Agilent Scan Control V9.1.11.13 Software Installation Notes

(May 23, 2019)

Note: Scan Control V9.1.11.13 is intended for use on <u>Windows 10 version 1703 and 1803</u>. In order to guarantee continued operation of Scan Control on this computer it is important to defer Windows 10 feature updates.

To Install Scan Control on a computer connected to a SureScan Instrument perform the following steps:

1. Defer Windows 10 Feature Updates
2. Scan Control Installation
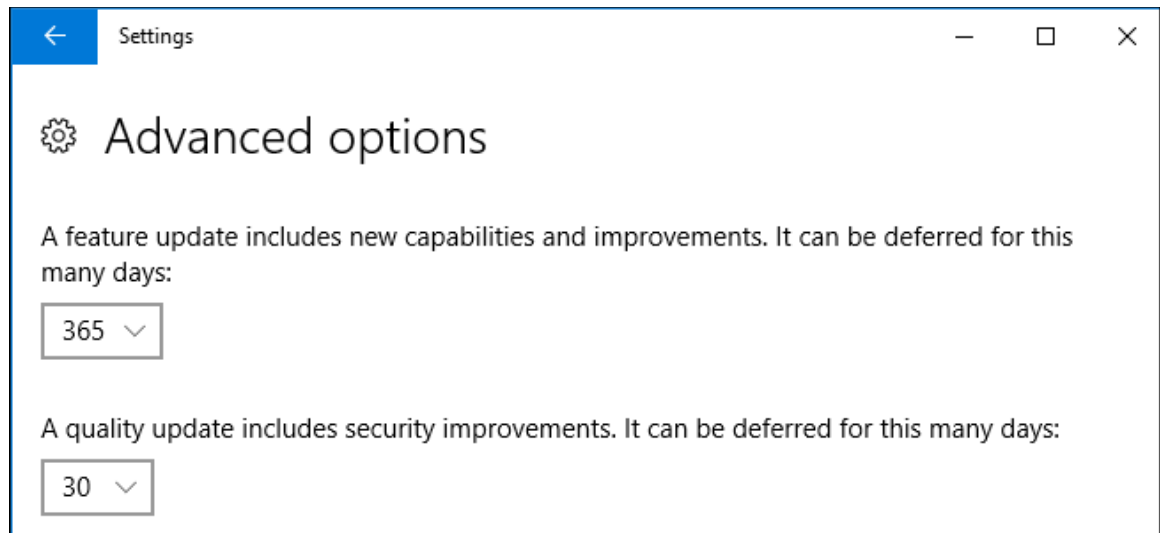3. Restoration of Firewall Settings (if required)

Note: If your computer is new or reimaged then you may also need to configure the network cards present in the system to work with the SureScan instrument. See the *PC Network Card Configuration* instructions included with the Scan Control release.

To Install Scan Control on a computer for off-line use perform the following steps:
1. Defer Windows 10 Feature Updates
2. Scan Control Installation

<u>**Defer Windows 10 Feature Updates**</u>

- Go to go to Start > Settings > Update & Security > Windows Update/Advanced
- Set the feature update deferral setting to **365** (days)

Note: There is no need to delay quality updates or security improvements.

Scan Control Installation

To install Scan Control software, double click on:

Setup.exe

- You must be logged in as an <u>Administrator</u> to perform this installation.
- Setup.exe will first install Agilent Installation Qualification Tool (IQT).
- It will then install Agilent Microarray Scan Control software.
- Agilent recommends performing installation to the default folder.

Notes:
- You do not need to uninstall previous versions of the software.
- If you need to reinstall the current version, select the Repair option when prompted. This will perform a full reinstall.
- Configuration data, such as Scan Regions and Scan Protocols, will be preserved during upgrades and reinstallations. Instrument calibration parameters are stored on the instrument itself and are not affected by reinstallation.
- You will be prompted several times by Windows User Access Control to permit installation to proceed. **Please click Yes when prompted**.
- When you first connect to the scanner after installing a software update, you will be prompted to install firmware on the instrument. Please follow the instructions presented; you will need to restart the instrument and Scan Control after firmware is updated.

Restoration of Firewall Settings

Correct operation of the scanner requires that Scan Control be allowed full access through the Windows Firewall. This rule is set by the installer. If the firewalls rules are reset for any reason, you can re-apply the Scan Control rules by double clicking on

SetFirewallRules.bat

in the scanner executable directory (usually C:\Program Files (x86)\Agilent\ScanControl).