

Agilent University Course Catalog

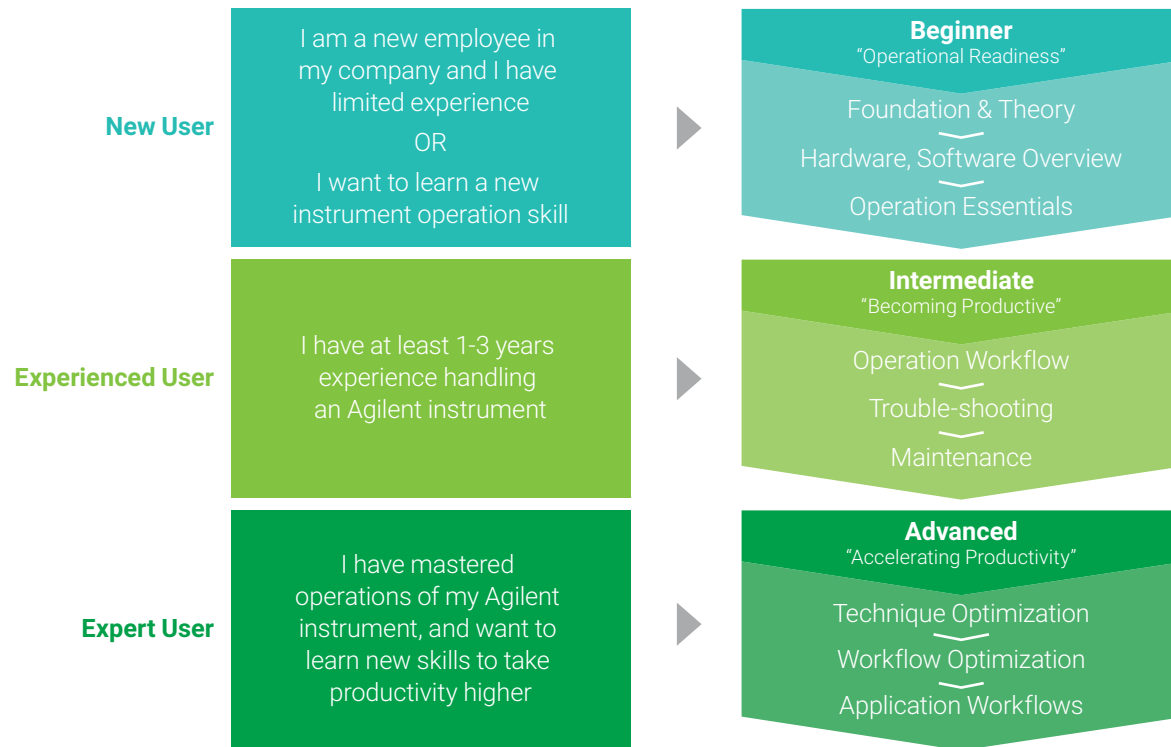
2018 2nd Edition – Australian and New Zealand



The value of lifetime learning

Investments in continuous education improve laboratory staff productivity by uplifting knowledge and skills necessary for routine procedures. Education leads to utilizing the full potential of instruments, as staff members gain knowledge and insights into the latest techniques. Well-educated staff members – taught by subject matter experts and certified trainers – are more dedicated to your organization and feel more confident in their accomplishments.

Your recommended courses



Proper training quickly leads to greater productivity and increases the value of your investment.

Contact us at www.agilent.com/chem/aucontact or call us now

What our satisfied customers are saying



I like the way the instructor delivers the course. She provides detailed explanation with examples that we often encounter in our lab.

Lab Technician | Pesticides Manufacturer

Much needed training for those who frequently used HPLC / instruments.

Senior executive research | Food Manufacturing

I enjoy learning about the troubleshooting of HPLC.

SR. Research Scientist | Lifesciences Research

I am able to have real hands-on experience (dismantle/assemble of HPLC parts) and learn the common problems and sharing of quick fixes.

