Hand-held Terminal

Model
969-9860

Manuale di Istruzioni
Bedienungshandbuch
Notice de Mode D’Emploi
User Manual

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04/2011

Agilent Technologies
Notices

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CAUTION

A CAUTION notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data. Do not proceed beyond a CAUTION notice until the indicated conditions are fully understood and met.

WARNING

A WARNING notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in personal injury or death. Do not proceed beyond a WARNING notice until the indicated conditions are fully understood and met.
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Traduzione delle istruzioni originali
Informazioni Generali

Questa apparecchiatura è destinata ad uso professionale. L'utilizzatore deve leggere attentamente il presente manuale di istruzioni ed ogni altra informazione addizionale fornita dalla Agilent prima dell'utilizzo dell'apparecchiatura. La Agilent si ritiene sollevata da eventuali responsabilità dovute all'inosservanza totale o parziale delle istruzioni, ad uso improprio da parte di personale non addestrato, ad interventi non autorizzati o ad uso contrario alle normative nazionali specifiche. Nei paragrafi seguenti sono riportate tutte le informazioni necessarie a garantire la sicurezza dell'operatore durante l'utilizzo dell'apparecchiatura. Informazioni dettagliate sono fornite nell'appendice "Technical Information".

Questo manuale utilizza le seguenti convenzioni:

**ATTENZIONE!** I messaggi di attenzione sono visualizzati prima di procedure che, se non osservate, potrebbero causare danni all'apparecchiatura.

**AVVERTENZA!** I messaggi di pericolo attirano l'attenzione dell'operatore su una procedura o una pratica specifica che, se non eseguita in modo corretto, potrebbe provocare gravi lesioni personali.

**NOTA** Le note contengono informazioni importanti estrapolate dal testo.
**Immagazzinamento**

Durante il trasporto e l'immagazzinamento dei controller devono essere soddisfatte le seguenti condizioni ambientali:

- temperatura: da -20 °C a +70 °C
- umidità relativa: 0 – 95 % (non condensante)

**Smaltimento**

**Significato del logo "WEEE" presente sulle etichette.** Il simbolo qui sotto riportato è applicato in ottemperanza alla direttiva CE denominata "WEEE". Questo simbolo (**valido solo per i paesi della Comunità Europea**) indica che il prodotto sul quale è applicato, **NON** deve essere smaltito insieme ai comuni rifiuti domestici o industriali, ma deve essere avviato ad un sistema di raccolta differenziata. Si invita pertanto l'utente finale a contattare il fornitore del dispositivo, sia esso la casa madre o un rivenditore, per avviare il processo di raccolta e smaltimento, dopo opportuna verifica dei termini e condizioni contrattuali di vendita.
Preparazione per l’installazione

Il dispositivo viene fornito in un imballo protettivo speciale; se si presentano segni di danni, che potrebbero essersi verificati durante il trasporto, contattare l'ufficio vendite locale.

Durante l'operazione di disimballaggio, prestare particolare attenzione a non lasciar cadere l'Hand Held Terminal e a non sottoporlo ad urti.

Non disperdere l'imballo nell'ambiente. Il materiale è completamente riciclabile e risponde alla direttiva CEE 85/399 per la tutela dell'ambiente.
## Comandi, indicatori e connettori dell’Hand Held Terminal

Di seguito sono illustrati il pannello dell'Hand Held Terminal. Per maggiori dettagli fare riferimento alla sezione "Technical Information".

![Figura 1 Pannello frontale dell’Hand Held Terminal](image)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td>Pulsante per la selezione del modo LOW SPEED. È attivo solo quando è selezionato il modo di comando dal pannello frontale. Premendolo una volta, la pompa ruota a circa 2/3 della velocità nominale. Premendolo ancora si disattiva il modo LOW SPEED.</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td>Pulsante per inviare i comandi di START, STOP o RESET. È attivo solo quando è selezionato il modo di comando dal pannello frontale. Premendolo una volta si attiva la fase di avvio; premendolo nuovamente si arresta la pompa. Se la pompa si è fermata automaticamente a causa di un guasto, occorre premere questo pulsante una prima volta per eseguire il reset del dispositivo ed una seconda volta per riavviare la pompa.</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td>Pulsante per richiamare sul display i parametri cycle number, cycle time e pump life.</td>
</tr>
<tr>
<td><strong>4</strong></td>
<td>Pulsante per richiamare sul display i parametri pump current, pump temperature, pump power e rotational speed. È sempre attivo indipendentemente dal modo di funzionamento scelto. Premendo assieme i pulsanti 3 e 4 per almeno 2 secondi viene attivato un programma con il quale è possibile programmare alcuni parametri operativi.</td>
</tr>
<tr>
<td><strong>5</strong></td>
<td>Display alfanumerico a cristalli liquidi: matrice di punti, 2 linee x 16 caratteri.</td>
</tr>
</tbody>
</table>
Le funzioni LOW SPEED e START/STOP RESET sono attive solo se è selezionato il modo di comando dal pannello frontale (vedere "Technical Information").
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Übersetzung der Originalanleitungen
Allgemeines


In den folgenden Abschnitten sind alle erforderlichen Informationen für die Sicherheit des Bedieners bei der Anwendung des Geräts aufgeführt. Detaillierte technische Informationen sind im Anhang "Technical Information" enthalten.

