Calibrated Leak Replacement for VS C15 and VS Series Leak Detectors
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Calibrated Leak Replacement for VS C15 and VS Series Leak Detectors

Preface
This instruction sheet gives the procedure for replacing the calibrated leak for both the VS C15 (“Section One: VS C15 Calibrated Leak Replacement” on page 3) and VS Series leak detectors (“Section Two: Calibrated Leak Replacement for VS Series Leak Detectors” on page 7).

Documentation Standards
This manual uses the following documentation standards:

NOTE Notes contain important information.

CAUTION Cautions appear before instructions, which if not followed, could cause damage to the equipment or data loss.

WARNING Warnings appear for a particular procedure or practice which, if not followed correctly, could lead to serious injury or death.

Hazard and Safety Information
Operators and service personnel must be aware of all hazards associated with this equipment. They must know how to recognize hazardous and potentially hazardous conditions, and know how to avoid them. The consequences of unskilled, improper, or careless operation of the equipment can be serious. Every operator or service person must read and thoroughly understand operation/maintenance manuals and any additional information provided by Agilent. All warning and cautions must be read carefully and strictly observed. Consult local, state, and national agencies regarding specific requirements and regulations. Address any safety, operation, and/or maintenance questions to your nearest Agilent office.

Solvents
The mechanical components of leak detectors may be cleaned with one of the recommended solvents. When heated, sprayed, or exposed to high-temperature equipment, these solvents become flammable and explosive, causing serious injury or death. Do not use these solvents near a high-temperature source. Ventilate the working area with a blower and work in a large, well-ventilated room.
Solvents are irritants, narcotics, depressants and/or carcinogens. Their inhalation and/or ingestion may produce serious side effects. Prolonged or continued contact with the skin results in absorption through the skin and moderate toxicity. Always ensure that cleaning operations are carried out in large, well-ventilated rooms, and wear eye shields, gloves, and protective clothing.

**Vacuum Equipment and Cleanliness**

Cleanliness is vital when servicing the leak detector or any vacuum equipment. There are some techniques that are more important in leak detector servicing than in general vacuum work:

**O-ring Care**

When removing, checking or replacing O-rings, keep in mind the following:

**NOTE**

Agilent recommends replacing all O-rings during routine maintenance or during any maintenance procedure requiring that O-rings be removed.

**CAUTION**

Remove O-rings carefully with your fingers. Do not use metal tools for this task; this prevents scratching of any sealing surfaces.

- Wipe all O-rings clean with a lint-free cloth before installation to ensure that no foreign matter is present to impair the seal.
- Do not use grease or any other substance on O-rings that will come in contact with the vacuum surfaces.
- Do not use alcohol, methanol or other solvents on O-rings. Doing so causes deterioration and reduces their ability to hold a vacuum.
- Agilent does not recommend the use of vacuum grease. If applicable, apply a small amount of Apiezon® L grease and wipe the O-rings shiny dry.
Section One: VS C15 Calibrated Leak Replacement

Equipment Required

- M4 Allen Wrench
- Flat Head Screwdriver

Installation Procedure

WARNING Disconnect power from the unit before performing any maintenance procedure that requires physically disconnecting any part of the system.

1. Disconnect the power to back of the unit and unplug.
2. Wait 30 seconds for the high voltage to dissipate.
3. Using an M4 Allen wrench, remove the two screws on the unit’s top and open the unit (Figure 1: Unit Top Screws).

![Figure 1: Unit Top Screws]
4. Loosen and remove the clamp (Figure 2: Remove Clamp).

Figure 2: Remove Clamp

5. Disconnect the cable from the calibrated leak board (Figure 3: Cable to Calibrated Leak Connection).

Figure 3: Cable to Calibrated Leak Connection
6. Remove the assembly and use a flat head screwdriver to remove the two screws holding the calibrated leak (Figure 4: Calibrated Leak Screws).

![Figure 4: Calibrated Leak Screws](image)

7. Discard the calibrated leak and the O-ring.
8. Inspect the replacement calibrated leak and O-ring for damage or particle contamination and remove any particle contamination.
9. Install the O-ring in the groove and then assemble the replacement calibrated leak to the valve block using a slotted screwdriver.
10. Connect the calibrated leak temperature cable end labeled P1A to the leak assembly board connector J1A (Figure 5: Leak Assembly Board Connection).

