MS40+ Single Stage Rotary Vane Pumps

Models:
949-9225, 949-9240, 949-9241

Manuale di Istruzioni
Bedienungshandbuch
Notice de Mode D’Emploi
User Manual

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Agilent Technologies
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MS40+ Single Stage Rotary Vane Pumps

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Traduzione delle istruzioni originali
Informazioni Generali

Questa apparecchiatura è destinata ad uso professionale. L’utilizzatore deve leggere attentamente il presente manuale di istruzioni ed ogni altra informazione addizionale fornita dalla Agilent prima dell’utilizzo dell’apparecchiatura. La Agilent si ritiene sollevata da eventuali responsabilità dovute all’inosservanza totale o parziale delle istruzioni, ad uso improprio da parte di personale non addestrato, ad interventi non autorizzati o ad uso contrario alle normative nazionali specifiche.

Le MS40+ Single Stage Rotary Vane Pumps sono delle pompe rotative monostadio a palette, a tenuta in bagno d’olio, azionate da motore elettrico trifase. Queste pompe da alto vuoto sono adatte al pompaggio di gas non corrosivi.

Nei paragrafi seguenti sono riportate tutte le informazioni necessarie a garantire la sicurezza dell’operatore durante l’utilizzo dell’apparecchiatura. Informazioni dettagliate sono fornite nell’appendice “Technical Information”.

Questo manuale utilizza le seguenti convenzioni:

---

**AVVERTENZA!**

I messaggi di avvertenza attirano l’attenzione dell’operatore su una procedura o una pratica specifica che, se non eseguita in modo corretto, potrebbe provocare gravi lesioni personali.

---

**ATTENZIONE!**

I messaggi di attenzione sono visualizzati prima di procedure che, se non osservate, potrebbero causare danni all’apparecchiatura.

---

**NOTA**

Le note contengono informazioni importanti estrapolate dal testo.
Immagazzinamento

Durante il trasporto e l'immagazzinamento delle pompe non devono essere superate le seguenti condizioni ambientali:

- temperatura: da -20 °C a 70 °C
- umidità relativa: 0 – 95 % (non condensante)

Preparazione per l’installazione

La pompa viene fornita in un imballo protettivo speciale; se si presentano segni di danni, che potrebbero essersi verificati durante il trasporto, contattare l'ufficio vendite locale.

Il peso dell'imballo, comprensivo della pompa, è, al massimo, di circa 35 Kg.

Durante l'operazione di disimballaggio, prestare particolare attenzione a non lasciar cadere la pompa e a non sottoporla ad urti o vibrazioni.

Non disperdere l'imballo nell'ambiente. Il materiale è completamente riciclabile e risponde alla direttiva CEE 85/399 per la tutela dell'ambiente.

**NOTA**

La pompa non può essere danneggiata rimanendo semplicemente esposta all’atmosfera. Si consiglia comunque di mantenerla chiusa fino al momento dell’installazione sul sistema onde evitare eventuale inquinamento da polvere.
NOTA
La pompa è fornita con alcuni accessori standard:

- 1 connettore "D" a 9 contatti per I/O (femmina) (escluso il modello 949-9241)
- 1 connettore "D" a 9 contatti per RS232 (maschio) (escluso il modello 949-9241)
- Molla di ritenuta per presa IEC320

Figura 1
Installazione

Non installare e/o utilizzare la pompa in ambienti esposti ad agenti atmosferici (pioggia, gelo, neve), polveri, gas aggressivi, in ambienti esplosivi o con elevato rischio di incendio.

Durante il funzionamento è necessario che siano rispettate le seguenti condizioni ambientali:

- temperatura: da +12 °C a +40 °C
- umidità relativa: 0 – 95 % (non condensante)
- valore di IP.

**ATTENZIONE!** Prima di avviare la pompa, verificare il livello dell’olio.

**AVVERTENZA!** Togliere i tappi di protezione posti sulle flange di aspirazione e scarico prima di ogni successiva operazione. L’aria contenuta all’interno della pompa, in caso di accensione involontaria, può proiettarli violentemente contro l’operatore e ferirlo.

**AVVERTENZA!** Durante l’installazione, prestare la massima attenzione che la flangia di aspirazione sia collegata alla camera da evacuare e che la flangia di scarico non sia tappata (vedere la figura seguente). La pompa non deve essere usata come compressore. La massima pressione interna al contenitore dell’olio non deve superare 1,5 bar (abs). L’inosservanza di queste precauzioni può causare danni alla macchina ed all’operatore.
ATTENZIONE! Controllare che la tensione di alimentazione corrisponda al campo di valori indicati sulla targhetta del controller.

Collegare la pompa all'alimentazione.
Uso

L'accensione della pompa non richiede particolari manovre; è sufficiente collegarla all'alimentazione elettrica agendo sull'interruttore bipolare.

AVVERTENZA! La pompa è progettata per operare con fluidi neutri o non corrosivi. È assolutamente vietato l'impiego con sostanze potenzialmente esplosive o infiammabili.

Manutenzione

Il personale addetto alla condotta ed alla manutenzione della pompa deve essere ben addestrato e deve avere un'approfondita conoscenza delle norme antinfortunistiche.

AVVERTENZA! Le alte tensioni possono causare morte al contatto. Operare sempre con la massima cautela e secondo le norme antinfortunistiche in vigore.
AVVERTENZA! Quando la macchina è alimentata prestare attenzione per la presenza di parti in movimento e di alta tensione.

AVVERTENZA! Nel caso si debba procedere ad operazioni di manutenzione della pompa al termine di un periodo di esercizio, è necessario lasciarla raffreddare, poiché la temperatura esterna può superare i 60 °C.


AVVERTENZA! Non effettuare la sostituzione dell’olio subito dopo l’arresto della macchina, in quanto la temperatura dello stesso può essere elevata.
NOTA

Prima di rispedire al costruttore una pompa per riparazioni è indispensabile compilare e far pervenire al locale ufficio vendite la scheda "Health and Safety Certification" allegata al presente manuale di istruzioni. Copia della stessa deve essere inserita nell'imballo della pompa prima della spedizione.

Qualora una pompa dovesse essere rottamata, procedere alla sua eliminazione nel rispetto delle normative nazionali specifiche.
Smaltimento

Significato del logo "WEEE" presente sulle etichette.

Il simbolo qui sotto riportato è applicato in ottemperanza alla direttiva CE denominata "WEEE".

Questo simbolo (valido solo per i paesi della Comunità Europea) indica che il prodotto sul quale è applicato, NON deve essere smaltito insieme ai comuni rifiuti domestici o industriali, ma deve essere avviato ad un sistema di raccolta differenziata. Si invita pertanto l'utente finale a contattare il fornitore del dispositivo, sia esso la casa madre o un rivenditore, per avviare il processo di raccolta e smaltimento, dopo opportuna verifica dei termini e condizioni contrattuali di vendita.
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Übersetzung der Originalanleitungen
Allgemeine Hinweise


In dieser Gebrauchsanleitung werden Sicherheitshinweise folgendermaßen hervorgehoben:

**WARNUNG!** Diese Warnung weist auf gefährliche Arbeitsschritte hin, die bei unsachgemäßer Durchführung das Risiko von Personenschäden bergen.

**VORSICHT!** Diese Warnung weist auf Arbeitsschritte hin, die das Risiko von Schäden am Gerät bergen.

**HINWEIS** Die Hinweise enthalten wichtige Informationen, die aus dem Text hervorgehoben werden.
Lagerung

Während des Transports und der Lagerung der Pumpen sollen die folgenden Umgebungsbedingungen gegeben sein:

- Temperatur: -20 °C bis +70 °C
- Relative Feuchtigkeit: 0 – 95 % (niederschlagsfrei)

Vor der Installation

Die Pumpe wird in einer speziellen Schutzverpackung geliefert. Eventuelle Transportschäden sind der zuständigen örtlichen Verkaufsstelle zu melden.

Das Verpackungsgewicht beträgt, einschließlich der Pumpe, maximal 36 kg.

Beim Auspacken ist darauf zu achten, dass die Pumpe nicht fallengelassen oder Stößen oder Vibrationen ausgesetzt wird. Das Verpackungsmaterial ist ordnungsgemäß zu entsorgen. Es ist vollständig recyclebar und entspricht der EG-Richtlinie 85/399 für den Umweltschutz.

HINWEIS

Die Pumpe kann, wenn sie einfach der Atmosphäre ausgesetzt ist, nicht beschädigt werden. Sie sollte jedoch bis zur Installation an der Anlage geschlossen bleiben, um Verunreinigungen durch Staub zu vermeiden.
Die Pumpe wird mit einigen Standardzubehörteilen geliefert:

- 1 9-Stift-Stecker "D" für I/O (Steckbuchse)  
  (mit Ausnahme der 949-9241-model)
- 1 9-Stift-Stecker "D" für RS232 (Stecker)  
  (mit Ausnahme der 949-9241-model)
- Rückhaltefeder für Anschluss IEC320

Abbildung 1
Installation

Die Pumpe darf nicht in Umgebungen installiert und/oder benutzt werden, die ungeschützt vor Witterungsbedingungen (Regen, Frost, Schnee), Staub und aggressiven Gasen sind und in denen Explosions- oder erhöhte Brandgefahr besteht.

Während des Betriebs sollen die folgenden Umgebungsbedingungen gegeben sein:

- Temperatur: +12 °C bis +40 °C
- Relative Feuchtigkeit: 0 – 95 % (niederschlagsfrei)
- IP Wert.

VORSICHT!
Vor Inbetriebnahme der Pumpe muss der Ölstand kontrolliert werden.

