Vacuum Products Division

IDP 7 / IDP 10
Tip Seal
Replacement Kit

INSTRUCTION MANUAL

Manual No. X3807-90010
Rev. A
January 2017
Preface

Documentation Conventions

This manual uses the following documentation conventions:

WARNING  
Warnings indicate a procedure or practice, which if not followed correctly, could lead to serious injury.

CAUTION  
Cautions indicate a procedure or practice, which if not followed, could cause damage to the equipment.

NOTE  
Notes contain important information.

Before operating or servicing equipment, read and thoroughly understand all operation/maintenance manuals provided by Agilent. Be aware of the hazards associated with this equipment, know how to recognize potentially hazardous conditions, and how to avoid them. Read carefully and strictly observe all cautions and warnings. The consequences of unskilled, improper, or careless operation of the equipment can be serious.

In addition, consult local, state, and national agencies regarding specific requirements and regulations. Address any safety, operation, and/or maintenance questions to your nearest Agilent office.
### Parts Included:

Table 1 - Parts List

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY.</th>
<th>PART/MATERIAL DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>Replacement Tip Seals</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>Main O-Ring</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
<td>Krytox LVP</td>
</tr>
</tbody>
</table>
**Figure 1 - Recommended Tools**

**Table 2 - Recommended Tools Required**

<table>
<thead>
<tr>
<th>Tool</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 mm T-Handle Allen wrench</td>
</tr>
<tr>
<td>6 mm T-Handle Allen wrench</td>
</tr>
<tr>
<td>Nonmetallic pry tool (used to remove O-ring from Outboard Housing and Tip Seals from scroll sets)</td>
</tr>
<tr>
<td>Scour Pad</td>
</tr>
<tr>
<td>Low lint wipes</td>
</tr>
<tr>
<td>Low lint cleaning swabs</td>
</tr>
<tr>
<td>Nitrile gloves</td>
</tr>
<tr>
<td>Dust mask (to prevent any dust inhalation, Agilent recommends a dust mask be used during maintenance)</td>
</tr>
<tr>
<td>Isopropyl alcohol</td>
</tr>
</tbody>
</table>

**WARNING:** If dangerous gasses were being pumped, ensure the pump is clear of all dangerous materials prior to disassembly.
Installation:

NOTE: To ensure proper operation, and to prevent damage, the kit must be installed and operated only as specified.

1. **Disconnect the power cord.**

2. Detach the front cowl from the front of the pump by removing three M8x20mm flange bolts using a 6mm T handled hex key.

3. Disconnect the fan cable assembly.
4. Remove four screws in the outboard housing using 4 mm Allen wrench.

5. Remove the outboard housing
6. Remove Main O-Ring form the outboard housing with a “non-metallic” pick and discard.

7. Remove the old tip seals from both the outboard housing and orbiting plate.
8. Clean all debris from both the outboard housing and orbiting plate surfaces (including the O-ring groove and tip seal grooves). Use isopropyl alcohol and a scour pad (preferably non-scratch) to remove any buildup on all surfaces. Wipe clean with a low lint or lint free cloth and cleaning swabs.

9. To install the new tip seals, start from the center of the scroll, leaving a 1/8th inch or 3 mm gap at the center (as shown).
10. Approximately 2 and ¼ rotations the tip seal needs to be pressed into the groove locks using a wooden or plastic tools. Remove any debris created during this step.

11. Finish installing the rest of the tip seal and using a set of cutting pliers, cut the tip seal leaving a 1/8th inch or 3 mm gap from the end of the tip seal groove (as shown).
12. Lightly lubricate the new main O-ring with a trace amount of Krytox LVP grease provided and install into the O-ring groove.

13. Reinstall the outboard housing making sure the O-ring does not fall out of its groove, and secure using the four M4 screws.
14. Reconnect the fan cable assembly and route the cable under the outboard housing as shown.

15. Reinstall the fan cowling and the three M6 screws onto the pump. Ensure that the points of the cowling are properly sitting on top of the cover plate tabs.

16. Run pump for about 5 seconds. Verify that the front fan is running. If you hear loud noises or observe labored operation, this indicates that the Tip Seal or main O-ring are possibly out of place.

17. Disassemble and repair as necessary, otherwise the pump is ready to return to service.

NOTE: Pumps with newly installed tip seals can be put immediately back into service and should provide adequate vacuum performance to meet most application requirements. Pumps with newly installed tip seals may require several days of operation to seat properly and achieve its published base pressure and pumping speed specifications.
Vacuum Products Division Instructions
for returning products

Dear Customer:

Please follow these instructions whenever one of our products needs to be returned.

1) Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to identify all products that have pumped or been exposed to any toxic or hazardous materials.

2) After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested.
   Note: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, eg).

3) Important steps for the shipment of returning product:
   - Remove all accessories from the core product (e.g. inlet screens, vent valves).
   - Prior to shipment, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
   - If ordering an Advance Exchange product, please use the packaging from the Advance Exchange to return the defective product.
   - Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss damage in transit.
   - Agilent Technologies is not responsible for returning customer provided packaging or containers.
   - Clearly label package with RA number. Using the shipping label provided will ensure the proper address and RA number are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will be returned.