In dieser Gebrauchsanleitung werden Sicherheitshinweise folgendermaßen hervorgehoben:

**VORSICHT!**
Die Warnhinweise vor bestimmten Prozeduren machen den Bediener darauf aufmerksam, daß bei Nichteinhaltung Schäden an der Anlage entstehen können.

**WARNUNG!**
Die Gefahrenhinweise lenken die Aufmerksamkeit des Bedieners auf eine bestimmte Prozedur oder Praktik, die bei unkorrekter Ausführung schwere Verletzungen hervorrufen können.

**HINWEIS**
Die Anmerkungen enthalten wichtige Informationen, die im Text hervorgehoben werden sollen.
Lagerung

Beim Transport und bei der Lagerung der Controller müssen folgende klimatische Verhältnisse eingehalten werden:

- Temperatur: von -20 °C bis +70 °C
- Relative Luftfeuchtigkeit: 0-95 % (nicht kondensierend)

Entsorgung

Bedeutung des "WEEE" Logos auf den Etiketten.

Das folgende Symbol ist in Übereinstimmung mit der EU-Richtlinie WEEE (Waste Electrical and Electronic Equipment) angebracht.

Dieses Symbol (nur in den EU-Ländern gültig) zeigt an, dass das betreffende Produkt nicht zusammen mit Haushaltsmüll entsorgt werden darf sondern einem speziellen Sammelsystem zugeführt werden muss.

Der Endabnehmer sollte daher den Lieferanten des Geräts - d.h. die Muttergesellschaft oder den Wiederverkäufer - kontaktieren, um den Entsorgungsprozess zu starten, nachdem er die Verkaufsbedingungen geprüft hat.
Vor der Installation

Das Gerät wird mit einer speziellen Schutzverpackung geliefert. Eventuelle Transportschäden müssen der zuständigen örtlichen Verkaufsstelle gemeldet werden.

Beim Auspacken vorsichtig vorgehen, damit dem Gerät nicht herunter fällt oder Stößen ausgesetzt wird.

Das Verpackungsmaterial muß korrekt entsorgt werden. Es ist vollständig recyclebar und entspricht der EG-Richtlinie 85/399 für Umweltschutz.
Steuerungen, Anzeigen und Anschlüsse des Handterminals

Nachstehend werden die Steuertafel des Handterminals. Für weitere Einzelheiten siehe den Anhang "Technical Information".

Abbildung 1  Fronttafel des Handterminals

1 Taste für die Einstellung des Modus LOW SPEED. Sie ist nur aktiv, wenn der Steuermodus auf Fronttafel eingestellt ist. Bei einmaligem Drücken dreht die Pumpe mit ca. 2/3 der Nenngeschwindigkeit. Bei nochmaligem Drücken wird der Modus LOW SPEED deaktiviert.


3 Taste für die Anzeige der Parameter "cycle number", "cycle time" und "pump life".


5 Alphanumerisches Flüssigkristall-Display: Punktmatrix, 2 Zeilen mit 16 Stellen.
Die Funktionen LOW SPEED und START/STOP RESET sind nur aktiviert, wenn der Operationsmodus FRONT Panel gewählt ist (siehe "Technical Information").
3

Mode d’emploi

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Traduction de la mode d’emploi originale
Indications Générales

Cet appareillage a été conçu en vue d'une utilisation professionnelle. Il est conseillé à l'utilisateur de lire attentivement cette notice d'instructions ainsi que toute autre indication supplémentaire fournie par Agilent, avant l'utilisation de l'appareil. Agilent décline par conséquent toute responsabilité en cas d'inobservation totale ou partielle des instructions données, d'utilisation incorrecte de la part d'un personnel non formé, d'opérations non autorisées ou d'un emploi contraire aux réglementations nationales spécifiques.

Les paragraphes suivants donnent toutes les indications nécessaires à garantir la sécurité de l'opérateur pendant l'utilisation de l'appareillage. Des renseignements plus détaillés se trouvent dans l'appendice "Technical Information".

Cette notice utilise les signes conventionnels suivants:

**ATTENTION!** Les message d'attention apparaissent avant certaines procédures qui, si elles ne sont pas observées, pourraient endommager sérieusement l'appareillage.

**AVIS!** Les messages de danger attirent l'attention de l'opérateur sur une procédure ou une manoeuvre spéciale qui, si elle n'est pas effectuée correctement, risque de provoquer de graves lésions.

*NOTE* Les notes contiennent des renseignements importants, isolés du texte.
Emmagasinage

Pendant le transport et l'emmagasinage des contrôleurs, il faudra veiller à respecter les conditions environnementales suivantes:

- Température: de -20 °C à +70 °C
- Humidité relative: 0 – 95 % (non condensante).

Mise au Rebut

Signification du logo "WEEE" figurant sur les étiquettes.

Le symbole ci-dessous est appliqué conformément à la directive CE nommée "WEEE".