WARNUNG!
Vor Aufnahme jeglicher Arbeiten sind die Schutzkappen an den Saug- und Druckflanschen zu entfernen. Die im Pumpeninnern enthaltene Luft könnte diese bei unbeabsichtigter Einschaltung gegen den Bediener schleudern.

WARNUNG!
Bei der Installation ist unbedingt darauf zu achten, dass der Saugflansch an die zu entleerende Kammer ange-schlossen ist und der Ablassflansch nicht verschlossen ist (siehe nachstehende Abbildung). Die Pumpe darf nicht als Verdichter verwendet werden. Der Druck im Ölbehälter darf nicht größer als 1,5 bar (abs) sein. Bei Nichtbeachtung dieser Anweisungen besteht Schadensgefahr für das Gerät und die Bedienperson.
VORSICHT!
Vergewissern Sie sich, dass die Versorgungsspannung mit dem Wertbereich auf dem Typenschild des Kontrollers übereinstimmt.

Die Pumpe an das Versorgungsnetz anschließen.
Gebrauch

Die Einschaltung der Pumpe erfordert keine speziellen Schritte, sie braucht nur durch Betätigung des zweipoligen Schalters an den Strom angeschlossen zu werden.

**WARNUNG!** Die Pumpe ist für den Betrieb mit neutralen und nicht korrosiven Fluiden konzipiert. Der Einsatz mit potentiell explosions- oder feuergefährlichen Substanzen ist streng verboten.

Wartung

Das für den Betrieb und die Wartung zuständige Personal soll geschult sein und über eine solide Kenntnis der Unfallschutzvorschriften verfügen.

**WARNUNG!** Hochspannungen können bei Kontakt tödliche Folgen haben. Es ist stets mit größter Vorsicht und gemäß den geltenden Unfallschutzvorschriften vorzugehen.

**WARNUNG!** Bei eingeschaltetem Gerät ist auf Bewegungs- und Hochspannungsteile zu achten.
**WARNUNG!** Falls die Pumpe im Anschluß an den Betrieb gewartet werden soll, ist abzuwarten, bis sie abgekühlt ist, da ihre Oberfläche eine Temperatur von 60 °C überschreiten kann.


**WARNUNG!** Keine Ölwechsel unmittelbar nach Stillsetzung des Gerätes vornehmen, da die Öltemperatur sehr hoch sein kann.


Bei eventueller Verschrottung einer Pumpe ist diese entsprechend der einschlägigen nationalen Vorschriften zu entsorgen.
Entsorgung

Bedeutung des "WEEE" Logos auf den Etiketten.

Das folgende Symbol ist in Übereinstimmung mit der EU-Richtlinie WEEE (Waste Electrical and Electronic Equipment) angebracht.

Dieses Symbol (nur in den EU-Ländern gültig) zeigt an, dass das betreffende Produkt nicht zusammen mit Haushaltsmüll entsorgt werden darf sondern einem speziellen Sammelsystem zugeführt werden muss.

Der Endabnehmer sollte daher den Lieferanten des Geräts - d.h. die Muttergesellschaft oder den Wiederverkäufer - kontaktieren, um den Entsorgungsprozess zu starten, nachdem er die Verkaufsbedingungen geprüft hat.
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Traduction de la mode d’emploi originale
Indications générales

Cet appareil a été conçu en vue d'une utilisation professionnelle. Il est conseillé à l'utilisateur de lire attentivement cette notice ainsi que toute autre information fournie par Agilent avant de l'utiliser. Agilent décline toute responsabilité en cas de non-respect total ou partiel des instructions fournies, d'utilisation in-correcte de la part du personnel non formé, d'opérations non autorisées ou d'un emploi contraire aux réglementations nationales spécifiques.

MS40+ Single Stage Rotary Vane Pumps sont des pompes rotatives monoétages, à palettes, étanches en bain d'huile, actionnées par un moteur électrique triphasé. Ces pompes à haut vide sont adaptées au pompage de gaz non corrosifs.

Les paragraphes suivants fournissent toute l'information nécessaire pour garantir la sécurité de l'opérateur pendant l'utilisation de l'appareil. Des renseignements plus détaillés se trouvent dans l'appendice «Technical Information».

Cette notice utilise les signes conventionnels suivants:

**AVERTISSEMENT!** Les messages d’avertissement attirent l'attention de l'opérateur sur une procédure ou une manœuvre spéciale dont la mauvaise exécution risque de provoquer de graves lésions.

**ATTENTION!** Les messages d'attention apparaissent avant certaines procédures dont le non-respect pourrait endommager sérieusement l'appareil.

**NOTE** Les notes contiennent des renseignements importants, isolés du texte.
Emmagasinage

Pendant le transport et l'emmagasinage des pompes, veiller à respecter les conditions environnementales suivantes:

- température: de -20 °C à +70 °C
- humidité relative: 0 – 95 % (sans condensation)

Preparation pour l’installation

La pompe est fournie dans un emballage de protection spécial; si l'on constate des marques de dommages pouvant s'être produites pendant le transport, contacter aussitôt le bureau de vente local.

Le poids total de l'emballage avec la pompe est d'environ 35 kg maximum.

Pendant l'opération d'ouverture de l'emballage, veiller tout particulièrement à ne pas laisser tomber la pompe et à ne lui faire subir aucun choc ni aucune vibration.

Ne pas jeter l'emballage dans la nature. Le matériel est entièrement recyclable et il est conforme à la directive CEE 85/399 en matière de protection de l'environnement.

NOTE

La pompe ne peut être endommagée en restant simplement exposée à l'atmosphère. Il est de toute façon conseillé de la garder dans son emballage jusqu'au moment de sa mise en place sur le système afin d'éviter toute pollution due à la poussière.
La pompe est équipée de certains accessoires standard:

- 1 connecteur “D” à 9 broches pour E/S (femelle) (l’exclusion du modèle 949-9241)

- 1 connecteur “D” à 9 broches pour RS232 (mâle) (l’exclusion du modèle 949-9241)

- Ressort de maintien pour prise IEC320

Figure 1
Installation

Ne pas installer et/ou utiliser la pompe dans des milieux exposés aux agents atmosphériques (pluie, gel, neige), à des poussières, à des gaz agressifs ainsi que dans des milieux explosifs ou à risque élevé d'incendie.

Pendant le fonctionnement, il est nécessaire de respecter les conditions environnementales suivantes:

- Température: de +12 °C à +40 °C
- Humidité relative: 0 – 95 % (sans condensation)
- Valeur d'IP.

**ATTENTION!** Avant toute utilisation de la pompe, vérifier le niveau de l’huile.

**AVERTISSEMENT!** Avant toute autre opération, retirer les bouchons de protection placés sur les brides d’aspiration et de vidange. En cas de mise en marche inopinée de l’appareil, l’air contenu à l’intérieur de la pompe peut les projeter contre l’opérateur et le blesser.

**AVERTISSEMENT!** Pendant l’installation, faire très attention à ce que la bride d’aspiration soit reliée à la chambre à vider et que la bride de vidange ne soit pas bouchée (voir la figure ci-après). La pompe ne doit pas être utilisée comme un compresseur. La pression maximale à l’intérieur du réservoir d’huile ne doit pas dépasser 1,5 bar (abs). Le non-respect de ces précautions peut entraîner un danger pour l’opérateur et endommager la machine.
ATTENTION! Contrôler que la tension d'alimentation correspond à la gamme de tensions indiquées sur la plaquette du contrôleur.

Brancher la pompe à la source d'alimentation.
Utilisation

La mise en marche de la pompe ne requiert aucune manœuvre particulière; il suffit de la brancher à l'alimentation électrique et d’actionner l'interrupteur bipolaire.

AVERTISSEMENT!

La pompe a été conçue pour fonctionner avec des fluides neutres ou non corrosifs. L’emploi de substances potentiellement explosives ou inflammables est strictement interdit.

Maintenance

Le personnel chargé de la conduite et de la maintenance de la pompe doit avoir la formation nécessaire et posséder une connaissance approfondie des normes de prévention des accidents du travail.

AVERTISSEMENT!

Les hautes tensions peuvent entraîner la mort par contact. Veiller à toujours opérer avec le maximum de prudence et dans le respect des normes de prévention des accidents du travail en vigueur.

AVERTISSEMENT!

Lorsque la machine est sous tension, faire attention à la présence d’organes en mouvement et de haute tension.
**AVERTISSEMENT!** En cas de nécessité de procéder à des opérations de maintenance de la pompe au terme d'une période de fonctionnement, il est indispensable de la laisser refroidir car sa température extérieure peut être supérieure à 60 °C.

**AVERTISSEMENT!** Avant toute opération de maintenance, il est impératif de toujours couper l'alimentation de la pompe. Placer les panneaux spécifiques d'avertissement: **APPAREIL EN COURS DE MAINTENANCE – NE PAS BRANCHER L'ALIMENTATION**, près de l'interrupteur d'alimentation. Au terme des opérations de maintenance, restaurer les dispositifs de sécurité.

**AVERTISSEMENT!** Ne pas effectuer la substitution d'huile immédiatement après l'arrêt de la machine car la température de celle-là peut être élevée.

**NOTE** Avant de retourner une pompe au constructeur pour réparation, il est indispensable de remplir et d'adresser au bureau local de vente la fiche “Health and Safety Certification” jointe à la présente notice. Une copie de celle-ci devra être mise dans l'emballage de la pompe avant expédition.

En cas de mise au rebut de la pompe, procéder à son élimination conformément aux réglementations nationales en la matière.
Mise au rebut

Signification du logo "WEEE" figurant sur les étiquettes.

Le symbole ci-dessous est appliqué conformément à la directive CE nommée "WEEE".

