

Agilent 2100 Expert Software Installation and PC Setup for G2939BA

Dear Customer,

Thank you for purchasing an Agilent Technologies 2100 Bioanalyzer System (G2939BA).

This package includes installation and familiarization services of the 2100 Bioanalyzer instrument and software. In case you did not purchase the 2100 Expert Laptop PC (G2953CA), please complete the following actions prior to these Agilent services. If using a PC not purchased from Agilent Technologies, follow the steps below:

1. Ensure the PC meets the recommended specifications:

- Windows 10 Professional (with and without anniversary update)
- Processor: Intel® i5-6300U or higher
- 8 GB RAM or higher
- 20 GB available disk space
- Display resolution between 1280 x 1024 and 1920 x 1200 pixels
- 1-2 serial ports (see note below if your PC does not have a serial port)
- **Required: Regional settings set to English (US)**

For a complete list of requirements, please refer to **Section 3.3 Configuration of the 2100 Expert Software** in the Readme.

2. Unpack and install PC prior to instrument installation.

Agilent is not responsible for installation of PCs not purchased from us.



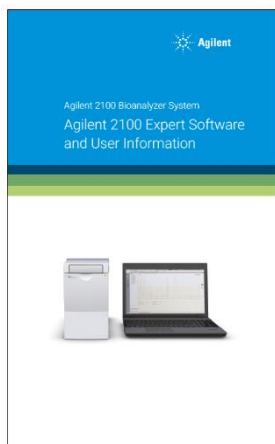
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- Optional: Visit the following Agilent website to download the Software Installation Site Preparation Tool:

<http://www.chem.agilent.com/en-US/Technical-Support/Software-Informatics/Utilities/Pages/SWSitePrepTool.aspx>.

This easy-to-use tool verifies if the PC meets the necessary hardware and software prerequisites before installing the 2100 Bioanalyzer Software.

- Install the Agilent 2100 Expert Software on your PC.
 - The Agilent 2100 Expert Software on USB media is provided with your



shipment.

- Install the software on the PC that will be connected to the 2100 Bioanalyzer instrument.

Important: Administrator rights are needed for the software installation.

NOTE

The Agilent 2100 Bioanalyzer instrument is equipped with a serial connector (RS-232). To allow instrument connection with PC's without serial ports, the shipment includes a USB-Serial adapter cable.



Use of this adapter cable requires a specific driver to be installed on the PC for proper operation:

- The operating system will not automatically install the correct driver.
- Please install the driver from the 2100 Expert Software USB media located at:

[<USB>:\Support\Driver\5188-8031\CDM21228_Setup.exe](usb:\Support\Driver\5188-8031\CDM21228_Setup.exe).

Double-click on the executable file. Restart the PC before connecting the 2100 Bioanalyzer instrument.

If desired, Agilent Technologies offers a software installation service for PCs not purchased from us. Please contact your local Agilent Technologies representative if you are interested in purchasing this service.

If you are facing any issues with the installation, please contact your local Agilent Support at www.agilent.com/genomics/contactus.

Please store this letter with your 2100 Bioanalyzer System user information package.

Thank you for choosing Agilent Technologies.

For Research Use Only.
Not for use in diagnostic procedures.



G2938-90163

Part Number: **G2938-90163**

Edition 05/18
Printed in Germany

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