![Figure 5: Leak Assembly Board Connection](image)
11. Reattach the leak assembly to the flange with the clamp.
12. Close the cover and secure using the existing hardware.
13. Power up the VS C15 component leak detector.
14. Set up the Internal Calibrated Leak by either:

- **Setting up the Internal Calibrated Leak Option via the front panel display by:**
  a. Select Advanced Parameters > Internal Type and select STD LEAK.
  b. Select Maintenance > Internal Calibrated Leak and input the calibration data from the Calibration Certificate for the internal calibrated leak including:
     - **Internal Leak Value**
     - **Temperature**
     - **Temperature coefficient factor**
     - **Cal Leak - Date of Expiration**
  c. Validate the setup using the Calibration Set Up menu: the temperature compensated leak value, internal calibrated leak temperature and date of expiration.

- **or**

- **Setting up the Internal Calibrated Leak Option via the RS232 serial communications port (see the operation manual for communicating via the RS232 serial port) by:**
  a. Enter the following commands:
     - `1 INIT-INTERANL-TYPE`
     - `X.XE-0X INIT-STDLEAK` (Enter the leak rate value from the calibration certificate ex. `1.8E-07 INIT-STDLEAK`).
     - `XX.X INIT-LEAKTEMP` (Enter the temperature from the calibration certificate ex. `23.5 INIT-LEAKTEMP`).
     - `/-XX INIT-TEMPFACTOR` (Enter the temperature coefficient from the calibration certificate ex. `-7 INIT-TEMPFACTOR`).
     - `mm dd yyyy INIT-LKEXPIRE` (Enter the date of expiration from the calibration certificate ex. `12 22 2008 INIT-LKEXPIRE`).
  b. Validating that the correct internal leak data was inputted (data from the Calibration Certificate) by:
     - `?STDLEAK` (reports back the value of the internal calibrated leak).
     - `?LEAKTEMP` (reports back the temperature of the calibrated leak from the factory calibration).
     - `?TEMPFACTOR` (reports back the temperature coefficient).
     - `?LKEXPIRE` (reports back the date of expiration).

Perform an internal calibration (via the I/O, Front Panel Display or RS232) to validate a successful installation of the internal calibrated leak.
Section Two: Calibrated Leak Replacement for VS Series Leak Detectors

Equipment Required
• Extended Length M5 Allen Wrench (included with leak detector)
• Slotted Screw Driver

Installation Procedure
For clarity, some items have been omitted from views.

![Figure 1: Rear Cover Screws](image)

**WARNING**
Disconnect power from the unit before performing any maintenance procedure that requires physically disconnecting any part of the system.

1. Turn off the power switch located on the back of the unit and unplug.
2. Wait 30 seconds for the high voltage to dissipate.
3. Using an extended length M5 Allen wrench, remove the four screws holding the rear plastic cover (Figure 1: Rear Cover Screws) and detach the rear plastic cover from the unit.
4. Carefully disconnect the calibrated leak temperature cable from the calibrated leak PC board.
5. Using a slotted screwdriver, remove the two screws holding the calibrated leak in place (Figure 2: Calibrated Leak Location).
6. Discard the calibrated leak and the O-ring.
7. Inspect the replacement calibrated leak and O-ring for damage or particle contamination and remove any particle contamination.
8. Install the O-ring in the groove and then assemble the replacement calibrated leak to the valve block using a slotted screwdriver (Figure 2: Calibrated Leak Location).
9. Reconnect the calibrated leak temperature cable to the replacement calibrated leak.
WARNING

Extreme care must be taken due to the presence of high voltage. Ensure that high voltage shield and front cover are in position before proceeding (Figure 3: High Voltage Location).

10. Connect the power cord and power up the unit.
11. Watch the Home screen to verify that the Spectube Pressure Wait message progresses to Stabilization Wait and System Ready within ten minutes.
   Refer to the operator’s manual if the system fails to reach the System Ready mode.
12. Leak check the calibrated leak O-ring to ensure a leak free joint between the atmosphere and the vacuum space inside.
13. Configure the internal leak by:
   a. Opening the VS Display screen and selecting Menu/Setup/ Maintenance/Internal Calibrated Leak.
   b. Entering the following information from the calibration certificate and pressing OK after each input:
      • Leak rate
      • Temperature
      • Temperature coefficient
      • Calibration expiration date
   c. Pressing to exit.
14. Attach the rear cover and secure it to the frame using the existing hardware.