Ce symbole (unique-ment valide pour les pays de la Communauté euro-péenne) indique que le produit sur lequel il est appliqué NE doit PAS être mis au rebut avec les ordures ména-gères ou les déchets industriels ordinaires, mais passer par un système de collecte sélective.

Après avoir vérifié les termes et conditions du contrat de vente, l’utilisateur final est donc prié de contacter le fournisseur du dispositif, maison mère ou revendeur, pour mettre en œuvre le processus de collecte et mise au rebut.
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Instructions for Use

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General Information

This equipment is destined for use by professionals. The user should read this instruction manual and any other additional information supplied by Agilent before operating the equipment. Agilent will not be held responsible for any events occurring due to non-compliance, even partial, with these instructions, improper use by untrained persons, non-authorized interference with the equipment or any action contrary to that provided for by specific national standards.

The MS40+ Single Stage Rotary Vane Pumps are single-stage, rotary vane pumps oil sealed, driven by a three-phase electric motor.

These high vacuum pumps are suitable for pumping non corrosive gases.

The following paragraphs contain all the information necessary to guarantee the safety of the operator when using the equipment. Detailed information is supplied in the appendix "Technical Information".

This manual uses the following standard protocol:

**WARNING!** The warning messages are for attracting the attention of the operator to a particular procedure or practice which, if not followed correctly, could lead to serious injury.

**CAUTION!** The caution messages are displayed before procedures which, if not followed, could cause damage to the equipment.

**NOTE** The notes contain important information taken from the text.
Storage

When transporting and storing the pumps, the following environmental requirements should not be exceeded:

- temperature: from -20° to +70 °C
- relative humidity: 0 – 95 % (non-condensing)

Preparation for Installation

The pump is supplied in a special protective packing. If this shows signs of damage which may have occurred during transport, contact your local sales office.

Total weight of the pack, including the pump, is approx. 35 Kg.

When unpacking the pump, be sure not to drop it and avoid any kind of sudden impact or shock vibration to it.

Do not dispose of the packing materials in an unauthorized manner. The material is 100 % recyclable and complies with EEC Directive 85/399.

NOTE

Normal exposure to the environment cannot damage the pump. Nevertheless, it is advisable to keep it closed until it is installed in the system, thus preventing any form of pollution by dust.

NOTE

The pump is provided with some standard accessories:

- 1 9 pin "D" connector for I/O (female) (excluding model 949-9241)
- 1 9 pin "D" connector for RS232 (male) (excluding model 949-9241)
- IEC320 retention spring
4 Instructions for Use
Preparation for Installation

Figure 1
Installation

Do not install or use the pump in an environment exposed to atmospheric agents (rain, snow, ice), dust, aggressive gases, or in explosive environments or those with a high fire risk. During operation, the following environmental conditions must be respected:

- temperature: from +12 °C to +40 °C
- relative humidity: 0 – 95 % (non-condensing)
- IP value.

**CAUTION!** Before starting the pump, check the oil level.

**WARNING!** Take out the protective caps on the suction and exhaust flanges before doing anything else. In the event of an accidental start-up, the air inside the pump could violently expel the protective caps and harm the operator.

**WARNING!** During installation, pay maximum attention that the suction flange is connected to the vacuum chamber and the exhaust flange is not closed (see the following figure). The pump must not be used as a compressor. Maximum pressure inside the oil container must not exceed 1.5 bar (abs.). Non-observance of these precautions may be dangerous for the machine and the operator.
CAUTION!

Check that your electrical mains voltage corresponds to the range indicated on controller label.

Connect the pump to the power supply.
Use

There are no special procedures for switching the pump on; it needs only to be connected to the electric power by means of the bipolar switch.

**WARNING!** The pump is designed for operation with neutral or non-corrosive fluids. It is absolutely forbidden to use potentially explosive or flammable substances.

Maintenance

Personnel responsible for pump operation and maintenance must be well-trained and must be aware of the accident prevention rules.

**WARNING!** Death may result from contact with high voltages. Always take extreme care and observe the accident prevention regulations in force.

**WARNING!** When machine is powered take care on account of moving parts and high voltages.
**WARNING!** If you have to perform maintenance on the pump after a considerable time in operation, leave it to cool as temperature of the outer surface may be in excess of 60 °C.

**WARNING!** Always disconnect the power supply to the pump before starting maintenance work. Place a special warning signs over the power supply breaker switch: MACHINE UNDERGOING MAINTENANCE - DO NOT POWER ON. When finished, remove the safety warning.

**WARNING!** Do not change the oil immediately after stopping the machine as the oil temperature may still be high.

**NOTE** Before returning the pump to the constructor for repairs the "Health and Safety Certification" sheet attached to this instruction manual must be filled-in and sent to the local sales office. A copy of the sheet must be inserted in the pump package before shipping.

If a pump is to be scrapped, it must be disposed of in accordance with the specific national standards.
Disposal

Meaning of the "WEEE" logo found in labels

The following symbol is applied in accordance with the EC WEEE (Waste Electrical and Electronic Equipment) Directive. This symbol (valid only in countries of the European Community) indicates that the product it applies to must NOT be disposed of together with ordinary domestic or industrial waste but must be sent to a differentiated waste collection system.

The end user is therefore invited to contact the supplier of the device, whether the Parent Company or a retailer, to initiate the collection and disposal process after checking the contractual terms and conditions of sale.
Instructions for Use

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Section I

Technical Description

The MS40+ Single Stage Rotary Vane Pumps are rotary vane pumps oil sealed, driven by a three-phase electric motor.

These vacuum pumps are suitable for pumping non corrosive gases.

The main features are:

- all parts in direct contact with the fluid pumped are free of copper alloys;
- all materials are carefully selected to provide extended life;
- due to its design features and low number of gaskets, the pump requires little maintenance, disassembly and reassemble are easy and require minimal time.

The oil guarantees perfect sealing of the discharge valves, enters the pump to ensure lubrication and sealing of the parts inside, facilitates heat dissipation and reduces pump noise.
The pump is equipped with a special anti-suckback device which automatically isolates the vacuum system when the pump stops. This avoids rises in pressure or oil flow in the vacuum system while air is allowed back into the stator chambers.

The air entering the pump after the anti-suckback device has closed prevents the oil in the casing from filling the stator chambers.

**Vacuum Seals**

A special feature of this pump is the low number of gaskets that are employed.

The seals in the circuit are obtained by means of VITON gaskets.

Sealing of the rotor shaft is guaranteed by a rotating gasket with dust-guard lip.

The suction flange and duct are sealed by mean of OR gaskets.

**Anti-Suckback Device**

The pump is equipped with a special anti-suckback device to avoid air pressure rises and/or oil back-flow towards the evacuated vessel when the pump is switched off. This device has a shutter which automatically closes the suction duct.

In this way the pump and vacuum system are completely isolated from each other and air can enter the pump without any risk for the vacuum produced in the system.

The device includes some special features, namely:

- drive obtained avoiding any form of contamination of the inlet duct by fluids (oil and/or air). Thanks to this, when the pump is started again, the pumpdown to vacuum conditions is extremely fast as these contaminants are not present and no degas-sing is therefore required.
Technical Data

The following table lists the main technical data of the MS40+ Single Stage Rotary Vane Pumps.

<table>
<thead>
<tr>
<th>TECHNICAL DATA</th>
<th>RPM</th>
<th>UNITS</th>
<th>949-9225</th>
<th>949-9240</th>
<th>949-9241</th>
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<tbody>
<tr>
<td>PUMPING SPEED (at 5 mbar inlet pressure)</td>
<td>1450</td>
<td>m³/h</td>
<td>40</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>ULTIMATE TOTAL PRESSURE *</td>
<td></td>
<td>mbar</td>
<td>5x10⁻²</td>
<td>5x10⁻²</td>
<td>5x10⁻²</td>
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<tr>
<td>OIL CAPACITY min/max</td>
<td></td>
<td>l</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>MOTOR RATING 3ph</td>
<td></td>
<td>Kw</td>
<td>0.75</td>
<td>0.75</td>
<td>0.75</td>
</tr>
<tr>
<td>ROTATIONAL FREQUENCY min/max</td>
<td></td>
<td>Hz</td>
<td>40-60</td>
<td>40-60</td>
<td>40-60</td>
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<tr>
<td>NOISE LEVEL</td>
<td></td>
<td>dB(A)</td>
<td>≤ 62</td>
<td>≤ 62</td>
<td>≤ 62</td>
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<tr>
<td>OIL TEMPERATURE (pump operating) **</td>
<td></td>
<td>°C</td>
<td>60</td>
<td>60</td>
<td>60</td>
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<tr>
<td>IP Value</td>
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<td></td>
<td></td>
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<td>20</td>
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<td>Installation category</td>
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<td>II</td>
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<td>Pollution degree</td>
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<td></td>
<td>2</td>
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<td></td>
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<tr>
<td>OPERATING TEMPERATURE RANGE</td>
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<td>°C</td>
<td>12 – 40</td>
<td>12 – 40</td>
<td>12 – 40</td>
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<tr>
<td>WEIGHT</td>
<td></td>
<td>Kg</td>
<td>33</td>
<td>33</td>
<td>33</td>
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<tr>
<td></td>
<td></td>
<td>lb</td>
<td>72.7</td>
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<tr>
<td>INLET FLANGE</td>
<td></td>
<td>DN</td>
<td>25KF</td>
<td>40KF</td>
<td>40KF</td>
</tr>
<tr>
<td>EXHAUST FLANGE</td>
<td></td>
<td>DN</td>
<td>25KF</td>
<td>25KF</td>
<td>25KF</td>
</tr>
<tr>
<td>Main Dimensions:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- length</td>
<td></td>
<td>mm</td>
<td>418</td>
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<td>418</td>
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<tr>
<td>- width</td>
<td></td>
<td>mm</td>
<td>297</td>
<td>297</td>
<td>297</td>
</tr>
<tr>
<td>- height</td>
<td></td>
<td>mm</td>
<td>228</td>
<td>228</td>
<td>228</td>
</tr>
<tr>
<td>Nominal Input Voltage</td>
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<td>V</td>
<td>200-240</td>
<td>200-240</td>
<td>200-240</td>
</tr>
<tr>
<td>Input frequency</td>
<td></td>
<td>Hz</td>
<td>50 / 60</td>
<td>50 / 60</td>
<td>50 / 60</td>
</tr>
<tr>
<td>Max input power</td>
<td></td>
<td>VA</td>
<td>1200</td>
<td>1200</td>
<td>1200</td>
</tr>
<tr>
<td>Internal Main Fuse (TT type)</td>
<td></td>
<td>A</td>
<td>12.5</td>
<td>12.5</td>
<td>12.5</td>
</tr>
</tbody>
</table>

* According to PNEUROP 6602
** At ultimate total pressure, 20 °C (68 °F) room temperature
Dimensions

The following figure shows the pumps layout and dimensions:

**Figure 4** MS40+ Single Stage Rotary Vane Pumps layout

**Figure 5** MS40+ Single Stage Rotary Vane Pumps dimensions
Safety Precautions

- Always carry the pump by means of the ring-bolt provided.

