

These Terms of Sale ("Terms") govern the sale of Products and Support and the license of Software by Agilent Technologies Italia S.p.A. – Unico Socio, registered in Registro delle Imprese of Milano, with its registered office at Cernusco sul Naviglio (MI), Via Piero Gobetti 2/C – Centro Direzionale di Villa Fiorita ("Agilent"). "Product" means any standard hardware or consumables sold or standard Software licensed under these Terms, including Products manufactured or configured to meet Customer requirements ("Custom Products"). "Software" means one or more computer programs and related documentation. "Support" means any standard support service, to support Products or consumables, Software updates and maintenance, training, or Service adapted to meet Customer requirements "Specifications" means technical information about Products, published by Agilent and in effect on the date Agilent ships the order.

#### 1. SALE AND DELIVERY

- All orders are subject to acceptance by Agilent. Orders are governed by the applicable trade term specified on the quotation or agreed to by Agilent as defined in Incoterms 2020 (and any later amendments thereto).
- b. Prices exclude any applicable sales, value added or similar tax payable by Customer.
- c. Unless otherwise indicated on the quotation, prices include shipping and handling charges. Risk of loss will pass to Customer upon delivery. Title to Products (excluding licensed Software) will pass to Customer upon the later of full payment or delivery of such Products.
- d. Cancellation of Product orders and Product returns are subject to Agilent's approval and applicable cancellation/ return charges in accordance with Agilent Order Cancellation and Product Return Policy, a copy of which may be provided to Customer upon request.
- e. For Products without installation included in the purchase price, acceptance occurs upon delivery. For Products with installation included in the purchase price, acceptance occurs when the Product passes Agilent's installation and test procedures. If Customer schedules or delays installation by Agilent more than thirty (30) days after delivery, acceptance of the Product(s) will occur on the thirty-first (31<sup>st</sup>) day after delivery.
- f. Payment terms are as stated in the quotation or acknowledgment documentation and are subject to Agilent credit approval. Agilent may change credit or payment terms should Customer's financial condition or previous payment record so warrant. Agilent may discontinue performance if Customer fails to pay any sum due or fails to perform under

this or any other Agilent agreement if, after ten (10) days written notice, the failure has not been cured.

## 2. LICENSES AND PRODUCT USE

- a. Agilent grants Customer a worldwide, non-exclusive, license to use Software for internal purposes in accordance with documentation provided with the Software. Agilent license terms or third-party license terms, included with such documentation will take precedence over these license terms. If the documentation does not include license terms, then Agilent grants Customer a license to use one copy of the Software on one machine or instrument, or a license as otherwise stated on the quotation.
- b. Except as authorized by Agilent in writing or as permitted by law, Customer will not reverse engineer, reverse compile, or reverse assemble Software, modify or translate Software, or copy the Software onto any public or distributed network.
- c. Customer will use Products in accordance with the Specifications, instructions for use, and the labels provided with the Product. Customer is responsible for ensuring that the way that it uses Products complies with all applicable laws and regulations.
- d. The product literature accompanying Raman Spectroscopy Products and notices affixed thereto include vital safety and hazard information. Customer must comply with all safety and hazard instructions issued by Agilent. Raman Spectroscopy Products will, if operated negligently, present a hazard to health and to life and Agilent accepts, to the extent permitted by law, no liability for any death or personal injury that does not result from its own negligence. Customer will indemnify Agilent against any liability for third party death or personal injury that results from the Customer's negligence.