Agilent recommends a full calibration of the unit prior to leak test operations.
Dear Customer:

Please follow these instructions whenever one of our products needs to be returned.

1) Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to identify all products that have pumped or been exposed to any toxic or hazardous materials.

2) After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested.
   Note: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, etc).

3) Important steps for the shipment of returning product:
   - Remove all accessories from the core product (e.g. inlet screens, vent valves).
   - Prior to shipment, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
   - If ordering an Advance Exchange product, please use the packaging from the Advance Exchange to return the defective product.
   - Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss or damage in transit.
   - Agilent Technologies is not responsible for returning customer provided packaging or containers.
   - Clearly label package with RA number. Using the shipping label provided will ensure the proper address and RA number are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will be returned.

4) Return only products for which the RA was issued.

5) Product being returned under a RA must be received within 15 business days.

6) Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information. Customer is responsible for freight charges on returning product.

7) Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.

RETURN THE COMPLETED REQUEST FOR RETURN FORM TO YOUR NEAREST LOCATION:

**EUROPE:**
Fax: 00 39 011 9979 330
Fax Free: 00 800 345 345 00
Toll Free: 00 800 234 234 00
vpt-customer@agilent.com

**NORTH AMERICA:**
Fax: 1 781 860 9252
Fax Free: 800 882 7426, Option 3
Toll Free: 800 882 7426, Option 3
vpl-ra@agilent.com

**PACIFIC RIM:**
Fax: please visit our website for individual office information
Fax Free: http://www.agilent.com
Toll Free: http://www.agilent.com

Pg 1/3
Please read important policy information on Page 3 that applies to all returns.

1) CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Contact Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel:</td>
<td>Email:</td>
</tr>
<tr>
<td>Fax:</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Customer Ship To:</th>
<th>Customer Bill To:</th>
</tr>
</thead>
</table>

Europe only: VAT reg. Number: 

USA/Canada only: Taxable [ ] Non-taxable [ ]

2) PRODUCT IDENTIFICATION

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Agilent P/N</th>
<th>Agilent S/N</th>
<th>Original Purchasing Reference</th>
</tr>
</thead>
</table>

3) TYPE OF RETURN (Choose one from each row and supply Purchase Order if requesting a billable service)

3A. [ ] Non-Billable [ ] Billable [ ] New PO # (hard copy must be submitted with this form):

3B. [ ] Exchange [ ] Repair [ ] Upgrade [ ] Consignment/Demo [ ] Calibration [ ] Evaluation [ ] Return for Credit

4) HEALTH and SAFETY CERTIFICATION

*AGILENT TECHNOLOGIES CANNOT ACCEPT ANY PRODUCTS CONTAMINATED WITH BIOLOGICAL OR EXPLOSIVE HAZARDS, RADIOACTIVE MATERIAL, OR MERCURY AT ITS FACILITY.*

Call Agilent Technologies to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):

[ ] HAS NOT pumped or been exposed to any toxic or hazardous materials. OR

[ ] HAS pumped or been exposed to the following toxic or hazardous materials. If this box is checked, the following information must also be filled out. Check boxes for all materials to which product(s) pumped or was exposed:

- Toxic
- Corrosive
- Reactive
- Flammable
- Explosive
- Biological
- Radioactive

List all toxic/hazardous materials. Include product name, chemical name, and chemical symbol or formula:

________________________________________________________________________________________________________

NOTE: If a product is received at Agilent which is contaminated with a toxic or hazardous material that was not disclosed, the customer will be held responsible for all costs incurred to ensure the safe handling of the product, and is liable for any harm or injury to Agilent employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Print Name: __________________________ Authorized Signature: __________________________ Date: ____________

5) FAILURE INFORMATION:

Failure Mode (REQUIRED FIELD. See next page for suggestions of failure terms):

Detailed Description of Malfunction: (Please provide the error message)

Application (system and model):

I understand and agree to the terms of Section 6, Page 3/3.

