

## Document Purpose

This document defines the **OpenLAB CDS ChemStation and EZChrom Edition** software revisions as well as **ChemStation** and **EZChrom Elite** software revisions currently in Active and Limited Support.

### **Active Support.**

Agilent offers full maintenance, escalation handling, and interoperability testing, remote support with guaranteed availability of trained resources for Full Support configurations. Active support is provided to customers using the current software version and one (1) version prior.

### **Limited Support.**

Begin of Limited support is 18 months after the release date, or one year after the release of the next minor revision – whichever is later.

Agilent Technologies provides delivery of existing Patches or existing Point Patches for known problems, information on products, or software solutions, on a commercially reasonable basis.

### Agilent Technologies does not:

- Guarantee skill availability and troubleshooting on target Software
- Include software maintenance for new defects
- Include Interoperability Certification with Full Support
- Escalation management

## OpenLAB CDS ChemStation Edition

OpenLAB Revision	ChemStation Revision	Release Date	Current Support Level	End of Active Support	End of Limited Support
NA	Any Prior	-	Out of Support	Out of Support	Out of Support
NA	B.04.03	November, 2010	Limited Support	November 30, 2012	March 31, 2015
A.01.01	C.01.01	November, 2010	Limited Support	March 2014	May 31, 2014
A.01.02	C.01.02	April, 2011	Limited Support	March 2014	November 30, 2014
A.01.03	C.01.03	November, 2011	Limited Support	March 2014	June 30, 2015
A.01.04	C.01.04	June, 2012	Limited Support	March 2014	February 29, 2016
A.01.05	C.01.05	February, 2013	Active	After next OpenLAB release	After next OpenLAB release + 18 months
A.02.01	C.01.06	April 2014	Active	After next two OpenLAB releases	After next two OpenLAB releases + 18 months
A.02.02	C.01.07	October 2014	Active		

## ChemStation Plus Security Pack/ChemStore Client or Stand-alone

OpenLAB Revision	Revision	Release Date	Current Support Level	End of Active Support	End of Limited Support
NA	Any Prior	-	Out of Support	September 2009 *)	March 31, 2011 *)
NA	B.04.01	March 2008	Out of Support	August, 2012 *)	February 29 2012 *)
NA	B.04.02	February 2009	Limited Support	April 30, 2013	December 31 2014

\*) as previously published on <http://www.chem.agilent.com/en-us/technical-support/software-informatics/chemstore/revision-tables/pages/chemstoresecuritypacksoftwarerevision.aspx>

## OpenLAB CDS EZChrom Edition

**Note:** In the following table, all versions up to 3.3.2 SP2 refer to the EZChrom Elite product. Starting with EZChrom Revision A.04.01, the same was changed to OpenLAB CDS EZChrom Edition.

**Note:** Begin of Limited Support is 18 months after the release date, or one year after the release of the next minor revision – whichever is later.

OpenLAB Revision	EZChrom Revision	Release Date	Current Support Level	End of Active Support	End of Limited Support
NA	3.1.6 and Prior	N/A	Out of Support	N/A	N/A
NA	3.1.7	June 29, 2005	Out of Support	April 30, 2007	October 31, 2008
NA	3.2.0	November 6, 2006	Out of Support	June 30, 2008	December 31, 2009
NA	3.2.1	April 12, 2007	Out of Support	March 31, 2009	September 30, 2010
NA	3.3.1	June 30, 2008	Limited Support	August 31, 2009	August 31, 2014
NA	3.3.2	March 31, 2009	Limited Support	August 16, 2010	August 31, 2014
NA	3.3.2 SP1	August 31, 2009	Limited Support	November 30, 2010	August 31, 2014
NA	3.3.2 SP2	August 16, 2010	Limited Support	March 31, 2011	October 31, 2016
A.01.01	A.04.01	November, 2010	Limited Support	March 2014	August 31, 2014
A.01.02	A.04.02	April, 2011	Limited Support	March 2014	November 30, 2014
A.01.03	A.04.03	November, 2011	Limited Support	March 2014	June 30, 2015
A.01.04	A.04.04	June, 2012	Limited Support	March 2014	February 28, 2016
A.01.05	A.04.05	February, 2013	Active	After next OpenLAB release	After next OpenLAB release + 18 months
A.02.01	A.04.06	April 2014	Active	After next two OpenLAB releases	After next two OpenLAB releases + 18 months
A.02.02	A.04.07	October 2014	Active		

## OpenLAB EZChrom Compact

**Note:** In the following table, all versions up to 3.3.2 SP2 refer to the EZChrom Elite Compact product. Starting with EZChrom Revision A.04.01, the same was changed to OpenLAB CDS EZChrom Compact.

OpenLAB Revision	EZChrom Revision	Release Date	Current Support Level	End of Active Support	End of Limited Support
NA	3.3.0/3.3.0 Rev. B	June 30, 2008	Out of Support	N/A	N/A
NA	3.3.2	March 31, 2009	Limited Support	August 16, 2010	August 31, 2014
NA	3.3.2 SP1	August 31, 2009	Limited Support	November 30, 2010	August 31, 2014
NA	3.3.2 SP2	August 16, 2010	Limited Support	March 31, 2011	October 31, 2016
A.01.01	A.04.01	November 2010	Limited Support	May 30, 2012	August 31, 2014
A.01.02	A.04.02	April 2011	Limited Support	November 30, 2012	November 30, 2014
A.01.03	A.04.03	November 2011	Limited Support	June 30, 2013	June 30, 2015
A.01.04	A.04.04	June 2012	Limited Support	February 28, 2014	February 28, 2016
A.01.05	A.04.05	February, 2013	Active	After next OpenLAB release	After next OpenLAB release + 18 months
A.02.01	A.04.06	April 2014	Active	After next two OpenLAB releases	After next two OpenLAB releases + 18 months
A.02.02	A.04.07	October 2014	Active		