Ce symbole (uniquement valide pour les pays de la Communauté européenne) indique que le produit sur lequel il est appliqué NE doit PAS être mis au rebut avec les ordures ménagères ou les déchets industriels ordinaires, mais passer par un système de collecte sélective. Après avoir vérifié les termes et conditions du contrat de vente, l'utilisateur final est donc prié de contacter le fournisseur du dispositif, maison mère ou revendeur, pour mettre en œuvre le processus de collecte et mise au rebut.
Preparation pour l’Installation

Le dispositif est fourni dans un emballage de protection spécial; si l'on constate des marques de dommages pouvant s'être produits pendant le transport, contacter aussitôt le bureau de vente local. Pendant l'opération d'ouverture de l'emballage du hand held terminal, veiller tout particulièrement à ne pas laisser tomber le contrôleur et à ne lui faire subir aucun choc. Ne pas jeter l'emballage dans la nature. Le matériel est entièrement recyclable et il est conforme aux directives CEE 83/399 en matière de protection de l'environnement.
Commandes, indicateurs et connecteurs du hand held terminal

On présente ci-dessous le tableau de commande du hand held terminal. Pour de plus amples détails, se reporter à la section "Technical Information".

![Diagram of hand held terminal commands and indicators]

**Figure 1** Tableau avant du Hand Held Terminal

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Interrupteur de sélection du mode LOW SPEED. Il n’est actif que lorsque le mode de commande est sélectionné depuis le tableau frontal. En le pressant une fois, la pompe tourne à 2/3 environ de la vitesse nominale. En le pressant une deuxième fois, on désactive le mode LOW SPEED.</td>
</tr>
<tr>
<td>2</td>
<td>Interrupteur envoyant les commandes de START, STOP ou RESET. Il n’est actif que lorsque le mode de commande est sélectionné depuis le tableau frontal. Une première pression de l’interrupteur active la phase de mise en marche; une deuxième pression provoque l’arrêt de la pompe. Si la pompe s’est arrêtée automatiquement à cause d’une panne, il faut presser cet interrupteur une première fois pour effectuer la mise à zéro du dispositif et une deuxième fois pour remettre la pompe en marche.</td>
</tr>
<tr>
<td>3</td>
<td>Interrupteur rappelant sur l’afficheur les paramètres de cycle number, cycle time et pump life.</td>
</tr>
<tr>
<td>4</td>
<td>Interrupteur rappelant sur l’afficheur les paramètres de pump current, pump temperature, pump power et rotational speed. Il est toujours actif, indépendamment du mode de fonctionnement choisi. En pressant simultanément les interrupteurs 3 et 4 pendant 2 secondes au moins, on active un programme avec lequel il est possible de programmer certains paramètres opérat-ionnels.</td>
</tr>
<tr>
<td>5</td>
<td>Écran alphanumérique à cristaux liquides: matrice de points, 2 lignes x 16 caractères.</td>
</tr>
</tbody>
</table>
NOTE
Les fonctions de LOW SPEED et START/STOP RESET ne sont actives que lorsque le mode de commande est sélectionné depuis le tableau frontal (se reporter à la section "Technical Information").
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Original Instructions
General Information

This equipment is destined for use by professionals. The user should read this instruction manual and any other additional information supplied by Agilent before operating the equipment. Agilent will not be held responsible for any events occurring due to non-compliance, even partial, with these instructions, improper use by untrained persons, non-authorised interference with the equipment or any action contrary to that provided for by specific national standards.

The following paragraphs contain all the information necessary to guarantee the safety of the operator when using the equipment. Detailed information is supplied in the "Technical Information".

This manual uses the following standard protocol:

**CAUTION!** The caution messages are displayed before procedures which, if not followed, could cause damage to the equipment.

**WARNING!** The warning messages are for attracting the attention of the operator to a particular procedure or practice which, if not followed correctly, could lead to serious injury.

**NOTE** The notes contain important information taken from the text.
Storage

When transporting and storing the devices, the following environmental requirements should be satisfied:

- temperature: from -20 °C to +70 °C
- relative humidity: 0 – 95 % (without condensation)

Disposal

**Meaning of the "WEEE" logo found in labels**

The following symbol is applied in accordance with the EC WEEE (Waste Electrical and Electronic Equipment) Directive.

This symbol (valid only in countries of the European Community) indicates that the product it applies to must NOT be disposed of together with ordinary domestic or industrial waste but must be sent to a differentiated waste collection system.

The end user is therefore invited to contact the supplier of the device, whether the Parent Company or a retailer, to initiate the collection and disposal process after checking the contractual terms and conditions of sale.
Preparation for Installation

The device is supplied in a special protective packing. If this shows signs of damage which may have occurred during transport, contact your local sales office. When unpacking the Hand-held terminal, ensure that it is not dropped or subjected to any form of impact. Do not dispose of the packing materials in an unauthorized manner. The material is 100% recyclable and complies with EEC Directive 85/399.
Hand-held Terminal Controls, Indicators and Connectors

The following paragraph illustrates the Hand-held terminal panel. More details are contained in the appendix "Technical Information".

Figure 1  Hand Held Terminal Front Panel

1. Keyboard push-button for LOW SPEED mode selection. It is active only when the front panel operation has been selected. Pressed once, the pump runs at about 2/3 of the nominal speed. To unselect the mode, press the push-button again.

2. Keyboard push-button for START, STOP, RESET mode selection. It is active only when the front panel operation has been selected. By pressing once the starting phase begins; if pressed again it stops the pump. If the pump has been stopped automatically by a fault, this push-button must be pressed once to reset the device and a second time to restart the pump.