Print Name: __________________________ Authorized Signature: __________________________ Date: ____________
Please use these Failure Mode to describe the concern about the product on Page 2.

### TURBO PUMPS and TURBO CONTROLLERS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Does not start</td>
<td>- Noise</td>
<td>- Vertical</td>
</tr>
<tr>
<td>- Does not spin freely</td>
<td>- Vibration</td>
<td>- Horizontal</td>
</tr>
<tr>
<td>- Does not reach full speed</td>
<td>- Leak</td>
<td>- Upside-down</td>
</tr>
<tr>
<td>- Mechanical Contact</td>
<td>- Overtemperature</td>
<td>- Other</td>
</tr>
<tr>
<td>- Cooling defective</td>
<td>- Clogging</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Vertical</td>
<td>Power: Rotational Speed:</td>
</tr>
<tr>
<td></td>
<td>- Horizontal</td>
<td>Current: Inlet Pressure:</td>
</tr>
<tr>
<td></td>
<td>- Upside-down</td>
<td>Temp 1: Foreline Pressure:</td>
</tr>
<tr>
<td></td>
<td>- Other:</td>
<td>Temp 2: Purge flow:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OPERATING TIME:</td>
</tr>
</tbody>
</table>

### ION PUMPS/CONTROLLERS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Bad feedthrough</td>
<td>- Poor vacuum</td>
<td></td>
</tr>
<tr>
<td>- Vacuum leak</td>
<td>- High voltage problem</td>
<td></td>
</tr>
<tr>
<td>- Error code on display</td>
<td>- Other</td>
<td></td>
</tr>
</tbody>
</table>

### VALVES/COMPONENTS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Main seal leak</td>
<td>- Bellows leak</td>
<td></td>
</tr>
<tr>
<td>- Solenoid failure</td>
<td>- Damaged flange</td>
<td></td>
</tr>
<tr>
<td>- Damaged sealing area</td>
<td>- Other</td>
<td></td>
</tr>
</tbody>
</table>

### LEAK DETECTORS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Cannot calibrate</td>
<td>- No zero/high backround</td>
<td></td>
</tr>
<tr>
<td>- Vacuum system unstable</td>
<td>- Cannot reach test mode</td>
<td></td>
</tr>
<tr>
<td>- Failed to start</td>
<td>- Other</td>
<td></td>
</tr>
</tbody>
</table>

### INSTRUMENTS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Gauge tube not working</td>
<td>- Display problem</td>
<td></td>
</tr>
<tr>
<td>- Communication failure</td>
<td>- Degas not working</td>
<td></td>
</tr>
<tr>
<td>- Error code on display</td>
<td>- Other</td>
<td></td>
</tr>
</tbody>
</table>

### SCROLL AND ROTARY VANE PUMPS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Pump doesn’t start</td>
<td>- Noisy pump (describe)</td>
<td></td>
</tr>
<tr>
<td>- Doesn’t reach vacuum</td>
<td>- Over temperature</td>
<td></td>
</tr>
<tr>
<td>- Pump seized</td>
<td>- Other</td>
<td></td>
</tr>
</tbody>
</table>

### DIFFUSION PUMPS

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Heater failure</td>
<td>- Electrical problem</td>
<td></td>
</tr>
<tr>
<td>- Doesn’t reach vacuum</td>
<td>- Cooling coil damage</td>
<td></td>
</tr>
<tr>
<td>- Vacuum leak</td>
<td>- Other</td>
<td></td>
</tr>
</tbody>
</table>

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**Section 6) ADDITIONAL TERMS**

Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division – Products and Services Terms of Sale.

- **Customer** is responsible for the freight charges for the returning product. Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.
- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies **within 15 business days**. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the non-returned/non-rebuildable part.
- Returns for credit toward the purchase of new or refurbished Products are subject to prior Agilent approval and may incur a restocking fee. Please reference the original purchase order number.
- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you choose to have the unit repaired, the cost of the evaluation will be deducted from the final repair pricing. A Purchase Order for the final repair price should be issued within 3 weeks of quotation date. Units without a Purchase Order for repair will be returned to the customer, and the evaluation fee will be invoiced.
- A Special Cleaning fee will apply to all exposed products per Section 4 of this document.
- If requesting a calibration service, units must be functionally capable of being calibrated.
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