## 3. WARRANTY

- a. Product warranty terms are provided with the Product, on quotations, upon request and at <u>https://www.agilent.com/enus/general/it-warranty-termsenglish</u>. Each Product receives a global warranty which includes the standard warranty for the country of purchase. All consumables Products are warranted for ninety (90) days from the date of acceptance. Customer may receive a different warranty when the Product is purchased as a part of a system.
- b. Agilent warrants the Agilent hardware Product against defects in materials and workmanship and that the Product will conform to Specifications. Agilent warrants that Agilent owned standard Software substantially conforms to Specifications.
- c. If Agilent receives notice of a defect or non-conformance during the warranty period, Agilent will, at its option, repair or replace the affected Product. Customer will pay shipping expenses for return of such Product to Agilent. Agilent will pay expenses for shipment of repaired or replacement Product
- d. THE WARRANTIES IN THESE TERMS OF SALE ARE EXCLUSIVE, AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED. AGILENT SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

### 4. INTELLECTUAL PROPERTY CLAIMS

- a. Agilent will defend or settle any claim against Customer that a Product (excluding Custom Products) infringes an intellectual property right, provided Customer promptly notifies Agilent in writing and provides control of the defense or settlement, and assistance to Agilent.
- b. In defending or settling an infringement claim under Section 4a), Agilent will pay infringement claim defense costs, settlement amounts and court-awarded damages. If such a claim appears likely, Agilent may, at its option, modify or replace the Product, or procure any necessary license. If Agilent determines that none of these alternatives is reasonably available, Agilent will refund Customer's purchase price upon return of the Product.



- c. Agilent has no obligation for any claim of infringement arising from: Agilent's compliance with, or use of, Customer's designs, specifications, instructions or technical information; Product modifications by Customer or a third party; Product use prohibited by or outside the scope of Specifications or related application notes; or use of the Product with products not supplied by Agilent.
- d. For Products containing nucleic acids or that are capable of analyzing nucleic acids, in addition to Section 4c) above, Agilent has no obligation for any claim of infringement arising from: any discovery or product made as a result of using the Product(s); or any claim based on Gene Patents. Gene Patents means a patent claiming the synthesis, detection or quantification of any particular oligonucleotide sequence or group of sequences, arrangement of such sequences, or copy number of such sequences, including the correlation of such with an organism, phenotype or condition

#### 5. INTELLECTUAL PROPERTY RIGHTS

- a. For Custom and Vacuum Products and or Services, the following terms would apply -
- Subject to the licenses provided in these Terms, each party will retain all copyrights, trade secrets, trademarks and other intellectual property rights in its pre-existing intellectual property.
- ii. Customer grants Agilent a non-exclusive, worldwide, royaltyfree license to use, copy, make derivative works of, distribute, display, disclose, perform and transmit Customer's preexisting copyrighted works or other intellectual property rights necessary for Agilent to perform its obligations under these Terms. To the extent any of Customer's pre-existing intellectual property is incorporated within any Product, Customer grants to Agilent a non-exclusive, worldwide, perpetual, royalty-free, transferable license to make, have made, sell, offer for sale, copy, make derivative works of, distribute, display, disclose, perform, import and sublicense such pre-existing intellectual property.
- b. Agilent will own all copyrights, patents, trade secrets, trademarks and other intellectual property rights, title and interest in or pertaining to all Products and Services delivered to Customer under these Terms.

## 6. LIMITATION OF LIABILITY AND REMEDIES

- a. In no event will Agilent, its subcontractors or suppliers be liable for special, incidental, indirect or consequential damages (including downtime costs, loss of data, restoration costs, or lost profits,) regardless of whether such claims are based on contract, tort, warranty or any other legal theory, even if advised of the possibility of such damages. This exclusion is independent of any remedy set forth in these Terms.
- b. To the extent that limitation is permitted by law, Agilent's liability to Customer is limited to US \$1,000,000 for Custom, Vacuum and Raman Spectroscopy Products and/or Services adapted to meet Customer requirements.
- c. The limitations set forth in Section 6a) and 6b) above will not apply to infringement claims under Section 4, or to damages for bodily injury or death.
- d. The remedies in these Terms are Customer's sole and exclusive remedies.