4) Return only products for which the RA was issued.

5) Product being returned under a RA must be received within 15 business days.

6) Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information. Customer is responsible for freight charges on returning product.

7) Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.

RETURN THE COMPLETED REQUEST FOR RETURN FORM TO YOUR NEAREST LOCATION:

EUROPE:
Fax: 00390119979330
Fax Free: 00 800 345 345 00
Toll Free: 080023423400
vpt-customer@agilent.com

NORTH AMERICA:
Fax: 17818609252
Toll Free: 8008827426, Option 3
vpl-ra@agilent.com

PACIFIC RIM:
please visit our website for individual office
information http://www.DJLOHQQW.com

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Agilent Technologies

Vacuum Products Division
Request for Return Form
(Health and Safety Certification)

Please read important policy information on Page 3 that applies to all returns.

1) CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Contact Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel:</td>
<td>Email:</td>
</tr>
<tr>
<td>Customer Ship To:</td>
<td>Customer Bill To:</td>
</tr>
</tbody>
</table>

Europe only: VAT reg. Number: USA/Canada only: ☐ Taxable ☐ Non-taxable

2) PRODUCT IDENTIFICATION

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Agilent P/N</th>
<th>Agilent S/N</th>
<th>Original Purchasing Reference</th>
</tr>
</thead>
</table>

3) TYPE OF RETURN (Choose one from each row and supply Purchase Order if requesting a billable service)

3A. ☐ Non-Billable ☐ Billable ➔ New PO # (hard copy must be submitted with this form):
3B. ☐ Exchange ☐ Repair ☐ Upgrade ☐ Consignment/Demo ☐ Calibration ☐ Evaluation ☐ Return for Credit

4) HEALTH and SAFETY CERTIFICATION

AGILENT TECHNOLOGIES CANNOT ACCEPT ANY PRODUCTS CONTAMINATED WITH BIOLOGICAL OR EXPLOSIVE HAZARDS, RADIOACTIVE MATERIAL, OR MERCURY AT ITS FACILITY. Call Agilent Technologies to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):
☐ HAS NOT pumped or been exposed to any toxic or hazardous materials. OR
☐ HAS pumped or been exposed to the following toxic or hazardous materials. If this box is checked, the following information must also be filled out. Checkboxes for all materials to which product(s) pumped or was exposed:
☐ Toxic ☐ Corrosive ☐ Reactive ☐ Flammable ☐ Explosive ☐ Biological ☐ Radioactive

List all toxic/hazardous materials. Include product name, chemical name, and chemical symbol or formula:

NOTE: If a product is received at Agilent which is contaminated with a toxic or hazardous material that was not disclosed, the customer will be held responsible for all costs incurred to ensure the safe handling of the product, and liable for any harm or injury to Agilent employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Print Name: Authorized Signature: ……………………… Date:

5) FAILURE INFORMATION:

Failure Mode (REQUIRED FIELD. See next page for suggestions of failure terms):

Detailed Description of Malfunction: (Please provide the error message)

Application (system and model):

I understand and agree to the terms of Section 6, Page 3/3.

Print Name: Authorized Signature: Date:
**Please use these Failure Mode to describe the concern about the product on Page 2.**

### TURBO PUMPS and TURBO CONTROLLERS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Does not start</td>
<td>- Noise</td>
<td>- Vertical</td>
</tr>
<tr>
<td>- Does not spin freely</td>
<td>- Vibration</td>
<td>- Horizontal</td>
</tr>
<tr>
<td>- Does not reach full speed</td>
<td>- Leak</td>
<td>- Upside-down</td>
</tr>
<tr>
<td>- Mechanical Contact</td>
<td>- Overtemperature</td>
<td>- Other:</td>
</tr>
<tr>
<td>- Cooling defective</td>
<td>- Clogging</td>
<td>Power:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Rotational Speed:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ON PUMPS/CONTROLLERS</th>
<th>VALVES/COMPONENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Bad feedthrough</td>
<td>- Main seal leak</td>
</tr>
<tr>
<td>- Vacuum leak</td>
<td>- Bellows leak</td>
</tr>
<tr>
<td>- Error code on display</td>
<td>- High voltage problem</td>
</tr>
<tr>
<td></td>
<td>- Solenoid failure</td>
</tr>
<tr>
<td></td>
<td>- Damaged flange</td>
</tr>
<tr>
<td></td>
<td>- Damaged sealing area</td>
</tr>
<tr>
<td></td>
<td>- Other</td>
</tr>
</tbody>
</table>

### LEAK DETECTORS

<table>
<thead>
<tr>
<th>LEAK DETECTORS</th>
<th>INSTRUMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Cannot calibrate</td>
<td>- Gauge tube not working</td>
</tr>
<tr>
<td>- Vacuum system unstable</td>
<td>- Display problem</td>
</tr>
<tr>
<td>- Failed to start</td>
<td>- Communication failure</td>
</tr>
<tr>
<td></td>
<td>- Degas not working</td>
</tr>
<tr>
<td></td>
<td>- Error code on display</td>
</tr>
<tr>
<td></td>
<td>- Other</td>
</tr>
</tbody>
</table>