3. Keyboard push-button to recall on the display the cycle number, cycle time and pump life.

4. Keyboard push-button to recall on the display the pump current, pump temperature, pump power and rotational speed. It is always active regardless of the operating mode selected. Push-buttons 3 and 4, if pressed together for at least 2 seconds, put the device in a routine where it is possible to program some operation parameters.

5. LCD back-lighted alphanumeric display: dot matrix 2 lines x 16 characters.

NOTE  LOW SPEED and START/STOP RESET functions are active only if the FRONT panel mode of operation is selected (see "Technical Information").
5

Technical Information

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Original Instructions
Hand-held terminal description

The Hand-held terminal is on LCD alphanumeric display and keyboard, which provides useful real time indications of the operating conditions/parameters of the Turbo-V 60 pump series when connected to a Turbo-V 60 controller without front panel.

Moreover, it is possible to reprogram the controller parameters or troubleshooting pump/controller.

The Hand-held terminal, 188 mm height x 110 mm wide x 41 mm deep (7.4" x 4.3" x 1.6"), is connected and powered to the Turbo-V controller via a 1.5 meters (5 ft) cable.

Use

General

Make all vacuum manifold and electrical connections and refer to Turbo-V pump instruction manual before to operating the Turbo-V controller.

To avoid injury to personnel and damage to the equipment, if the pump is laying on a table make sure it is steady. Never operate the Turbo-V pump if the pump inlet is not connected to the system or blanked off.

Connect the hand-held terminal to the Turbo-V controller. Plug the controller power cable into a suitable power source.

If the hand-held terminal is used to monitor the pump operating conditions, follow paragraph "Monitor Mode"; if reprogramming or trouble shooting is required, follow paragraph "Program Mode"; and the following paragraph.
Monitor Mode

By pressing the CURRENT push-button, the display shows:

\[
\begin{array}{ccc}
I &=& 0.00 \text{ A} \\
X &=& \ldots \text{ KRPM} \\
\end{array}
\]

\[
\begin{array}{ccc}
P &=& 0 \text{ W} \\
X &=& \ldots \text{ °C} \\
\end{array}
\]

where:

- \( I = \) is the DC current drawn by the pump range (0.00 to 9.99 Ampere)
- \( P = \) is the DC power drawn by the pump (range 0 to 999 Watt)
- \( \text{KRPM} = \) is the theoretical rotational speed of the pump as a function of the controller output frequency (range 17 to 99 KRPM)
- \( \text{°C} = \) is the temperature of the outer ring of the upper bearing (range 00 to 99 °C)
- \( X = \) during operation a selected set point condition (1 or 2 contrast inverted) appears when the programmed threshold speed value is not reached.
- Press the CYCLE NUMBER once and the display shows:

\[
\begin{array}{ccc}
X &=& \ldots \text{ CYCLE} \\
X &=& \ldots \text{ X X X X X m} \\
P &=& \text{X X X X X} \\
U &=& \text{P L} \\
M &=& \text{E} \\
E &=& \text{X X X X} \\
\end{array}
\]

where:

- \( \text{CYCLE} = \) are the cycles performed (range 0 to 9999)
- \( m = \) is the elapsed time related to the cycle number displayed (range 0 to 99999 minutes)
- \( \text{PUMP LIFE} = \) is the total operation time of the pump (range 0 to 99999 hours).
Technical Information

Use

Program Mode

Refer to paragraph "Speed Adjustment" to program/adjust the high and low speed values. This feature is only applicable when a dedicated software is installed on the Turbo-V 60 controller microprocessor (e.g. for leak detector operation).

Front / Remote/ 232 Selection

- Press CYCLE NUMBER and PUMP CURRENT push-buttons together for at least 2 seconds and the processor enters in a routine where it is possible to program the controller. In this routine, the CYCLE push-button is used for choosing/changing the value or condition; the PUMP CURRENT push-button is used to enter and confirm the value. At any time it is possible to exit this routine by pressing the CYCLE and PUMP CURRENT push-buttons at the same time for at least 2 seconds.

The display shows:

```
FRON T / R E M O T E / 2 3 2
S E L E C T I O N : X X X X X X X
```

where: XXXXXX = means the word FRONT or REMOTE, or RS 232 depending on the last selection.

Select the FRONT panel operation if the front panel command is used.

After choosing the desired selection by pressing the CYCLE push-button, press the PUMP CURRENT push-button to enter the value.
The display shows:

```
RS232
Baud Rate XXXX
```

where: \text{XXXX} = \text{means} 600, 1200, 2400, 4800, 9600 \text{ baud rate for the host computer or printer communication.}

If necessary, select the desired value by pressing the CYCLE NUMBER, then enter the value by pressing the PUMP CURRENT push-button.

The display shows:

```
RS232 HOST/PRINT
Selection: XXXX
```

where: \text{XXXX} = \text{means HOST or PRINT.}

Select HOST or PRINT by pressing the CYCLE push-button.
With the RS 232 connected, a bidirectional communication is established by selecting HOST. Data are sent to an external computer every time the external computer asks for the values.