- The pump must be set in position taking the upmost care in order to avoid accidental falls.

**WARNING!** In case of a need to handle the pump after a period of operation, it must be left to cool first as the external surface temperature may be in excess of 60 °C.

Transport and Installation

The pumps are shipped to the customer inside cardboard boxes.

Total weight of the pack, including the pump, is about 35 Kg.

The case must be handled with care, using appropriate lifting equipment.

**CAUTION!** When moving the case, ensure that it is securely bound to the lifting equipment and that the equipment is strong enough to support the weight.

The pump’s working environment is a traditional industrial environment. Naturally sites with corrosive vapors or excessive heat are best avoided.

Room temperature should ideally be between 12 °C and 40 °C.

If the temperature is not inside this range, consult Agilent technical service for the changes required.
Setting the pump in position should be performed as follows:

- Pump laid on the ground. There are no special instructions for this type of installation, except that the floor should be as flat as possible and suited to bear the weight of the pump (it should ideally be a concrete floor) and of any accessories mounted on it. Note that the pump is stable on its base plate and it should not be necessary to anchor it to the floor with bolts and screws; also vibrations to and from the pump are greatly reduced by the use of rubber feet.

- Pump off the ground. In this case, the user must design a suitable support structure, re-membering the following points:
  - the plane supporting the pump must be perfectly horizontal;
  - the structure should be adequately rigid;
  - the relevant safety precautions should be applied.

Note also that the pump should be attached to the supporting structure after replacing the rubber feet with special anti-vibration feet, which should be screwed to the pump base and to the supporting plane.

After taking the pump out of its packing case, you are advised to make the following checks:

a  Ensure that the pump has not suffered any damage during shipping.

b  Check that there are no uncovered or loose parts.

**Preliminary Operations**

Before starting the pump, check for oil level.

**CAUTION!** Oil must be poured into the casing through the special threaded plughole and **NOT** through the suction line.

**WARNING!** Take out the protective caps on the suction and exhaust flanges before doing anything else. In the event of an accidental start-up, the air inside the pump could violently expel the protective caps and harm the operator.
Section II

Connection to the Electric Supply

**CAUTION!** It is recommended to connect the pump to the power supply through a dedicated safety switch on the main electrical panel of the installation, or in proximity of the power supply connection point.

Connections to the Inlet and Exhaust Flanges

Remove the protective caps from both flanges. Connect the system to be evacuated to the inlet flange, using a centering ring with OR and a locking collar.

**NOTE** For guaranteed reliable sealing, use an OR gasket in Perbunan or Viton.

The inlet duct is equipped with a sieve filter preventing solid particles from entering and damaging the pump.

**NOTE** When the gases to be pumped out contain dust, it is advisable to insert a dust filter before the inlet flange.

**NOTE** When the gases to be pumped out contain large quantities of vapor, it is advisable to include a condense separator before the inlet flange.

To make best use of the pump’s capacity, use only short, straight piping, with a diameter not smaller than that of the inlet flange.
5 Technical Information
Connections to the Inlet and Exhaust Flanges

NOTE If rigid piping is used, it is good practice to use a flexible joint in order to avoid undue forcing of the connection on the pump.

The exhaust duct must be connected to a pipe that will take away the pumped out gases.

NOTE An internal oil mist eliminator avoids pollution of the surrounding atmosphere by the oil present in the exhaust duct during pump operation.

CAUTION! Never block the pump exhaust line. This would cause overpressure in the casing with the risk of breaking the oil tank.
Starting and Running the Pump

**WARNING!** The pump is designed for operation with neutral or non-corrosive fluids. It is absolutely forbidden to use potentially explosive or flammable substances.

**NOTE** If the pump is started with cold oil, initially more than normal noise will be heard; this will last for a few minutes only until the oil reaches its working temperature.

There are no special instructions for normal operation of the pump, which is delivered to you after completion of a running-in cycle in the factory.

**NOTE** To allow the pump starting you have to wire properly the interlock pins by connecting the mating connector provided with the pump.

**NOTE** For repetitive work cycles, with brief time intervals in between, it is better not to stop the pump.
Stopping the Pump

There are no special procedures for switching the pump off; it needs only to be disconnected from the electric power by means of the bipolar switch. When the pump is stopped, the anti-suckback device makes it possible to maintain vacuum in the vessel connected on the inlet flange of the pump.

Safety Rules

Personnel responsible for pump operation and maintenance must be well-trained and must be aware of the accident prevention rules. The accident prevention precautions contained in this section must be respected at all times during operation and maintenance of the pump to avoid damage to operators and to the pump. These precautions are provided in the form of WARNING and CAUTION notes.

**WARNING!** Operating procedures, technical information and precautions which, if not respected and/or implemented correctly may cause body harm to operators.

**NOTE**

Before connecting the IEC320 mains cable, install the Retention Spring provided with the MS40+. The Retention Spring has to be fastened to IEC320 connector lateral screws.

**NOTE**

Use the Retention Spring to secure the mains cable into the IEC320 socket.

**CAUTION!** Operating procedures, technical information and precautions, which, if not respected and/or implemented correctly, may cause damage to the pump.
Warning Notes

a. Death may result from contact with high volt-ages. Always take extreme care and observe the accident prevention regulations in force.

b. Always disconnect the power supply to the pump before maintenance work. Place a special warning signs over the power supply breaker switch: MACHINE UNDERGOING MAINTENANCE - DO NOT POWER ON.

c. If you are performing maintenance after the pump has been operating for a considerable time, allow sufficient time for it to cool as the external surface temperature may be in excess of 60 °C.

d. Failure to provide the pump with an earth connection may cause serious damage to operators. Always ensure that there is an earth connection and that it complies with the standards.

e. When cleaning the pump and its component parts, avoid the use of flammable or toxic solvents, such as benzin, benzol, ether or alcohol. The recommendation is to use a soap and water solution, preferably in ultrasound washing machines, taking care to dry all the cleaned parts at temperatures under 100 °C in order to eliminate residual moisture.

f. Prolonged overloads or breakdowns may cause the electric motor to overheat, and to release noxious smoke; remove the power immediately as a precaution and do not approach the pump at least until you have provided ventilation to drive out the smoke. Take care not to breathe in the fumes remaining inside the pump in the course of repair work.

g. In case of fire, do not throw water on the pump. Switch the power off and use CO₂ extinguishers.

h. Carefully inspect the flanges to ensure that there is no dust, oil, dirt or defects of the mating surfaces, before making the required connections.

i. Ensure that all joints and couplings are locked correctly before starting the pump again after repair work.
Technical Information

Warning Notes

j  Do not wear any objects that may become entangled in the mechanisms and/or act as conductors (chains, bracelets, etc.).

k  Ensure that the tools to be used are in perfect working condition and have insulating grips, where necessary. Check that the insulating material of the cables and that the conductors of the test equipment do not show any signs of damage.

l  Do not replace the oil immediately after stopping the machine as the oil may still be at high temperature.

m  Perform repairs in clean and, where possible, dustfree areas. Protect all the clearances of connection points with suitable plastic caps and cover the machined surface areas of all parts stripped down until they are put back on the pump again.
Caution Notes

a. Before putting the pump back into operation after a breakdown, inspect it and check carefully for any other signs of damage.

b. Use only tools that are in perfect working order and specially designed for the job; use of inappropriate or ineffective tools may cause serious damage.

c. Perform repairs in clean and, where possible, dust-free areas. Protect all the clearances of connection points with suitable plastic caps and cover the machined surface areas of all parts stripped down until they are put back on the pump again.

d. Always check the lubricant and that it is properly distributed through the pump; inadequate lubrication may damage the pump seriously.

e. Give the parts some form of marking as you strip them down to ensure that you reassemble them again in the proper order.

f. Check that there are no scratches or grooves on the machined shafts, in their seats inside the pump or on machine-ground surfaces. Slight scratches and abrasions may be eliminated with very fine emery paper or by a little light grinding.

g. Before putting a group together, always spread a little oil over inner parts and mating surfaces. Replace all seals with original spare parts before reassembling components.
Maintenance Actions

Maintenance may be seen as the totality of all scheduled and unscheduled maintenance work.

- **SCHEDULED MAINTENANCE**: Maintaining the nominal state of operation.