### SCROLL AND ROTARY VANE PUMPS

<table>
<thead>
<tr>
<th>SCROLL AND ROTARY VANE PUMPS</th>
<th>DIFFUSION PUMPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Pump doesn’t start</td>
<td>- Heater failure</td>
</tr>
<tr>
<td>- Doesn’t reach vacuum</td>
<td>- Electrical problem</td>
</tr>
<tr>
<td>- Pump seized</td>
<td>- Cooling coil damage</td>
</tr>
<tr>
<td></td>
<td>- Vacuum leak</td>
</tr>
<tr>
<td></td>
<td>- Other</td>
</tr>
</tbody>
</table>

**Section 6) ADDITIONAL TERMS**

Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division – Products and Services Terms of Sale.

- Customer is responsible for the freight charges for the returning product. Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.
- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies within 15 business days. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the non-returned/non-rebuildable part.
- Returns for credit toward the purchase of new or refurbished Products are subject to prior Agilent approval and may incur a restocking fee. Please reference the original purchase order number.
- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you choose to have the unit repaired, the cost of the evaluation will be deducted from the final repair pricing. A Purchase Order for the final repair price should be issued within 3 weeks of quotation date. Units without a Purchase Order for repair will be returned to the customer, and the evaluation fee will be invoiced.
- A Special Cleaning fee will apply to all exposed products per Section 4 of this document.
- If requesting a calibration service, units must be functionally capable of being calibrated.
Agilent Technologies
Vacuum Product Division

United States & Canada
Agilent Technologies
Vacuum Products Division
121 Hartwell Avenue
Lexington, MA 02421 USA
Tel: +1 781 861 7200
Toll-Free: +1 800 882 7426
Fax: +1 871 860 5437

Benelux
Agilent Technologies
Vacuum Products Division
Herculesweg 8
4338 PL Middelburg
THE NETHERLANDS
Tel: +31 118 671570
Fax: +31 118 671569

China
Agilent Technologies
Vacuum Products Division
Room 1648
Central Tower South Wing
Beijing Junefield Plaza
No. 10 XuanWuMenWai Street
Beijing 100052 P.R. CHINA
Tel.: +86 (10) 6310 8550
Toll-Free: 800 820 6556
Fax: +86 (10) 6310 0141

France
Agilent Technologies
Vacuum Products Division
7 avenue des Tropiques
Z.A. de Courtабoeuf - B.P. 12
91941 Les Ulis cedex FRANCE
Tel.: +33 (0) 1 69 86 38 84
Fax: +33 (0) 1 69 86 29 88

Germany & Austria
Agilent Technologies
Vacuum Products Division
Alsfelder Strasse 6
Postfach 11 14 35
64289 Darmstadt GERMANY
Tel.: +49 (0) 6151 703 353
Fax: +49 (0) 6151 703 302

India
Agilent Technologies
Vacuum Product Division
205-A, "A" wing of Galleria,
2nd floor, Hiranandani Gardens,
Powai, Mumbai-400 076, India
Tel.: +91 22-2570 8595 / 8597
Fax: +91 22-2570 8599

Italy
Agilent Technologies
Vacuum Products Division
via F.II Varian 54
10040 Leini, (Torino) ITALY
Tel.: +39 011 997 9111
Toll-Free: 00 800 234 234 00
Fax: +39 011 997 9350

Japan
Agilent Technologies
Vacuum Products Division
Sumitomo Shibaura Building 4-16-36
8th Floor
4-16-36 Shibaura Minato-ku
Tokyo 108 JAPAN
Tel.: +81 3 5232 1253
Toll-Free: 0120 655 040
Fax: +81 3 5232 1710

Korea
Agilent Technologies
Vacuum Products Division
Shinsa 2nd Bldg. 2F 966-5
8th Floor
Daechi-dong
KOREA 135-280
Tel.: +82 2 3452 2452
Toll-Free: 080 222 2452
Fax: +82 2 3452 2451

Mexico
Agilent Technologies
Vacuum Products Division
Concepcion Beistegui No 109
Col Del Valle C.P. 03100
MEXICO, D.F.
Tel.: +52 5 523 9465
Fax: +52 5 523 9472

Southeast Asia
Agilent Technologies
Vacuum Products Division
South East Asia (SEA) - Alex Ho
H/P: +601 2213 1253
Fax: +603 6733 8121

Singapore
Agilent Technologies
Vacuum Products Division
Singapore
Unit 10-04 Helios
Biopolis @ one-north
11 Biopolis Way, 138667
Singapore
H/P.: +65 92364988
Fax: +65 64789603

Taiwan
Agilent Technologies
Vacuum Products Division
14F-6, No. 77, Hsin Tai Wu Road,
Sec. 1
Hsi chih, Taipei Hsien, Taiwan,
R.O.C.
Tel.: +886 2 2698 9555
Toll Free: 0800 051 342
Fax: +886 2 2698 9678

UK & Ireland
Agilent Technologies
Vacuum Products Division
6 Mead Road
Oxford Industrial Park
Tel.: +44 (0) 1865 291570
Fax: +44 (0) 1865 291