The data available are:

- Pump/controller operating condition
- Cycle time
- Pump life
- Pump temperature
- Pump current
- Pump voltage
- Controller output frequency
- Cycle number
- R1 condition
- R2 condition

If PRINT is selected and a printer is connected on RS 232 line, a unidirectional communication is established and every minute the data are sent to the printer, even if the pump is not running.

The set of data available are:

- Pump speed KRPM
- Pump temperature
- Pump current A
- Pump power W
- R1 condition
- R2 condition

Confirm the selection by pressing the PUMP CURRENT pushbutton.

The display will be as shown in the following figure.
Monitor Relay Programming

- The display shows:

```
S P E E D   T H R E S H O L D
S E L E C T I O N : X X K R P M
```

where: **XXKRPM** = is the switch point of relay R1 at the preset turbopump speed, adjustable from 00 to 99 KRPM.

The speed threshold will condition the R1 and R2 operation (see the following cycle diagram).

Select the first number by pressing the CYCLE NUMBER push-button, then enter the value by pressing the PUMP CURRENT push-button.

Do the same for the second number.

After pressing the PUMP CURRENT the second time, the display will be as shown in the following figure.

```
R U N - U P   T I M E
S E L :   X X h   X X m   X X s
```

where: **RUN-UP TIME** = is the interval time from start to speed threshold value in hours, minutes, seconds. Select from 00 to 99 hours, and from 00 to 59 minutes or seconds.

Select the run-up time according to the chamber volume and/or operating cycle feature by pressing the CYCLE NUMBER push-button to select the desired number, then press the PUMP CURRENT to enter the data.
When the last digit is entered, the display will be as shown in the following figure.

\[
\begin{array}{c}
\text{DELAY EVEN AFTER} \\
\text{THRESHOLD: XXX}
\end{array}
\]

where:

\[
\text{XXX} = \text{YES or NO.}
\]

By pressing the CYCLE NUMBER pushbutton, select YES if relay R2 must operate only after the run-up time or select NO when the R2 operation is needed right from start of the turbopump and after the rotational speed of the turbopump exceeds for the first time the speed threshold value as shown in the following figure.
After selection, press PUMP CURRENT to confirm; the display will be as show in the following figure.

**Figure 1** Cycle diagram
Reset Command

- The display shows:

```
P U M P L I F E X X X X X h
RESET XXX
```

where:

- **PUMP LIFE** = is the elapsed operating time range 000 to 99999 hours.
- **RESET XXX** = YES or NO

If YES is selected, the pump life shall be reset to 000. After selecting YES, press the PUMP CURRENT push-button to enter the command and the display shows as follows:

```
I = 0 . 0 0 A   P = 0  W
X . .   K R P M X X ° C
```

**NOTE** When PUMP LIFE is reset to 000, the CYCLE number is also reset to 000.
Starting the Pump

If the forepump and vent device are not operated by the controller, close the vent valve and switch on the forepump.

**NOTE**

With the FRONT panel operation selected, the REMOTE and RS232 operations are inoperative; conversely, the CYCLE NUMBER and PUMP CURRENT pushbuttons are always active, even when the operating mode selected is REMOTE or RS 232.

- Press the START push-button or use the remote or RS 232 start signal, the display shows:

  
  ![Pump Starting Display](image)

  where:

  - **1 2** = contrast inverted identifies the set point condition:
    - 1 is displayed when relay R1 is de-energized.
    - 2 is displayed when relay R2 is energized.
  
  **XX KRPM** = indicates the actual theoretical rotational speed of the pump as a function of the controller output frequency (range 3 to 99 KRPM).

  - After START command, frequency output will be at the maximum level, then the frequency will decrease to a value proportional to the pump rotational speed (1/4 of nominal frequency if the pump is completely stopped).
The pump will accelerate to its normal rotational speed and when this speed is reached, the display will be as follows, even if any previous display selection was made, and the normal condition has been reached.

<table>
<thead>
<tr>
<th>NORMAL OPERATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>XX K RPM</td>
</tr>
</tbody>
</table>

where: **XX** = indicates the rotational speed.

During acceleration of the pump or during any operating condition, it is always possible to select the other parameters to be displayed (PUMP CURRENT or CYCLE NUMBER push-buttons).

If this is the case when the pump reaches the normal speed, the display reverts to the previous figure.

### Operating the Pump

After the starting period, if the system has a vacuum leak or the pressure in the pump/chamber is high (from 1 mbar to atmosphere), the pump continues to operate indefinitely. If the gas load at the turbopump inlet flange continues to stay high, the power drawn by the turbopump increases up to the maximum value. Than the Turbo-V pump is slowed down in proportion to the gas load at least until it reaches 3 KRPM.

Even if any previous display selection was made. This will occur either in NORMAL operation or with the LOW SPEED selected. As soon as the gas load decreases, the pump will automatically accelerate to reach normal operation. The pump can be stopped at any rotational speed and can be restarted at any rotational speed from either the front panel buttons or the remote connections. The controller automatically synchronizes the output to the rotational speed of the pump and then accelerates linearly up to the nominal speed or within steps if the Soft Start has been selected.
Low Speed Operation

With the FRONT panel operation selected, the remote and RS 232 operations are inoperative; conversely, the CYCLE NUMBER and PUMP CURRENT pushbuttons are always active, even when the operating mode selected is REMOTE or RS 232.