#### 7. GENERAL

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For purposes of Agilent's performance under these a. Terms, Agilent will process non-sensitive personal data that is about an identifiable individual or allows an individual to be identified directly or indirectly ("Personal Data") and that is relating to Customer and its employees, agents and subcontractors ("Customer Personal Data"), including but not limited to names, telephone numbers and email addresses. Agilent will store and use Customer Personal Data in accordance with Agilent's Privacy Statement available www.agilent.com/go/privacy. Customer shall ensure that Agilent's Privacy Statement is provided to its employees, agents and subcontractors. In the event that Agilent agrees to process personal data on behalf of Customer, both parties agree to comply with all applicable privacy and data protection laws, regulations and codes of practice, including but not limited to those applicable in the parties' country/ies.



- b. Where Agilent processes Personal Data on behalf of Customer, unless a separate Data Processing Agreement has been agreed and executed by the Parties, the Data Processing Agreement available here shall apply. <u>https://www.agilent.com/en/contracting-with-agilent/data-processing-agreement</u>
- c. For purposes of Customer's performance under these Terms, Customer will process non-sensitive personal data that is about an identifiable individual employee or allows an individual to be identified directly or indirectly ("Personal Data") and that is relating to Agilent and its employees ("Agilent Personal Data"), including but not limited to names, telephone numbers, email addresses and labor and EHS documentation required by law. Customer will process such personal data in accordance with applicable data protection and privacy laws.
- d. Terms for Support are available at <u>https://www.agilent.com/en-us/general/it-service-</u> <u>termsenglish</u>, upon request, or as otherwise indicated on the quotation.
- e. The parties agree to comply with applicable laws and regulations. Agilent may suspend performance if Customer is in violation of applicable laws or regulations.
- Customer who exports, re-exports, or transfers products, f. technology or technical data purchased hereunder assumes all responsibility for complying with applicable U.S. and all other laws and regulations ("Applicable Laws"), and for obtaining required export authorizations. Customer expressly agrees not to sell or otherwise transfer products, technology or technical data to companies or persons on the Denied Parties List and Specially Designated Nationals and Blocked Persons List, or to any other prohibited parties or restricted destinations listed in Applicable Laws, unless properly authorized by the appropriate government(s). Agilent may suspend performance if Customer is in violation of Applicable Laws. Further information on restricted destinations obtained from can be https://www.bis.doc.gov.
- g. Use, distribution or disclosure of the Products by the U.S
  Government is subject to DFARS 227.7202-3 (Rights in

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Commercial Computer Software), DFARS 252.227-7015 (Technical Data – Commercial Items) and FAR 52.227-19 (Commercial Computer Software- Restricted Rights).

- Disputes arising in connection with these Terms will be governed by the laws of Italy and the Court of Milan will have exclusive jurisdiction.
- i. To the extent that any provision or a portion of any provision of these Terms is determined to be illegal or unenforceable, the remainder of these Terms will remain in full force and effect.
- j. The United Nations Convention on Contracts for the International Sale of Goods will not apply to these Terms.
- k. Products are not specifically designed, manufactured or intended for sale as parts, components or assemblies for the planning, construction, maintenance or direct operation of a nuclear facility. Agilent shall not be liable for any damages resulting from such use.
- I. Upon Customer's request, Agilent will provide an end-ofuse take-back service for environmentally sound disposal of the Products as legally required under EU Directive on Waste of Electrical and Electronic Equipment ("WEEE"). Agilent will pay all related disposal fees. All freight costs related to the end-of-use take back of the Products remain at the expense of the Customer. If Customer chooses to dispose of Products themselves, Customer is responsible for ensuring such is in accordance with local legal WEEE requirements.
- m. These Terms and any supplemental terms applicable to the order constitute the entire agreement between Agilent and Customer, and supersede any previous communications, representations or agreements between the parties, whether oral or written, regarding transactions hereunder. Customer's additional or different terms and conditions will not apply.
- Agilent may assign or transfer any of its rights or obligations under these Terms upon notice in connection with a merger, reorganization, transfer, sale of assets or product lines, demerger or spin-off transaction or change

of control or ownership of Agilent, or its permitted successive assignees or transferees.

o. Agilent Customer Care:

Tel.: +39 02 9260 8973

Email: Customercare\_italy@agilent.com



# AGILENT TERMS OF SALE FOR LEASE TRANSACTIONS

These Terms of Sale for Lease Transactions ("these Terms") govern the sale of Products by **Agilent Technologies Italia S.p.A**. - Unico Socio to Customers who will lease or finance ("Lease") such Products to a Lessee. "**Agilent**" means the Agilent entity that issues the Order Confirmation to Customer. "**Customer**" means the legal entity purchasing Products from Agilent and who will in turn lease the Products to an end-user Lessee. "**Lessee**" means the entity which will lease the Products from the Customer for its use as an end-user. "**Order Confirmation**" means the document transmitted by Agilent to Customer acknowledging Customer's Purchase Order and the final price and delivery details of the sale against the Purchase Order. "**Purchase Order**" means Customer's document transmitted to Agilent for the purchase of Products. "**Products**" means the hardware, software, and/or services sold by Agilent to Customer according to the Order Confirmation.

## 1. SALE AND DELIVERY

- a. All orders are subject to acceptance by Agilent. These Terms are incorporated into the sale by reference. These apply when Agilent issues the Order Confirmation to Customer and are accepted by Customer when Customer leases the Products to Lessee. These Terms shall take precedence, and supersede any other provision, term and/or condition set forth in the Purchase Order. These Terms, together with the Order Confirmation, constitute the complete agreement for the sale and replaces all prior oral or written communications, representations, understandings, warranties, promises, covenants, and commitments between Customer and Agilent.
- b. Prices exclude any applicable sales, value added or similar tax payable by Customer.
- c. Unless otherwise indicated on the quotation, prices include shipping and handling charges. Title to Products and risk of loss will pass to Customer upon delivery to the Lessee.
- d. Cancellation of Product orders and Product returns are subject to Agilent's approval and applicable cancellation / return charges in accordance with Agilent Order Cancellation and Product Return Policy, a copy of which may be provided to Customer upon request.

## 2. PAYMENT

- Customer represents and warrants Lessee has executed a written agreement with Customer, and has received all required documents from Customer, and Lessee is authorized to receive delivery of such Products.
- b. For Products with installation included in the purchase price, acceptance occurs when the Product passes

Agilent's installation and test procedures at the Lessee's premises unless Customer has indicated on its Purchase Order that a signed written acceptance on its own form is required, in which case Customer will collect any such acceptance document required from the Lessee within five (5) days from delivery of Products without installation and within five (5) days from completed installation of the Product(s), otherwise the Product is deemed accepted on the 6th day unless Lessee has provided notice in writing of a nonconformance which Customer will promptly provide to Agilent if such notice was given to Customer.

c. Agilent is entitled to invoice Customer for each Product separately. Payment from Customer to Agilent is due Net-07 days from Agilent's invoice date.

# 3. WARRANTY AND INDEMNITY

- a. Product warranty terms are provided with the Product, on quotations, upon request or at <u>https://www.agilent.com/en-us/general/warranty-</u> terms
- b. Each Product receives a global warranty which includes the standard warranty for the country of purchase; provided that where the Product installation is needed and such installation is carried out without Agilent's installation and familiarization support, such global warranty or the standard warranty will not be provided. For clarification Lessee shall be the beneficiary of the Product warranty, and the Lessee may contact Agilent directly for services under the warranty.
- c. Agilent warrants the Agilent hardware Product against defects in materials and workmanship and that the Product will conform to Specifications. Agilent warrants that Agilent owned standard Software substantially conforms to the specifications.