<table>
<thead>
<tr>
<th>Tab. 2</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Oil level checking</strong></td>
</tr>
<tr>
<td><strong>Oil change</strong></td>
</tr>
<tr>
<td><strong>Exhaust filter replacement</strong></td>
</tr>
<tr>
<td><strong>Anti such-back valve checking</strong></td>
</tr>
<tr>
<td><strong>Fan cover cleaning</strong></td>
</tr>
</tbody>
</table>

*NOTE*

The scheduled maintenance is supported by an automatic timer provided by the electronic controller. After 8000 h of operation the status led starts blinking (400 ms period) orange. The led blinking highlights that it is necessary to change the oil. To switch off the alarm it’s necessary to use the serial interface (see window list in the following pages). It is possible to read the Scheduled Maintenance timer by using the serial interface.

- **UNSCHEDULED MAINTENANCE**: Restoring the nominal state of operation.

*NOTE*

The frequency with which repairs are performed depends on the process and presence of substances that shorten pump life (dust, abrasives, solvents, water, chemically aggressive substances).

The pump must be cleaned at regular intervals of time.

*CAUTION!*

Do not clean with Alcohol the plastic or rubber components of the pump.

Use only the strictly necessary amount of lubricant; an excess of lubricating oil, like when there is none, may sometimes compromise proper operation of the pump.
Only the recommended lubricants, or lubricating oils with similar characteristics and known and experimented quality, should be used. Oil changes must be made with the oil at a sufficiently high temperature, after leaving the pump to cool for a few minutes following operation.

The drain and filler plugs must not be left open any longer than is strictly necessary. When performing maintenance, look out for all signals that may precede a breakdown, in particular:

- traces of corrosion;
- oil leaks;
- slack joints or couplings.

Maintenance technicians must:

- be aware of all applicable national directives concerning accident prevention during work on motor-driven pumps and should know how to apply them;
- have read and understood all the sections on “Safety Rules”;
- be familiar with the essential design features and operation of the pump;
- know how to use and consult the pump documentation;
- be concerned about proper operation of the pump;
- make a note of any irregularities in operation of the pump and take the necessary action, where appropriate.

Use original spare parts wherever possible and repair a broken part as best as possible on site or send it back to the manufacturer for repairs. For all problems arising, or to order spare parts, refer to our service department.

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Toll-Free: 00 800 234 234 00

Here following the correct procedures for MS40+ Oil Change and Filter Cartridge Replacement are described.
Oil and Filter Cartridge Replacement Procedures

Oil Change Procedure

1. Place a tank for waste oil under the oil drain plug.

2. Unscrew slowly the oil drain cap rotating it anti-clock wise using a 10mm hex key. Let the oil flow out. In the meantime clean the inside of the drain plug.

3. After closing the drainage hole with its plug make the pump perform a number of turns, giving it a brief current pulse, so as to let residual oil in the pump chambers flow out. Then drain off the residual oil again.

4. After the oil has been drained, close the drain plug tight; take the tank of waste oil away and clean thoroughly, using rags of cotton or other suitable material to dry.
5. Open the fill oil cap using a 10 mm hex key and add 1 liter of SW60 oil.
6. Close the oil fill cap tight.
7. Replace the cartridge filter as per following slide.

Filter Cartridge Replacement Procedure

1. Unscrew the cap rotating it anti-clock wise, by hand or socket wrench with size 19 mm.
2. Pull out the cartridge filter.

3. Insert new cartridge filter and double check it is in the right position (inserted in the appropriate hole).
4. Tighten the cap rotating clock wise, by hand or socket wrench with size 19 mm.
Lubricants

It will be readily understood how important adequate lubrication is to high technology pumps like the Agilent vacuum pumps. Correct use of appropriate lubricants makes a significant contribution to achieving best performance and warding off defects.

When handling lubricants, the following sanitary protection measures should be observed at all times:

- Avoid prolonged, excessive or repeated contact of the skin with products for lubrication, and also avoid directly inhaling the fumes or vapors of such products.
- Protect the skin by wearing appropriate clothes and equipment (e.g. special suits, glasses or, where permitted by the safety regulations, gloves) or by applying a special protective product.
- Clean the skin carefully after contact with the lubricants by washing freely with water and soap.
- Apply a skin cream after washing.
- Take off and change clothes or shoes on which oil has been spilled.
- Never put rags dripping with oil into the pockets of your clothes.

When disposing of waste lubricants, observe the following environment protection regulations:

- The lubricants risk contaminating the water and the ground! Therefore never pour lubricating products on to the ground, into water or in the sewage system. All violations of these rules are liable to prosecution as provided for by law. When using lubricants always keep oil can nearby.
- Take care in draining off waste oils. In disposal of these products respect all regulations in force concerning waste oil disposal.

The recommended lubricating oil is the Agilent SW60 oil. The SW60 oil is a general purpose mechanical pump fluid specifically engineered to provide superior performance in high speed direct drive mechanical pumps.
These precisely distilled fluids (100 % solvent refined neutral paraffinic oil) deliver lower base pressure capability, faster pump-down cycles, and reduced maintenance requirements on both the pump and the fluid.

It is absolutely necessary to continue using the lubricants initially used to fill the tank. If this is not possible for organizational or business reasons, use only products with the same characteristics as the previous oils.

Only use of lubricants of suitable quality will guarantee safe operation of the pumps.

**CAUTION!**

Mineral oils and the PFPE oil are incompatible. To change from one type to another, the pump must be stripped down completely and all parts washed carefully to eliminate all oil residues.

**CAUTION!**

If you expect to have to use other lubricants, first find out if the two products are compatible. In cases of doubt, the lubricant used up to that time must be flushed out by way of a pump flushing procedure.

**CAUTION!**

To avoid the risk of contaminating the oil, absolute cleanliness of the pump and surrounding area must be ensured during the lubrication procedures.

---

**Tab. 3**  
SW60 oil characteristics

<table>
<thead>
<tr>
<th>Property</th>
<th>Unit of measure</th>
<th>SW60</th>
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<tbody>
<tr>
<td>Vapour Pressure @ 25 °C</td>
<td>Torr</td>
<td>5x10⁻⁸</td>
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<tr>
<td>Viscosity @ 40 °C</td>
<td>cSt</td>
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<tr>
<td>Max Temperature</td>
<td>°C</td>
<td>150</td>
</tr>
<tr>
<td>Flash point</td>
<td>°C</td>
<td>220</td>
</tr>
</tbody>
</table>
SW60 Oil Description

SW oil have superior features;

- Reduced deposits, thanks to the absence of heavy metals (ashless);
- Odorless;
- Exceptional lubricating properties and protection against the most common solvents, and high oxidation resistance;
- High anti-emulsifying power with water;
- Minimal variations in viscosity according to temperature;
- Very low volatility (vapor tension) and thus suitable for use on high vacuum pumps;
- Resistance to aging under the effect of atmospheric agents (ozone, water, light);
- Chemical and physiological inertia of primary importance, and extremely high anti-emulsifying properties.

This special type of oil is suitable for use in environments containing noble or inert gases.

The SW60 oil described is combustible. If during normal use the vacuum pump should take in mixtures with an oxygen content greater than 21 % or pure oxygen, this should cause:

- Oxidation of the oil and thus the loss of its lubricating properties, with serious damage to the pump itself;
- Formation of conditions favorable to explosion in the pump tank.
Pump Electronic Controller

Figure 8

Technical Specifications

- Input voltage: 200V-240V 50/60 Hz
- Max input power: 1200 VA
- Output voltage: 240 Vrms 3ph; Max frequency: 64 Hz (factory setting)
- Starting phase maximum power: 950 W
- Normal Operation maximum power: 950 W
- Maximum room temperature: 40 °C
- Protection level: IP 20
Technical Information

Pump Electronic Controller

- CE mark:

Tab. 4

<table>
<thead>
<tr>
<th>Standard</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>EN55011 cat “B”</td>
<td>EN61000-4-5</td>
</tr>
<tr>
<td>EN61000-3-2</td>
<td>RF EN61000-4-6</td>
</tr>
<tr>
<td>EN61000-3-3</td>
<td>EN61000-4-8</td>
</tr>
<tr>
<td>ESD EN61000-4-2</td>
<td>EN61000-4-11</td>
</tr>
<tr>
<td>EN61000-4-3</td>
<td>EN61010-1</td>
</tr>
<tr>
<td>EN61000-4-4</td>
<td></td>
</tr>
</tbody>
</table>

- CSA mark:
  - EN61010-1, Installation category II, pollution degree 2
  - EN60950

**NOTE** Before connecting the IEC320 mains cable, install the Retention Spring provided with the MS40+. The Retention Spring has to be fastened to IEC320 connector lateral screws.

**NOTE** Use the Retention Spring to secure the mains cable into the IEC320 socket.
Input/Output Communications

P1 – I/O

<table>
<thead>
<tr>
<th>PIN N.</th>
<th>SIGNAL NAME</th>
<th>IN / OUT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Interlock. Status (N.O. relay contact)</td>
<td>out</td>
</tr>
<tr>
<td>2</td>
<td>Speed setting (0-10V)</td>
<td>in</td>
</tr>
<tr>
<td>3</td>
<td>Oil level (relay contact)</td>
<td>out</td>
</tr>
<tr>
<td>4</td>
<td>Start (-)</td>
<td>in</td>
</tr>
<tr>
<td>5</td>
<td>Ground</td>
<td>out</td>
</tr>
<tr>
<td>6</td>
<td>Interlock. Status (N.O. relay contact)</td>
<td>out</td>
</tr>
<tr>
<td>7</td>
<td>Oil level (relay contact)</td>
<td>out</td>
</tr>
<tr>
<td>8</td>
<td>Start (+)</td>
<td>in</td>
</tr>
<tr>
<td>9</td>
<td>24V</td>
<td>out</td>
</tr>
</tbody>
</table>

- Interlock: N.O. Relay contact – It is closed as soon as the rotational frequency exceed the threshold defined with window no.102 (plus histerisys defined by window 105). Factory set 40 Hz.