This feature is provided for operating the pump at moderate high pressure with high gas throughput. To operate in this low speed mode, engage the LOW SPEED push-button, either before starting the pump or after it is operating.

If LOW SPEED is selected before starting the pump, the display shows as follows:

```
PUMP READY: PUSH
START BUTTON LS
```

where: \textbf{LS} = means low speed mode is selected.

After starting, a \textbf{LS} appears on the right bottom corner of the following displays.

With normal LOW SPEED operation, the pump will run at about 2/3 of its nominal speed and achieves a base pressure somewhat higher than the standard specifications. If the gas load becomes higher, the controller output frequency and voltage start to decrease automatically, and the Turbo-V pump is slowed down in proportion to the gas load until it reaches about 25% of the nominal speed.
If the LOW SPEED mode is selected after normal operating condition is reached, the display shows:

```
APPROACHING LS
XX KRPM LS
```

while approaching the low speed value.

When the low speed mode is deselected, the display shows:

```
NORMAL OPERATION
XX KRPM
```

The pump starts to accelerate to its rotational speed.

**Speed Adjustment**

For some dedicated applications (e.g. leak detection) where high and low speed need to be changed and adjusted, a dedicated software is installed on the Turbo-V controller microprocessor.

By pressing CYCLE NUMBER and PUMP CURRENT pushbuttons together for at least 4 seconds, the processor enters in a routine where it is possible to adjust the rotational speed.

The display shows:

```
HIGH SPEED
SELECT: XXXX KRPM
```

where:

- **XXXXX** = is the pump rotational HIGH SPEED value selected.

In this routing the CYCLE pushbutton is used to increase the speed value and the LOW SPEED pushbutton is used to decrease the value. When the right value is chosen use the PUMP CURRENT pushbutton to enter and confirm the value.
The display shows:

```
LOW SPEED
SELECT: XXXXX RPM
```

where:

- `XXXXX` = is the pump rotational LOW SPEED value selected.

After choosing the desired value by pressing the CYCLE pushbutton for increasing, and LOW SPEED pushbutton for decreasing, press the PUMP CURRENT pushbutton to enter the value.

**NOTE**

If different values of high or low speed are selected, the pump rotational speed will change (increase or decrease) only when the routing program ends.

The display shows:

```
FRONT / REMOTE / 232
SELECTION: XXXXX
```

Continue until the end of the paragraph "Front/Remote/ 232 Selection" the proceed to paragraph "Reset Command".

Monitor relay programming not applicable when the speed adjustment software is installed.
Pump Shutdown

Press the front panel STOP pushbutton or remove the remote signal; the power from the turbopump will be removed and the pump will begin to slow down.

An emergency stop signal is provided via a remote contact. This signal is active in any of the three operation selections: FRONT, REMOTE, RS 232; when activated, the display will be as shown in the following figure.

![System Override](image)

Power Failure

In the event of a power failure (momentary or long term), the Turbo-V controller will stop the turbopump and all the interconnected pumps/devices. The Turbo-V vent valve device, if used, will vent the turbopump only if the power failure is longer than the preset delay time.

When power is restored, the Turbo-V controller automatically restarts the interconnected devices and the turbopump in the proper sequence.

The display shows:

```
PUMP IS STARTING
1 2 XX KRPM
```

until normal operation achieved.
Remote Control Mode Operation

If remote signals are used to operate the controller, it must be programmed for remote operation (see paragraph "Program Mode") and when ready to start, the display shows as in the following figure.

```
  P U M P  R E A D Y :  U S E
RE M O T E  S T A R T
```

START/STOP and LOW SPEED pushbuttons are inoperative, while the CYCLE NUMBER and PUMP CURRENT pushbuttons are always active.

RS 232 Control Mode Operation

If the RS 232 option is installed and the controller has been programmed for RS 232 operation, the controller may be driven by a computer and when ready to operate the display shows as in the following figure.

```
P U M P  R E A D Y :  U S E
RS 232 L I N E
```

The START/STOP and LOW SPEED functions are under computer control, while the CYCLE NUMBER and PUMP CURRENT front panel pushbuttons are always active.
Error messages

For a certain type of failure, the controller will self-diagnose the error and the following messages will be displayed.

**NOTE**
If the pump is not connected, the display will be as shown in the following figure.

```
CHECK CONNECTION TO PUMP
```

Check connection between controller and pump, then press START RESET pushbutton twice to start the pump.

**NOTE**
If the P1 input connector is not in position with the link or the external interlock connections are open, when the START pushbutton is pressed the display will be as shown in the following figure.

```
PUMP WAITING
INTERLOCK
```

Disconnect the input connector and check the link or the external interlock, then install the connector to start the pump.

**NOTE**
If the upper bearing/pump temperature exceed 60 °C, the pump is shut off, and the display will be as shown in the following figure.

```
FAULT: PUMP OVER TEMP.
```

The message will stay on until the temperature decreases below threshold value. Press the STOP RESET pushbutton twice to start the pump.
NOTE If the controller transformer temperature exceeds 90 °C, the pump is shut off, and the display will be as shown in the following figure.

Fault: Controller Over Temperature

The message will stay on until the temperature decreases below threshold value. Press the STOP RESET pushbutton twice to start the pump.

