of the HPLC Systems. The instructor was able to simplify the system with her knowledge and skill. Her presentation skills and hands-on experience allowed me to fully grasp LC troubleshooting and maintenance. By gaining this knowledge I am able to efficiently and effectively perform my daily job function.

The in-house training for Agilent's new OpenLAB software was very extensive. The coach explained everything very clearly using examples and illustrations. Our specific questions were answered comprehensively. The training serves as a good basis for the subsequent independent operation of the devices. The training materials provided covered all the most important topics.

* Feedback collected from customers based in different countries and regions.

* Data collected from French and German customers for courses hosted in 2019.

* Estimation for courses hosted in Nordics, France, Germany, India, Italy and Switzerland in 2019.

4522 hours of class room trainings in 2019

* Pharma customer working on 44 HPLCs of various brands.
* Enviro customer doing purity analysis in water samples.
* Food customer analyzing olive oil samples.
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Trainings are taught in Danish (D), Finnish (F), Swedish (S) or English (E) language. All trainings start at 8:30 and end at 16:30. www.agilent.com/crosslab/university

Edition 2020

Denmark, Finland, Sweden
General Information

**Classroom training**
Dedicated Agilent training facilities worldwide
- Distraction-free learning
- Hands-on labs
- Face-to-face time with Agilent experts

**How to register**

**SWEDEN**
Tel: +46850648960
customercare_sweden@agilent.com

**DENMARK**
Tel: +4570130030
customercare_denmark@agilent.com

**FINLAND**
Tel: 0108552465
customercare_finland@agilent.com

**Terms and Conditions, Cancellation and Rescheduling**

All course schedules and course fees are subject to change without prior notice.

Cancellation or rescheduling must be made at least 10 working days prior to start of the course to avoid a 50% billing fee to attendee. A late cancellation notification or non-attendance will result in full billing. Agilent reserves the right to cancel any course 10 working days prior where minimum enrollment is not met. The purchase of non-refundable airline tickets is NOT recommended due to possible class cancellations.

**Credits and Currencies**

Now you can plan and budget your training requirement with Agilent University Training. Credits that enable you to assign training funds without having to choose specific dates, locations, or topics. Agilent University Training Credits give you an ideal way to manage your training budget and ensure essential learning. They provide ultimate flexibility: can be used for any Agilent University offering, On-Site training, or Consulting.

The current conversion rate for 1 Training Credit (TC) is:

- Sweden: 10.23 SEK
- Denmark: 8.63 DKK
- Finland: 1.04 EUR

TC price is subject to change without notice.