Maximize the return on your Agilent instrument investments with Agilent training

Maximizing instrument utilization and throughput are high priorities for most labs. But insufficient training and inexperienced new hires are pulling in the opposite direction. Maybe you’ve seen the signs:

- Frequent errors and rework
- Repeated calls to support lines
- Under-utilized new features and capabilities
- Low throughput and productivity
- Frequent instrument downtime

Agilent University training is a quick and affordable remedy, helping you develop a confident, productive staff, and keeping your lab running at peak performance.

Agilent University has hundreds of courses, covering a broad range of topics and experience levels. You’re certain to find skill-enhancing courses for everyone in your lab, in a delivery format to meet your needs.
What our satisfied customers are saying

96% of students would recommend Agilent University courses

Average Course Rating

Customer challenge
Story 1*
Story 2**
Story 3***

Instruments’ Downtime
Data process time
Sample analysis time

After training
Quantity unscheduled maintenances reduced by 66%
From 124 to 40 minutes per sample
From 5 to 2 injections per sample

The customized training was extremely relevant to our needs. Our instructor is very knowledgeable and skillful. He has greatly improved our understanding of the system.

Research Scientist | Oil & Gas Industry

The training we attended improves our knowledge of GCMS, data mining and quantitative analysis tremendously.

Forensic Chemist | Government Agency

The courses I attended imparted me with practical knowledge and tips on how to run and optimize the system.

Assistant Lab Manager | Academic Institution

I found this course to be very relevant to my day-to-day work. The course was well designed, I enjoyed learning about the analyzer in sections; theory, then hands-on.

Refining Chemist

Before attending this course I had little understanding of the HPLC Systems. The instructor was able to simplify the system with her knowledge and skill. Her presentation skills and hands-on experience allowed me to fully grasp LC troubleshooting and maintenance. By gaining this knowledge I am able to efficiently and effectively perform my daily job function.

Biotechnology Company

The in-house training for Agilent’s new OpenLAB software was very extensive. The coach explained everything very clearly using examples and illustrations. Our specific questions were answered comprehensively. The training serves as a good basis for the subsequent independent operation of the devices. The training materials provided covered all the most important topics.

Lab Manager | Quality control

* Pharma customer working on 44 HPLCs of various brands.
** Enviro customer doing purity analysis in water samples.
*** Food customer analyzing olive oil samples.

Average Trainer Rating

4522 hours of class room trainings in 2019

* Data collected from French and German customers for courses hosted in 2019.

* Estimation for courses hosted in Nordics, France, Germany, India, Italy and Switzerland in 2019.

* Feedback collected from customers based in different countries and regions.
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General Information

Classroom training
Dedicated Agilent training facilities worldwide
- Distraction-free learning
- Hands-on labs
- Face-to-face time with Agilent experts

How to register
You will find the contact data of your Agilent representative or distributor under http://www.agilent.com/en-us/contact-us/page in the Worldwide sales and support phone assistance section. Please select your country or region.
Alternatively, you may contact the German Agilent University Team directly by using the E-Mail address: kundenschulung@agilent.com

Relevant Links
www.agilent.com/crosslab/university

Terms and Conditions, Cancellation and Rescheduling
Cancellation or rescheduling must be made at least 10 working days prior to start of the course to avoid a 50% billing fee to attendee. A late cancellation notification or non-attendance will result in full billing. Agilent reserves the right to cancel any course 10 working days prior where minimum enrollment is not met. The purchase of non-refundable airline tickets is NOT recommended due to possible class cancellations.

Training venues

Germany
Agilent Technologies Sales & Services GmbH & Co. KG
Agilent University (B5)
Ermisallee 4, 76337 Waldbronn

UK
Agilent Technologies LDA UK Ltd,
Cheadle SK8 3GR
Molecular Sciences Research Hub (MSRH)
Room G25, Imperial College London
80 Wood Lane, Shephard’s Bush
London W12 0BZ

Sweden
Agilent Technologies
Kronborgsgränd 1, 164 46 Kista

Denmark
Agilent Technologies
Produktionsvej 42, 2600 Glostrup

Credits and Currencies
Now you can plan and budget your training requirement with Agilent University Training Credits that enable you to assign training funds without having to choose specific dates, locations, or topics. Agilent University Training Credits give you an ideal way to manage your training budget and ensure essential learning. They provide ultimate flexibility: can be used for any Agilent University offering, On-Site training, or Consulting.

To know Training Credit Exchange rate in your Country please contact us at http://www.agilent.com/en-us/contact-us/page