- Speed setting: Electric motor speed setting – linear setting between 1V=15 Hz and 9 V= Win.120 setting:
  - High speed (60 Hz): Vin>9 V
  - Low speed (40 Hz): Vin<1 V
Figure 9

- Oil level: N.O. Relay contact – It is closed as soon as the oil level comes down under the minimum level – The pump is not stopped but the following starting is disabled.

- Start/stop: If the inverter is managed by remote port it manage the pump starting – if you are operating in serial mode it enables the starting. (pin 8 to pin 9 / pin 4 to pin 5).

- Rotational speed setting by analog input (0-10 V).

**NOTE**
The pump operation is I/O signals dependent so you must always plug-in the provided mating connector to start the pump.
RS 232/RS 485 Communication Description

Both the RS 232 and the RS 485 interfaces are available on the connector J2.

J2 – Serial Port

<table>
<thead>
<tr>
<th>PIN N.</th>
<th>SIGNAL NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+5V out</td>
</tr>
<tr>
<td>2</td>
<td>TX (RS232)</td>
</tr>
<tr>
<td>3</td>
<td>RX (RS232)</td>
</tr>
<tr>
<td>4</td>
<td>Spare</td>
</tr>
<tr>
<td>5</td>
<td>GND</td>
</tr>
<tr>
<td>6</td>
<td>A+ (RS485)</td>
</tr>
<tr>
<td>7</td>
<td>Spare</td>
</tr>
<tr>
<td>8</td>
<td>B- (RS485)</td>
</tr>
<tr>
<td>9</td>
<td>Spare</td>
</tr>
</tbody>
</table>

The communication protocol is the same (see the structure below), but only the RS 485 manages the address field. Therefore to enable the RS 485 is necessary to select the type of communication as well as the device address by means of the T-plus software.

**NOTE**
The RS-485 is a 2-wire (gnd optional) half-duplex communication link.

Communication Format

- 8 data bit
- no parity
- 1 stop bit
- baud rate: 600/1200/2400/4800/9600 programmable
Communication Protocol

The communication protocol is a MASTER/SLAVE type where:

- Host = MASTER
- Controller = SLAVE

The communication is performed in the following way:

1. the host (MASTER) send a MESSAGE + CRC to the controller (SLAVE);
2. the controller answer with an ANSWER + CRC to the host.

The MESSAGE is a string with the following format:

<STX>+<ADDR>+<WIN>+<COM>+<DATA>+<ETX>+<CRC>

Where:

**NOTE**

When a data is indicated between two quotes ('...') it means that the indicated data is the corresponding ASCII character.

- <STX> (Start of transmission) = 0x02
- <ADDR> (Unit address) = 0x80 (for RS 232)
- <ADDR> (Unit address) = 0x80 + device number (0 to 31) (for RS 485)
- <WIN> (Window) = a string of 3 numeric character indicating the window number (from ‘000’ to ‘999’); for the meaning of each window see the relevant paragraph.
- <COM> (Command) = 0x30 to read the window, 0x31 to write into the window
- <DATA> = an alphanumerical ASCII string with the data to be written into the window. In case of a reading command this field is not present.
- The field length is variable according to the data type as per the following table:
Technical Information
RS 232/RS 485 Communication Description

Tab. 7

<table>
<thead>
<tr>
<th>Data Type</th>
<th>Field Length</th>
<th>Valid Characters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logic (L)</td>
<td>1</td>
<td>‘0’ = OFF</td>
</tr>
<tr>
<td></td>
<td></td>
<td>‘1’ = ON</td>
</tr>
<tr>
<td>Numeric (N)</td>
<td>6</td>
<td>‘-’, ‘.’, ‘0’ . . . ‘9’ right justified with ‘0’</td>
</tr>
<tr>
<td>Alphanumeric (A)</td>
<td>10</td>
<td>from blank to ‘_’ (ASCII)</td>
</tr>
</tbody>
</table>

- <ETX> (End of transmission) = 0x03
- <CRC> = XOR of all characters subsequent to <STX> and including the <ETX> terminator. The value is hexadecimal coded and indicated by two ASCII character.

The addressed SLAVE will respond with an ANSWER whose structure depends from the MESSAGE type. When the MESSAGE is a reading command, the SLAVE will respond transmitting a string with the same structure of the MESSAGE.

The controller can answers with the following response types:

Tab. 8

<table>
<thead>
<tr>
<th>Type</th>
<th>Length</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logic</td>
<td>1 byte</td>
<td>-</td>
<td>after a read instruction of a logic window</td>
</tr>
<tr>
<td>Numeric</td>
<td>6 bytes</td>
<td>-</td>
<td>after a read instruction of a numeric window</td>
</tr>
<tr>
<td>Alphanumeric</td>
<td>10 bytes</td>
<td>-</td>
<td>after a read instruction of an alphanumeric window</td>
</tr>
<tr>
<td>ACK</td>
<td>1 byte</td>
<td>(0x6)</td>
<td>the command execution has been successfully completed</td>
</tr>
<tr>
<td>NACK</td>
<td>1 byte</td>
<td>(0x15)</td>
<td>the command execution has been failed</td>
</tr>
<tr>
<td>Unknown Window</td>
<td>1 byte</td>
<td>(0x32)</td>
<td>the specified window in the command is not a valid window</td>
</tr>
<tr>
<td>Data Type Error</td>
<td>1 byte</td>
<td>(0x33)</td>
<td>the data type specified in the command is not accorded with the specified Window</td>
</tr>
</tbody>
</table>
5 Technical Information
RS 232/RS 485 Communication Description

<table>
<thead>
<tr>
<th>Type</th>
<th>Length</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Out of Range</td>
<td>1 byte</td>
<td>(0x34)</td>
<td>the value expressed during a write command is out of the range value of the specified window</td>
</tr>
<tr>
<td>Win Disabled</td>
<td>1 byte</td>
<td>(0x35)</td>
<td>the specified window is Read Only or temporarily disabled (for example you can’t write the Soft Start when the Pump is running)</td>
</tr>
</tbody>
</table>

**NOTE** Using the RS 485 interface, the message structure remains identical to the one used for the RS 232 interface, the only difference being that the value assigned to the ADDRESS <ADDR>

**Examples**

**Command: START**
Source: PC
Destination: Pump

```
02 80 30 30 30 31 31 03 42 33
STX ADDR WINDOW WR ON ETX CRC
```

Source: Pump
Destination: PC

```
02 80 06 03 38 35
STX ADDR ACK ETX CRC
```

**Command: STOP**
Source: PC
Destination: Pump

```
02 80 30 30 30 31 31 03 42 32
STX ADDR WINDOW WR OFF ETX CRC
```
Source: Pump
Destination: PC

<table>
<thead>
<tr>
<th>02</th>
<th>80</th>
<th>06</th>
<th>03</th>
<th>38</th>
<th>35</th>
</tr>
</thead>
<tbody>
<tr>
<td>STX</td>
<td>ADDR</td>
<td>ACK</td>
<td>ETX</td>
<td>CRC</td>
<td></td>
</tr>
</tbody>
</table>

**Command: READ PUMP STATUS**

Source: PC
Destination: Pump (with address = 3)

<table>
<thead>
<tr>
<th>02</th>
<th>83</th>
<th>32</th>
<th>30</th>
<th>35</th>
<th>30</th>
<th>03</th>
<th>38</th>
<th>37</th>
</tr>
</thead>
<tbody>
<tr>
<td>STX</td>
<td>ADDR</td>
<td>WINDOW</td>
<td>RD</td>
<td>ETX</td>
<td>CRC</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Source: Pump (with address = 3 in stop status)
Destination: PC

| 02 | 83 | 32 | 30 | 35 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 03 | 38 | 37 |
|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| STX | ADDR | WINDOW | DATA (STATUS) | ETX | CRC |

**Window Meanings**

**Tab. 9**

<table>
<thead>
<tr>
<th>WIN</th>
<th>TYPE</th>
<th>R/W</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>000</td>
<td>L</td>
<td>RW</td>
<td>START/STOP (1=START; 0=STOP)</td>
</tr>
<tr>
<td>008</td>
<td>L</td>
<td>RW</td>
<td>REMOTE/serial configuration (1=Remote; 0=Serial)</td>
</tr>
<tr>
<td>102</td>
<td>N</td>
<td>RW</td>
<td>SET POINT VALUE [Hz] (0 – 100)</td>
</tr>
<tr>
<td>105</td>
<td>N</td>
<td>RW</td>
<td>SET POINT HYSTERESIS [%] (0 – 100)</td>
</tr>
<tr>
<td>108</td>
<td>N</td>
<td>RW</td>
<td>BAUD RATE (0-4) [600, 1200, 2400, 4200, 9600]</td>
</tr>
<tr>
<td>120</td>
<td>N</td>
<td>RW</td>
<td>ROTATIONAL FREQUENCY SETTING [Hz] (40 - 60)</td>
</tr>
<tr>
<td>127</td>
<td>N</td>
<td>R</td>
<td>ROTATIONAL FREQUENCY SETTING [rpm] (read only)</td>
</tr>
<tr>
<td>200</td>
<td>N</td>
<td>R</td>
<td>BUS CURRENT [mA]</td>
</tr>
<tr>
<td>201</td>
<td>N</td>
<td>R</td>
<td>3PHASE VOLTAGE [Vrms]</td>
</tr>
<tr>
<td>202</td>
<td>N</td>
<td>R</td>
<td>POWER [W]</td>
</tr>
<tr>
<td>203</td>
<td>N</td>
<td>R</td>
<td>DRIVING FREQUENCY [Hz]</td>
</tr>
<tr>
<td>205</td>
<td>N</td>
<td>R</td>
<td>STATUS (0=stop; 1=wait interlock; 2=start; 3=autotuning; 5=normal; 6=fail)</td>
</tr>
</tbody>
</table>
### Technical Information

