

## PEEK-Lined Hardware Notification

Agilent conducts thorough quality control testing for all columns to ensure the highest level of performance, lifetime, and quality in compliance with our ISO9001 certification. As such, we are taking the proactive step to inform you that parts listed below may experience the following:

- **HILIC-Z and Spent Media PEEK-lined parts:** Plate count reduction and tailing factor increase for cytosine peak outside of Agilent release specs
- **EC-C18 and PS-C18 PEEK-lined parts:** Plate count reduction and tailing factor increase for naphthalene peak outside of Agilent release specs

While all affected columns pass release testing at time of manufacture, there is a decrease in plate count and increase in tailing factor over the two weeks after packing, after which these numbers stabilize. Internal investigations indicate that observable decreases in performance using application-specific tests, including peptide standards, are likely to be minimal.

Agilent will work to identify a suitable design revision, and to be certain that we continue to supply the highest level of quality products that customers have come to expect from Agilent. In the unlikely event that you are dissatisfied with the performance of one of the impacted part numbers, please contact Agilent for a replacement under the Agilent warranty terms for the product(s).

Impacted PEEK-lined Stainless Steel Columns			
	2.1 × 50 mm	2.1 × 100 mm	2.1 × 150 mm
HILIC-Z	N/A	675775-924	673775-924
EC-C18	679775-902	675775-902	N/A
CS-C18	679775-942	675775-942	N/A
Spent Media	679775-901	675775-901	673775-901

For inquiries please contact [LC-column-support@agilent.com](mailto:LC-column-support@agilent.com).