QC Lead Analyst | Pharmaceutical Manufacturing

I like the fact that there were many hands on opportunities and we could apply what was taught.

Laboratory Executive | University Research Lab

Training Center

Agilent Technologies Australia
679 Springvale Road, Mulgrave, Victoria 3170

Toll Free Numbers

Australia 1800 802 402
New Zealand 0508555344
Press 2 for Sales Enquiries
Press 3 for Service Sales

Please direct all enquiries and payment to:

Agilent Technologies, Australia
Tel: 1800 802 402
E: inquiry_lsca@agilent.com
W: www.agilent.com/chem/aucontact

Agilent University





At Agilent University, you can find a wide range of learning options to meet the needs of your lab, optimizing productivity on your new or existing equipment.

Agilent Customer Education and Consulting Services helps by partnering and collaborating with you and your team to meet the requirements and desired outcome you seek.

We deliver:

- Innovative insights on Agilent instrumentation, software and consumables.
- World class training, method, and application services when and where you need it.

Types of course delivery

 Classroom Training	Introductory level to in-depth, hands-on training for lab hardware or software held at Agilent University Training Facilities.
 Online Learning	From foundation to expert offerings when and where you need it at your own pace. Learn bite-sized fundamental concepts to fill up your knowledge gaps prior to attending a classroom course.
 Course Request	We can offer courses that are currently not scheduled in your area. Register your interest with us and we will place your name on a wait list.
 Customized Training	Customized training gives you the flexibility to structure your course with the information unique to your laboratory to create a highly effective training course targeted and relevant to your team.

Investing for your future

Assign education dollars now for future training. Prepay for training credits, then use them for courses over the next 24 months – without having to choose specific dates or topics.

- Simplifies budgeting
- Flexible planning
- Easy to track and redeem
- Automatic course reminders

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2018 Agilent University Classroom Course Calendar

Course Title	Location	Course Code	Type	Duration	Training Credit	Course Fee (AUD)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Gas Chromatography/Mass Spectrometry																		
Agilent 5973/5975 GC/MSD Troubleshooting and Maintenance	Mulgrave VIC, Australia	GCMS-5975-2200c	Hands-on	3 days	1800	2808		X			X		X		X		X	
Agilent MassHunter GC/MS Data Analysis and Reporting	Mulgrave VIC, Australia	GCMS-MH-2100c	Laptop Only	2 days	1200	1872			X			X				X		
Liquid Chromatography/Mass Spectrometry																		
Agilent 6400 Series QQQ LC/MS Techniques and Operation with MassHunter	Mulgrave VIC, Australia	LCMS-6400-2100cV2	Hands-on	4 days	4000	6240			X		X		X		X			
Agilent Q-TOF LC/MS Techniques & Operation for small molecules	Mulgrave VIC, Australia	LCMS-6500-2100c	Hands-on	4 days	4000	6240				X		X		X		X		
Atomic Spectrometry																		
Agilent 7700 ICP-MS Techniques & Operation	Mulgrave VIC, Australia	ICPMS-7700-2100c	Hands-on	4 days	3200	4992				X								X
Softwares																		
Agilent Mass Profiler Professional (MPP) Workshop	Mulgrave VIC, Australia	SW-MPP-3100cV2	Laptop Only	3 days	3200	4992		X						X				

Virtual Instructor-Led Training (V-ILT)

V-ILT is an interactive, Live, Instructor-Led Training delivered online at your convenience on your workstation.

Course Title	Course Code	Type	Duration	Training Credit	Course Fee (AUD)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Virtual Instructor-Led Training (V-ILT)																	
Agilent 7890 Service Mode Trap Check	GC-7890-2262v	Online	1 hour	100	156				21								
Agilent 7890 Service Mode Leak Check	GC-7890-2261v	Online	1.5 hours	100	156								18				
Ensuring Daily System Performance for Agilent LC/MS Systems	LCMS-MULTI-1200v	Online	1 hour	100	156												1

Course Request

Course Title	Location	Course Code	Type	Duration
Course Request				
Analytical Method Validation **NEW**	Onsite	LAB-0GEN-3090c	Lecture	2 days
Understanding Peak Integration and Best Practices **NEW**	Onsite	SW-OL-2140c	Lecture	1 day

Please contact Agilent for course schedules.