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- d. If Agilent receives notice of a defect or nonconformance during the warranty period, Agilent will, at its option, repair or replace the affected Product. Customer will pay shipping expenses for return of such Product to Agilent. Agilent will pay expenses for shipment of the repaired or replacement Product.
- THE WARRANTIES IN THESE TERMS ARE e. EXCLUSIVE, AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED. AGILENT SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR Α PARTICULAR PURPOSE AND NON-INFRINGEMENT.
- NEITHER CUSTOMER NOR AGILENT WILL BE f. LIABLE TO THE OTHER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, HOWEVER ARISING. EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE EXCLUSIONS AND LIMITATIONS IN THIS CLAUSE APPLY TO THE FULLEST EXTENT PERMISSIBLE AT LAW BUT AGILENT DOES NOT EXCLUDE AND/OR LIMIT LIABILITY FOR DEATH OR BODILY INJURY CAUSED BY THE GROSS NEGLIGENCE OF AGILENT, ITS OFFICERS, EMPLOYEES, CONTRACTORS OR AGENTS. NOTHING IN THIS SECTION EXCLUDES THE LIABILITY OF AGILENT FOR ANY MATTER IN RESPECT OF WHICH IT WOULD BE UNLAWFUL TO EXCLUDE LIABILITY.

# 4. COMPLIANCE

a. Customer and Agilent warrant that they are authorized to conduct business, in compliance with applicable laws, rules, regulations, etc. Customer who exports, re-exports, or transfers products, technology or technical data purchased hereunder assumes all responsibility for complying with applicable U.S. and all other laws and regulations ("Applicable Laws"), and for obtaining required export authorizations. Customer has conducted its own due diligence investigation of the Lessee, including financial condition. Customer expressly agrees not to sell or otherwise transfer products, technology or technical data to companies or persons on the Denied Parties List and Specially Designated Nationals and Blocked Persons List, or to

E16L Revision Date 1 January-2024 any other prohibited parties or restricted destinations listed in Applicable Laws, unless properly authorized by the appropriate government(s). Agilent may suspend performance if Customer is in violation of Applicable Laws, and Agilent may suspend performance under Section 3 if Lessee is in violation of applicable laws or regulations. Further information on restricted destinations can be obtained from https://www.bis.doc.gov/

- b. Agilent may inspect and audit Customer's books and records that are directly relevant to the Product(s). Customer shall provide records reasonably requested by Agilent that are either 1) directly relevant to the transactions, 2) linked to the residual value of equipment which Customer may offer to Agilent for repurchasing purposes or 2) applicable to Customer's obligations under this Agreement within ten (10) working days
- c. Customer warrants that it is authorized to provide the lease of Products to the Lessee and will comply with all applicable laws in relation thereto.

# 5. LEASE TERMINATION & FIRST RIGHT OF REFUSAL

If the Lessee elects not to purchase the Products (if applicable) at the conclusion of the Lease term, and Customer intends to sell and/or transfer title and ownership of the Products to another party, Customer will use reasonable efforts to give Agilent the first right of refusal to purchase the Products for a mutually agreed upon purchase price. Customer will notify Agilent at the following email address: to labasset.returns@agilent.com and provide documentation concerning the original purchase of the Products. Other than for the first right of refusal, such notification is necessary for Agilent to determine validity of warranty (if any) and to determine whether any continuity of service is possible.

## 6. PRIVACY

- Agilent will store and use Customer's personal data in accordance with Agilent's Privacy Statement, available at https://www.agilent.com/home/privacypolicy.
- b. Where Agilent processes Personal Data on behalf of Customer, unless a separate Data Processing



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Agreement has been agreed and executed by the Parties, the Data Processing Agreement available here <u>https://www.agilent.com/en/contracting-with-agilent/data-processing-agreement</u>shall apply.

c. For purposes of Customer's performance under these Terms, Customer will process non-sensitive personal data that is about an identifiable individual employee or allows an individual to be identified directly or indirectly ("Personal Data") and that is relating to Agilent and its employees ("Agilent Personal Data"), including but not limited to names, telephone numbers, email addresses and labor and EHS documentation required by law. Customer will process such personal data in accordance with applicable data protection and privacy laws.

# 7. MISCELLANEOUS

- Disputes arising in connection with these Terms will be governed by the laws of the state and/or country where the Agilent entity that issued the Order Confirmation is incorporated.
- b. To the extent that any provision or a portion of any provision of these Terms is determined to be illegal or unenforceable, the remainder of these Terms will remain in full force and effect.
- c. The United Nations Convention on Contracts for the International Sale of Goods will not apply to these Terms.