#### RS 232/RS 485 Communication Description

<table>
<thead>
<tr>
<th>WIN</th>
<th>TYPE</th>
<th>R/W</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>206</td>
<td>N</td>
<td>R</td>
<td>ERROR CODE: Bit 7: Motor blocked; Bit 6: shortcircuit; Bit 5: Undervoltage/Overvoltage; Bit 4: Motor overtemp; Bit 3: Verify line; Bit 2: Controller overtemp; Bit 1: Bus Undervoltage; Bit 0: overcurrent</td>
</tr>
<tr>
<td>207</td>
<td>N</td>
<td>R</td>
<td>OUTPUT FREQUENCY [rpm]</td>
</tr>
<tr>
<td>211</td>
<td>N</td>
<td>R</td>
<td>JGBT TEMPERATURE [°C]</td>
</tr>
<tr>
<td>216</td>
<td>N</td>
<td>R</td>
<td>CONTROLLER TEMPERATURE [°C]</td>
</tr>
<tr>
<td>222</td>
<td>N</td>
<td>R</td>
<td>POWER SUPPLY TEMPERATURE [°C]</td>
</tr>
<tr>
<td>225</td>
<td>N</td>
<td>R</td>
<td>OIL LEVEL (0=level ok; Bit 0: underlevel; Bit 1: maintenance)</td>
</tr>
<tr>
<td>233</td>
<td>N</td>
<td>R</td>
<td>ROTATIONAL FREQUENCY [rpm]</td>
</tr>
<tr>
<td>300</td>
<td>N</td>
<td>R</td>
<td>CYCLE TIME [min]</td>
</tr>
<tr>
<td>301</td>
<td>N</td>
<td>R</td>
<td>CYCLE NUMBER</td>
</tr>
<tr>
<td>302</td>
<td>N</td>
<td>R</td>
<td>PUMP LIFE [h]</td>
</tr>
<tr>
<td>305</td>
<td>N</td>
<td>R</td>
<td>TIME WITH OIL UNDER LEVEL [min]</td>
</tr>
<tr>
<td>306</td>
<td>N</td>
<td>R</td>
<td>TIME WITH DIRTY FILTER [min]</td>
</tr>
<tr>
<td>307</td>
<td>N</td>
<td>R</td>
<td>TIME CONTROLLER STAND BY</td>
</tr>
<tr>
<td>319</td>
<td>A</td>
<td>RW</td>
<td>CONTROLLER MODEL NUMBER</td>
</tr>
<tr>
<td>320</td>
<td>A</td>
<td>RW</td>
<td>PUMP MODEL NUMBER</td>
</tr>
<tr>
<td>321</td>
<td>A</td>
<td>RW</td>
<td>PUMP SPECIAL MODEL NUMBER</td>
</tr>
<tr>
<td>322</td>
<td>A</td>
<td>RW</td>
<td>PUMP SERIAL NUMBER</td>
</tr>
<tr>
<td>323</td>
<td>A</td>
<td>RW</td>
<td>CONTROLLER SERIAL NUMBER</td>
</tr>
<tr>
<td>358</td>
<td>N</td>
<td>RW</td>
<td>MAINTENACE TIMER [hours]</td>
</tr>
<tr>
<td>362</td>
<td>N</td>
<td>R</td>
<td>LAST HOUR TEMPERATURE AVERAGE [°C]</td>
</tr>
<tr>
<td>364</td>
<td>N</td>
<td>R</td>
<td>LAST HOUR AVERAGE POWER [W]</td>
</tr>
<tr>
<td>365</td>
<td>N</td>
<td>R</td>
<td>LAST HOUR AVERAGE FREQUENCY [Hz]</td>
</tr>
<tr>
<td>382</td>
<td>N</td>
<td>R</td>
<td>LAST HOUR AVERAGE TEMPERATURE [°C]</td>
</tr>
<tr>
<td>384</td>
<td>N</td>
<td>R</td>
<td>AVERAGE POWER [W]</td>
</tr>
<tr>
<td>400</td>
<td>A</td>
<td>R</td>
<td>PROGRAM LISTING CRC</td>
</tr>
<tr>
<td>402</td>
<td>A</td>
<td>R</td>
<td>PARAMETER LISTING CRC</td>
</tr>
<tr>
<td>406</td>
<td>A</td>
<td>R</td>
<td>PROGRAM LISTING CODE &amp; REVISION</td>
</tr>
<tr>
<td>407</td>
<td>A</td>
<td>R</td>
<td>PARAMETER LISTING CODE &amp; REVISION</td>
</tr>
<tr>
<td>503</td>
<td>N</td>
<td>RW</td>
<td>RS485 SERIAL ADDRESS SETTING [0-31]</td>
</tr>
<tr>
<td>504</td>
<td>L</td>
<td>RW</td>
<td>SERIAL TYPE SELECT (0=RS232; 1=RS485)</td>
</tr>
</tbody>
</table>
Operational Limits

Tab. 10

<table>
<thead>
<tr>
<th>INPUT VOLTAGE (V)</th>
<th>CONTROLLER STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 180</td>
<td>Power fail</td>
</tr>
<tr>
<td>180 – 264</td>
<td>Operative</td>
</tr>
<tr>
<td>&gt; 264</td>
<td>Power fail</td>
</tr>
</tbody>
</table>

Status LED

Tab. 11

<table>
<thead>
<tr>
<th>LED STATUS</th>
<th>CONTROLLER STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Stop</td>
</tr>
<tr>
<td>Green blinking</td>
<td>Ramp – Autotuning</td>
</tr>
<tr>
<td>Green</td>
<td>Normal Operation</td>
</tr>
<tr>
<td>Red</td>
<td>Fail</td>
</tr>
<tr>
<td>Red blinking</td>
<td>Oil level fail</td>
</tr>
<tr>
<td>Orange + Off</td>
<td>Reset + selftest</td>
</tr>
<tr>
<td>Orange blinking</td>
<td>Maintenance required</td>
</tr>
</tbody>
</table>

**NOTE**

When you switch the controller on an electronic self-test is performed, during such phase you’ll see the led Orange for 1 sec. And turned off for two other seconds. Immediately after the first phase the controller perform a specific test on the pump rotor in order to be sure that it isn’t locked.
Electronic Self-Test

When you switch the pump on with the main On/Off switch the pump doesn’t start immediately but it starts only after about two seconds.

This test time isn’t required if the pump is already powered as when it is operated in remote or serial mode.

Rotor Lock Test

The rotational frequency is checked continuously. If the rotor remains still for more than 20 sec. the pump status is changed to “Fail”.

Oil Level Check

The oil level is continuously checked even when the pump is in Stop status. If the oil level check highlights at low level while the pump is OFF, it won’t starts again. If the oil level check highlights at low level during the pump operation, it will continue to run but, if you switch the pump off it will be impossible to start again.

NOTE

If the electronic controller status is “Oil Under-level” the pump starting is not allowed.

NOTE

If the oil level check fails (low level) the pump doesn’t stop. The test only activates the output described above.

An Oil level sensor fail is highlighted by means of quick status led blinking and RS232 window (see "Status led" and "Window meaning" tables).
## Accessories

**Tab. 12**

<table>
<thead>
<tr>
<th>PART NUMBER</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>949-9201</td>
<td>MS40+ Exhaust filter</td>
</tr>
<tr>
<td>949-9202</td>
<td>MS40+ 1 Litre Oil Tank</td>
</tr>
<tr>
<td>949-9203</td>
<td>Maintenance kit</td>
</tr>
<tr>
<td>949-9396</td>
<td>Power cable EU</td>
</tr>
<tr>
<td>949-9400</td>
<td>208Vac US Power cable</td>
</tr>
<tr>
<td>949-9398</td>
<td>Power cable UK</td>
</tr>
<tr>
<td>949-9399</td>
<td>Power cable IEC320</td>
</tr>
<tr>
<td>969-9883</td>
<td>T-PLUS Navigator SW (w/serial cable)</td>
</tr>
</tbody>
</table>
Dear Customer,

Thank you for purchasing an Agilent vacuum product. At Agilent Vacuum Products Division we make every effort to ensure that you will be satisfied with the product and/or service you have purchased.

As part of our Continuous Improvement effort, we ask that you report to us any problem you may have had with the purchase or operation of our products. On the back side you find a Corrective Action request form that you may fill out in the first part and return to us.

This form is intended to supplement normal lines of communications and to resolve problems that existing systems are not addressing in an adequate or timely manner.

Upon receipt of your Corrective Action Request we will determine the Root Cause of the problem and take the necessary actions to eliminate it. You will be contacted by one of our employees who will review the problem with you and update you, with the second part of the same form, on our actions.

Your business is very important to us. Please, take the time and let us know how we can improve.