If you are interested in any other courses not listed here, please contact us.

** Please note that course dates and prices listed on this calendar are subjected to changes without prior notice. Kindly check with our Training Coordinators before your registration.

^ Course fee are exclusive of GST

Onsite & Customized Trainings

Onsite and On-Demand training can also be arranged to suit your lab needs. We can include anything from half day basic hardware tips and tricks education where a qualified engineer can answer your laboratory questions with live examples, right through to full applications development and formalized training with full course manuals.

Tick off what is important to you, call or send it to us and we offer the appropriate tiered course to suit your needs.

- GC / LC / AA/ ICPOES / CARY 50/60/100
- MS / QQQ / QTOF / HEADSPACE / VALVES
- Classroom environment at Agilent Technologies site in Mulgrave, VIC
- Delivered at your site for a more tailored, 1:1 onsite interaction
- Hardware tips & tricks (half day - two days)
- Hardware / Software standard formalized trainings with course manuals
- Customized formal training, Applications Consulting and/or Method Development

Agilent University – Online Learning

Online, self-paced learning through eLearning modules and recorded lectures

Online training gives you ultimate learning flexibility and offers a comprehensive range of modules so that you can learn what you want, when you want, and at your own place.

You can find the rest of e-learning course at www.agilent.com/chem/onlinelearning



Contact us at www.agilent.com/chem/aucontact or call us now

General Training Information

Prerequisites

It is important to adhere to the prerequisites described in each course in order to ensure the best use of time and permit equal instructor attention to all class attendees.

Registration/Payment

All course schedules and course fees are subject to change without prior notice. Course fees include material and instrument usage (where applicable).

Registrations for scheduled courses can be made directly from the website:

www.agilent.com/chem/aucontact

Alternatively, contact Agilent Technologies on 1800 802 402 or email to inquiry_lsca@agilent.com

A confirmation letter will be sent two weeks before class commencement

Training Center Address

679 Springvale Road,
Mulgrave, Victoria 3170

Cancellation/Refund Policy

Cancellation or rescheduling must be made at least 10 working days prior to start of the course to avoid a 50% billing fee to attendee. A one-day cancellation notification or non-attendance will result in full billing.

Agilent reserves the right to cancel any course 10 working days prior where minimum enrollment is not met. The purchase of non-refundable airline tickets is NOT recommended due to possible class cancellations.

Rescheduling Policy

In the event that a paying attendee must reschedule a registered course (rescheduling will include substitution by another person), he/she must notify Agilent Technologies at least 10 working days before class commencement. Efforts will be made to place the attendee in the next available class.

There will be a 50% billing fee if rescheduling notice is received less than 10 working days before class commencement.

For attendees taking the complimentary course, less than 10 working days of notice for rescheduling is not allowed and will result in the complimentary training being forfeited.

Class Times

- Registration begins at 9.00am on the first day of class.
- Class runs from 9.00am to 5.00pm each day.

Prices

Prices are listed on the Agilent customer training website. These prices are subject to change without notice.

Course Request

If you are interested in a course that is not currently scheduled, or if a course is not offered in your area, please contact our Training coordinator and place your name on a wait list.

Customized Courses

Depending on your specific training requirements, Customized training classes can be organized at your facility or at Agilent. Please contact our Training Coordinator to find out more.

Overseas Attendees

The purchase of non-refundable airline tickets is not recommended due to possible course cancellations. Please do not make any travel arrangements before receiving course confirmation from the Training coordinator.

This information is subject to change without notice.