NOTE If in normal condition the current drawn by the pump is higher than programmed (1.5 A), the pump and the interconnected devices are switched off and the display will be as shown in the following figure.

Fault: Too High Load

Check that pump rotor is free to rotate then press the STOP RESET pushbutton twice to start the pump.

NOTE If the output connection is shorted or the pump rotor is locked, the display will be as shown in the following figure.

Fault: Short Circuit

Check connections and shortages between pump and controller, then press the STOP RESET pushbutton twice to start the pump.
NOTE

If the pump is stopped by an emergency stop signal provided via a remote contact, the display will be as shown in the following figure.

```
SYSTEM
OVERRIDE
```

Remove the controller power cable and check the emergency condition. Then reconnect the power cable and press the START pushbutton to start the pump.
Dear Customer,

Thank you for purchasing an Agilent vacuum product. At Agilent Vacuum Products Division we make every effort to ensure that you will be satisfied with the product and/or service you have purchased.

As part of our Continuous Improvement effort, we ask that you report to us any problem you may have had with the purchase or operation of our products. On the back side you find a Corrective Action request form that you may fill out in the first part and return to us.

This form is intended to supplement normal lines of communications and to resolve problems that existing systems are not addressing in an adequate or timely manner.

Upon receipt of your Corrective Action Request we will determine the Root Cause of the problem and take the necessary actions to eliminate it. You will be contacted by one of our employees who will review the problem with you and update you, with the second part of the same form, on our actions.

Your business is very important to us. Please, take the time and let us know how we can improve.

Sincerely,

Giampaolo LEVI
Vice President and General Manager
Agilent Vacuum Products Division

Note: Fax or mail the Customer Request for Action (see backside page) to Agilent Vacuum Products Division (Torino) – Quality Assurance or to your nearest Agilent representative for onward transmission to the same address.
# CUSTOMER REQUEST FOR CORRECTIVE / PREVENTIVE / IMPROVEMENT ACTION

**TO:** AGILENT VACUUM PRODUCTS DIVISION TORINO – QUALITY ASSURANCE  
**FAX N°:** XXXX-011-9979350  
**ADDRESS:** AGILENT TECHNOLOGIES ITALIA S.p.A. – Vacuum Products Division –  
Via F.III Varian, 54 – 10040 Leinì (TO) – Italy  
**E-MAIL:** vpd-qualityassurance_pdl-ext@agilent.com

<table>
<thead>
<tr>
<th>NAME</th>
<th>COMPANY</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ADDRESS:  

TEL. N°: __________________ FAX N°: __________________  
E-MAIL: __________________

**PROBLEM / SUGGESTION:**  
________________________________________________________________  
________________________________________________________________  
________________________________________________________________  
________________________________________________________________

**REFERENCE INFORMATION** (model n°, serial n°, ordering information, time to failure after installation, etc.):  
________________________________________________________________  
________________________________________________________________  
________________________________________________________________  
________________________________________________________________  
________________________________________________________________  

**DATE** ______________

**CORRECTIVE ACTION PLAN / ACTUATION**  
(by AGILENT VPD)  
LOG N° __________________

XXX = Code for dialing Italy from your country (es. 01139 from USA; 00139 from Japan, etc.)
Vacuum Products Division
Instructions for returning products

Dear Customer:

Please follow these instructions whenever one of our products needs to be returned.

1) Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to identify all products that have pumped or been exposed to any toxic or hazardous materials.

2) After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested.
   Note: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, etc).

3) Important steps for the shipment of returning product:
   - Remove all accessories from the core product (e.g. inlet screens, vent valves).
   - Prior to shipment, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
   - If ordering an Advance Exchange product, **please use the packaging from the Advance Exchange to return the defective product**.
   - Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss or damage in transit.
   - Agilent Technologies is not responsible for returning customer provided packaging or containers.
   - **Clearly label package with RA number.** Using the shipping label provided will ensure the proper address and RA number are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will be returned.

4) Return only products for which the RA was issued.

5) **Product being returned under a RA must be received within 15 business days.**

6) **Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information.** Customer is responsible for freight charges on returning product.

7) Return shipments must comply with all applicable **Shipping Regulations** (IATA, DOT, etc.) and carrier requirements.

RETURN THE COMPLETED REQUEST FOR RETURN FORM TO YOUR NEAREST LOCATION:

<table>
<thead>
<tr>
<th>EUROPE:</th>
<th>NORTH AMERICA:</th>
<th>PACIFIC RIM:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax: 00 39 011 9979 330</td>
<td>Fax: 1 781 860 9252</td>
<td>please visit our website for individual office information</td>
</tr>
<tr>
<td>Fax Free: 00 800 345 345 00</td>
<td>Toll Free: 800 882 7426, Option 3</td>
<td><a href="http://www.agilent.com">http://www.agilent.com</a></td>
</tr>
<tr>
<td>Toll Free: 00 800 234 234 00</td>
<td><a href="mailto:vpl-ra@agilent.com">vpl-ra@agilent.com</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:vpt-customercare@agilent.com">vpt-customercare@agilent.com</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Agilent Technologies

Vacuum Products Division
Request for Return Form
(Health and Safety Certification)

Please read important policy information on Page 3 that applies to all returns.

1) CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Contact Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tel:</th>
<th>Email:</th>
<th>Fax:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Customer Ship To:</th>
<th>Customer Bill To:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Europe only: VAT reg. Number: USA/Canada only: [ ] Taxable [ ] Non-taxable

2) PRODUCT IDENTIFICATION

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Agilent P/N</th>
<th>Agilent S/N</th>
<th>Original Purchasing Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

3) TYPE OF RETURN (Choose one from each row and supply Purchase Order if requesting a billable service)

3A. [ ] Non-Billable [ ] Billable New PO # (hard copy must be submitted with this form):

3B. [ ] Exchange [ ] Repair [ ] Upgrade [ ] Consignment/Demo [ ] Calibration [ ] Evaluation [ ] Return for Credit

4) HEALTH and SAFETY CERTIFICATION

AGILENT TECHNOLOGIES CANNOT ACCEPT ANY PRODUCTS CONTAMINATED WITH BIOLOGICAL OR EXPLOSIVE HAZARDS, RADIOACTIVE MATERIAL, OR MERCURY AT ITS FACILITY.

Call Agilent Technologies to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):

[ ] HAS NOT pumped or been exposed to any toxic or hazardous materials. OR
[ ] HAS pumped or been exposed to the following toxic or hazardous materials. If this box is checked, the following information must also be filled out. Check boxes for all materials to which product(s) pumped or was exposed:

[ ] Toxic [ ] Corrosive [ ] Reactive [ ] Flammable [ ] Explosive [ ] Biological [ ] Radioactive

List all toxic/hazardous materials. Include product name, chemical name, and chemical symbol or formula:

NOTE: If a product is received at Agilent which is contaminated with a toxic or hazardous material that was not disclosed, the customer will be held responsible for all costs incurred to ensure the safe handling of the product, and is liable for any harm or injury to Agilent employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Print Name: ___________________________ Authorized Signature: ___________________________ Date: ___________________________

5) FAILURE INFORMATION:

Failure Mode (REQUIRED FIELD. See next page for suggestions of failure terms):

Detailed Description of Malfunction: (Please provide the error message)

Application (system and model):

I understand and agree to the terms of Section 6, Page 3/3.

Print Name: ___________________________ Authorized Signature: ___________________________ Date: ___________________________
**Vacuum Products Division**
**Request for Return Form**
*(Health and Safety Certification)*

Please use these Failure Mode to describe the concern about the product on Page 2.

### TURBO PUMPS and TURBO CONTROLLERS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Does not start</td>
<td>- Noise</td>
<td>- Vertical</td>
</tr>
<tr>
<td>- Does not spin freely</td>
<td>- Vibrations</td>
<td>- Horizontal</td>
</tr>
<tr>
<td>- Does not reach full speed</td>
<td>- Leak</td>
<td>- Upside-down</td>
</tr>
<tr>
<td>- Mechanical Contact</td>
<td>- Overtemperature</td>
<td>- Other:</td>
</tr>
<tr>
<td>- Cooling defective</td>
<td>- Clogging</td>
<td>OPERATING TIME:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Power: Rotational Speed:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Current: Inlet Pressure:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Temp 1: Foreline Pressure:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Temp 2: Purge flow:</td>
</tr>
</tbody>
</table>

### ION PUMPS/CONTROLLERS

| - Bad feedthrough           | - Poor vacuum |
| - Vacuum leak               | - High voltage problem |
| - Error code on display     | - Other |

### VALVES/COMPONENTS

| - Main seal leak            | - Bellows leak |
| - Solenoid failure          | - Damaged flange |
| - Damaged sealing area      | - Other |

### LEAK DETECTORS

| - Cannot calibrate          | - No zero/high backround |
| - Vacuum system unstable    | - Cannot reach test mode |
| - Failed to start           | - Other |

### INSTRUMENTS

| - Gauge tube not working    | - Display problem |
| - Communication failure     | - Degas not working |
| - Error code on display     | - Other |

### SCROLL AND ROTARY VANE PUMPS

| - Pump doesn’t start        | - Noisy pump (describe) |
| - Doesn’t reach vacuum      | - Over temperature |
| - Pump seized               | - Other |

### DIFFUSION PUMPS

| - Heater failure            | - Electrical problem |
| - Doesn’t reach vacuum      | - Cooling coil damage |
| - Vacuum leak               | - Other |

---

**Section 6) ADDITIONAL TERMS**

Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division – Products and Services Terms of Sale.

- Customer is responsible for the freight charges for the returning product. Return shipments must comply with all applicable **Shipping Regulations** (IATA, DOT, etc.) and carrier requirements.
- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies within 15 business days. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the non-returned/non-rebuildable part.
- Returns for credit toward the purchase of new or refurbished Products are subject to prior Agilent approval and may incur a restocking fee. Please reference the original purchase order number.
- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you choose to have the unit repaired, the cost of the evaluation will be deducted from the final repair pricing. A Purchase Order for the final repair price should be issued within 3 weeks of quotation date. Units without a Purchase Order for repair will be returned to the customer, and the evaluation fee will be invoiced.
- A Special Cleaning fee will apply to all exposed products per Section 4 of this document.
- If requesting a calibration service, units must be functionally capable of being calibrated.
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Toll Free: 0800 051 342

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Toll free: 00 800 234 234 00

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On-line:
www.agilent.com
Representative in most countries
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