Sincerely,

Giampaolo LEVI

Vice President and General Manager
Agilent Vacuum Products Division

Note: Fax or mail the Customer Request for Action (see backside page) to Agilent Vacuum Products Division (Torino) – Quality Assurance or to your nearest Agilent representative for onward transmission to the same address.
CUSTOMER REQUEST FOR CORRECTIVE / PREVENTIVE / IMPROVEMENT ACTION

TO: AGILENT VACUUM PRODUCTS DIVISION TORINO – QUALITY ASSURANCE

FAX N°: XXXX-011-9979350

ADDRESS: AGILENT TECHNOLOGIES ITALIA S.p.A. – Vacuum Products Division –
Via F.Ili Varian, 54 – 10040 Leini (TO) – Italy

E-MAIL: vpd-qualityassurance_pdl-ext@agilent.com

<table>
<thead>
<tr>
<th>NAME</th>
<th>COMPANY</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ADDRESS:

__________________________________________________________________________

TEL. N°: ______________________  FAX N°: ______________________

E-MAIL: ______________________

PROBLEM / SUGGESTION :

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

REFERENCE INFORMATION (model n°, serial n°, ordering information, time to failure after installation, etc.):
__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

DATE ______________________

CORRECTIVE ACTION PLAN / ACTUATION (by AGILENT VPD)

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

LOG N° ______________________

XXX = Code for dialing Italy from your country (es. 01139 from USA; 00139 from Japan, etc.)
Dear Customer:

Please follow these instructions whenever one of our products needs to be returned.

1) Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to identify all products that have pumped or been exposed to any toxic or hazardous materials.

2) After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested.
   Note: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, eg).

3) Important steps for the shipment of returning product:
   - Remove all accessories from the core product (e.g. inlet screens, vent valves).
   - Prior to shipment, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
   - If ordering an Advance Exchange product, please use the packaging from the Advance Exchange to return the defective product.
   - Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss or damage in transit.
   - Agilent Technologies is not responsible for returning customer provided packaging or containers.
   - Clearly label package with RA number. Using the shipping label provided will ensure the proper address and RA number are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will be returned.

4) Return only products for which the RA was issued.

5) Product being returned under a RA must be received within 15 business days.

6) Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information. Customer is responsible for freight charges on returning product.

7) Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.

RETURN THE COMPLETED REQUEST FOR RETURN FORM TO YOUR NEAREST LOCATION:

EUROPE:  
Fax: 00 39 011 9979 330  
Fax Free: 00 800 345 345 00  
Toll Free: 00 800 234 234 00  
vpt-customercare@agilent.com

NORTH AMERICA:  
Fax: 1 781 860 9252  
Fax Free: 800 882 7426, Option 3  
Toll Free: 800 882 7426, Option 3  
vpl-ra@agilent.com

PACIFIC RIM:  
please visit our website for individual office information  
http://www.agilent.com
Vacuum Products Division  
Request for Return Form  
(Health and Safety Certification)

Please read important policy information on Page 3 that applies to all returns.

1) CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Contact Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel:</td>
<td>Email:</td>
</tr>
<tr>
<td>Fax:</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Customer Ship To:</th>
<th>Customer Bill To:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Europe only: VAT reg. Number:  
USA/Canada only: [ ] Taxable  [ ] Non-taxable

2) PRODUCT IDENTIFICATION

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Agilent P/N</th>
<th>Agilent S/N</th>
<th>Original Purchasing Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

3) TYPE OF RETURN  (Choose one from each row and supply Purchase Order if requesting a billable service)

3A.  [ ] Non-Billable  [ ] Billable  [ ] New PO # (hard copy must be submitted with this form):

3B. [ ] Exchange  [ ] Repair  [ ] Upgrade  [ ] Consignment/Demo  [ ] Calibration  [ ] Evaluation  [ ] Return for Credit

4) HEALTH and SAFETY CERTIFICATION

AGILENT TECHNOLOGIES CANNOT ACCEPT ANY PRODUCTS CONTAMINATED WITH BIOLOGICAL OR EXPLOSIVE HAZARDS, RADIOACTIVE MATERIAL, OR MERCURY AT ITS FACILITY.

Call Agilent Technologies to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):

- [ ] HAS NOT pumped or been exposed to any toxic or hazardous materials. OR
- [ ] HAS pumped or been exposed to the following toxic or hazardous materials. If this box is checked, the following information must also be filled out. Check boxes for all materials to which product(s) pumped or was exposed:

- [ ] Toxic  [ ] Corrosive  [ ] Reactive  [ ] Flammable  [ ] Explosive  [ ] Biological  [ ] Radioactive

List all toxic/hazardous materials. Include product name, chemical name, and chemical symbol or formula:

NOTE: If a product is received at Agilent which is contaminated with a toxic or hazardous material that was not disclosed, the customer will be held responsible for all costs incurred to ensure the safe handling of the product, and is liable for any harm or injury to Agilent employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Print Name:  Authorized Signature:  Date:

5) FAILURE INFORMATION:

Failure Mode (REQUIRED FIELD. See next page for suggestions of failure terms):

Detailed Description of Malfunction: (Please provide the error message)

Application (system and model):

I understand and agree to the terms of Section 6, Page 3/3.

Print Name:  Authorized Signature:  Date:
Vacuum Products Division
Request for Return Form
(Health and Safety Certification)

Please use these Failure Mode to describe the concern about the product on Page 2.

<table>
<thead>
<tr>
<th>TURBO PUMPS and TURBO CONTROLLERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>APPARENT DEFECT/MALFUNCTION</td>
</tr>
<tr>
<td>- Does not start</td>
</tr>
<tr>
<td>- Does not spin freely</td>
</tr>
<tr>
<td>- Does not reach full speed</td>
</tr>
<tr>
<td>- Mechanical Contact</td>
</tr>
<tr>
<td>- Cooling defective</td>
</tr>
<tr>
<td>POSITION</td>
</tr>
<tr>
<td>- Noise</td>
</tr>
<tr>
<td>- Vibrations</td>
</tr>
<tr>
<td>- Leak</td>
</tr>
<tr>
<td>- Overtemperature</td>
</tr>
<tr>
<td>- Clogging</td>
</tr>
<tr>
<td>PARAMETERS</td>
</tr>
<tr>
<td>- Vertical</td>
</tr>
<tr>
<td>- Horizontal</td>
</tr>
<tr>
<td>- Upside-down</td>
</tr>
<tr>
<td>- Other</td>
</tr>
<tr>
<td>Power:</td>
</tr>
<tr>
<td>Rotational Speed:</td>
</tr>
<tr>
<td>Current:</td>
</tr>
<tr>
<td>Inlet Pressure:</td>
</tr>
<tr>
<td>Temp 1:</td>
</tr>
<tr>
<td>Foreline Pressure:</td>
</tr>
<tr>
<td>Temp 2:</td>
</tr>
<tr>
<td>Purge flow:</td>
</tr>
<tr>
<td>OPERATING TIME:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ION PUMPS/CONTROLLERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Bad feedthrough</td>
</tr>
<tr>
<td>- Vacuum leak</td>
</tr>
<tr>
<td>- Error code on display</td>
</tr>
<tr>
<td>- Poor vacuum</td>
</tr>
<tr>
<td>- High voltage problem</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VALVES/COMPONENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Main seal leak</td>
</tr>
<tr>
<td>- Solenoid failure</td>
</tr>
<tr>
<td>- Damaged flange</td>
</tr>
<tr>
<td>- Damaged sealing area</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LEAK DETECTORS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Cannot calibrate</td>
</tr>
<tr>
<td>- Vacuum system unstable</td>
</tr>
<tr>
<td>- Failed to start</td>
</tr>
<tr>
<td>- No zero/high background</td>
</tr>
<tr>
<td>- Cannot reach test mode</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INSTRUMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Gauge tube not working</td>
</tr>
<tr>
<td>- Communication failure</td>
</tr>
<tr>
<td>- Degas not working</td>
</tr>
<tr>
<td>- Error code on display</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SCROLL AND ROTARY VANE PUMPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Pump doesn't start</td>
</tr>
<tr>
<td>- Doesn't reach vacuum</td>
</tr>
<tr>
<td>- Pump seized</td>
</tr>
<tr>
<td>- Noisy pump (describe)</td>
</tr>
<tr>
<td>- Over temperature</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DIFFUSION PUMPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Heater failure</td>
</tr>
<tr>
<td>- Electrical problem</td>
</tr>
<tr>
<td>- Doesn't reach vacuum</td>
</tr>
<tr>
<td>- Cooling coil damage</td>
</tr>
<tr>
<td>- Vacuum leak</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

Section 6) ADDITIONAL TERMS

Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division – Products and Services Terms of Sale.

- Customer is responsible for the freight charges for the returning product. Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.

- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies within 15 business days. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the non-returned/non-rebuildable part.

- Returns for credit toward the purchase of new or refurbished Products are subject to prior Agilent approval and may incur a restocking fee. Please reference the original purchase order number.

- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you choose to have the unit repaired, the cost of the evaluation will be deducted from the final repair pricing. A Purchase Order for the final repair price should be issued within 3 weeks of quotation date. Units without a Purchase Order for repair will be returned to the customer, and the evaluation fee will be invoiced.

- A Special Cleaning fee will apply to all exposed products per Section 4 of this document.

- If requesting a calibration service, units must be functionally capable of being calibrated.
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Agilent Technologies
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121 Hartwell Avenue
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Fax: +1 781 860 5437
Toll-Free: +1 800 882 7426

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Vacuum Products Division
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The Netherlands
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Fax: +31 118 671569
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Central coordination through: Agilent Technologies
Vacuum Products Division
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Toll-Free: 800 820 6556

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Vacuum Products Division
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91941 Les Ulis cedex - France
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Fax: +33 (0) 1 69 86 28 88
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Toll free: 00 800 234 234 00

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Toll Free: 1800 113037

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Fax: +52 5 523 9472

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Fax: (65) 6754 0574

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Vacuum Products Division
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Fax: +603 6733 8121

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Vacuum Products Division
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Vacuum Products Division
6 Mead Road Oxford Industrial Park
Yarnton, Oxford OX5 1QU – UK
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Fax: +44 (0) 1865 291571
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Fax: +39 011 997 9350
Toll-Free: 00 800 234 234 00

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EUROPE:
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vpt-customercare@agilent.com
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Representative in most countries
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