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1. What’s New?

1.1 2100 Bioanalyzer Support Tool Box, version 1.

The 2100 Bioanalyzer Support Tool Box (SuTB) provides content to maximize the efficiency of the Agilent 2100 Bioanalyzer System. Content includes how-to familiarization videos, maintenance guidelines, essential measurement practices, assay conditions, solutions to common issues, FAQs, and manuals. The SuTB contains primarily off-line content to allow access to documents without the need for an internet connection.

2. System Configuration

2.1 System Requirements

The 2100 Bioanalyzer SuTB was tested on HP PCs with Windows 7. Other requirements specified for viewing are:

2.1.1 Flash

Flash Player 10 or later (http://www.adobe.com/go/getflash), and one of the following browsers:

- Windows: Internet Explorer 6 and later, Firefox 1.x and later, Safari 3 and later, Google Chrome, Opera 9.5 and later

2.1.2 PDF viewer

- Agilent supports Adobe Acrobat Reader X. It may be downloaded directly from Adobe (http://get.adobe.com/reader).

3. Software Use

3.1 Installation Instructions

- Double-click Agilent 2100 Bioanalyzer Support Tool Box_Setup.exe. Follow prompts for installation.

NOTE: Windows 7 users must have administrator rights.

3.2 How to Use
• To open the program, click on: Start menu > All Programs > Agilent 2100 Bioanalyzer Support Tool Box folder > Agilent 2100 Bioanalyzer Support Tool Box. Click on buttons within the program to access information.

3.3 Remove Program Instructions
• Click on: Start menu > All Programs > Agilent 2100 Bioanalyzer Support Tool Box folder > Uninstall. Follow prompts to remove the program.

4. Known Issues

4.1 Buttons will not launch PDF files
This is often caused by security settings in Adobe. Open Adobe Acrobat Reader X > Edit > Preferences > General > Uncheck “Enable Protected Mode as startup”.

5. Navigation Guide

The Agilent 2100 Bioanalyzer Support Tool Box is built of several components.