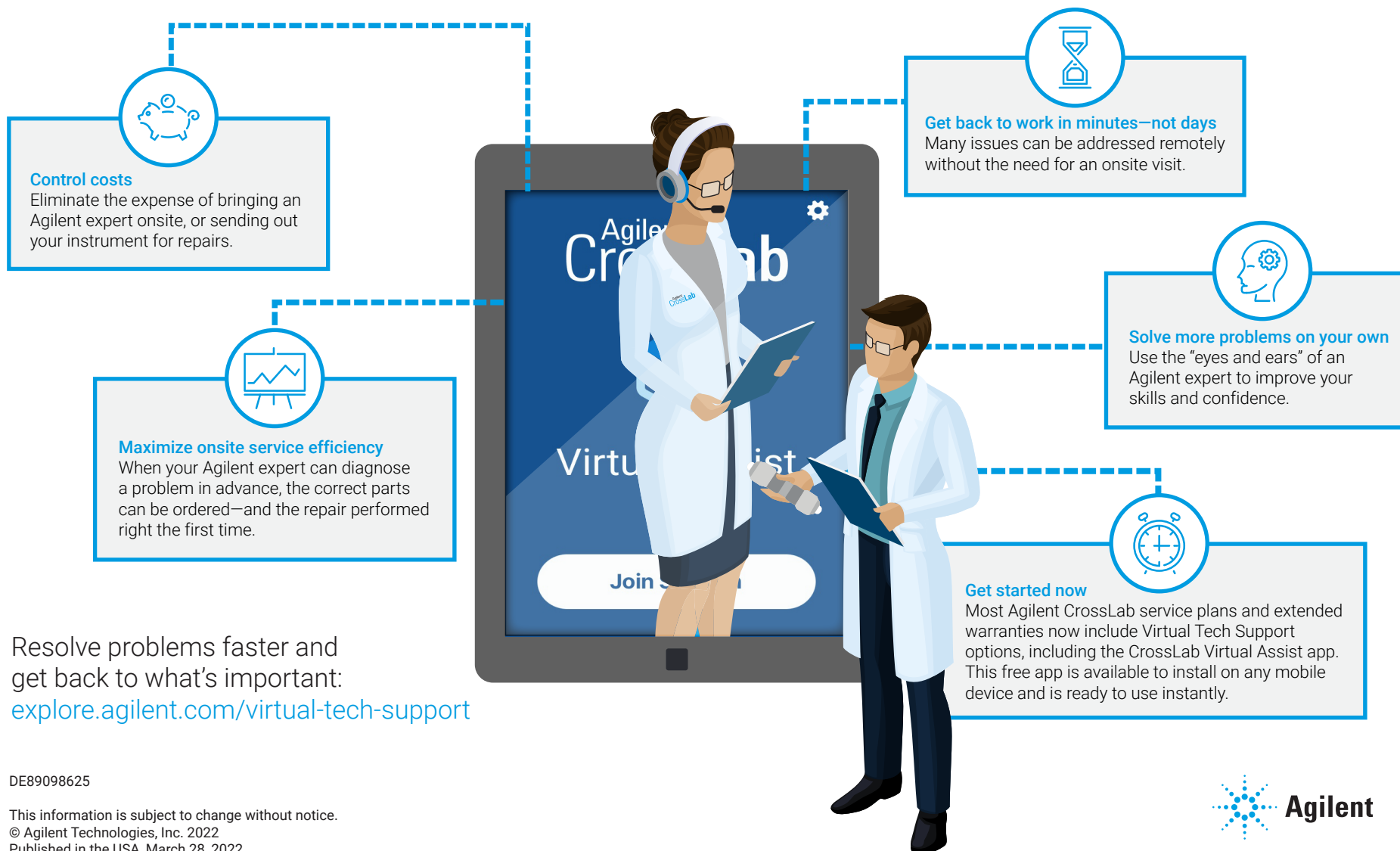# Top 5 Reasons to Use Virtual Tech Support

Virtual Tech Support brings you live technical help using the tool best suited for the job—including phone, video conferencing, or the Agilent CrossLab Virtual Assist app. This service provides expert remote assistance for troubleshooting, maintenance, or application issues—or to help your Agilent service expert prepare for an onsite visit.

Control costs
Eliminate the expense of bringing an Agilent expert onsite, or sending out your instrument for repairs.

Get back to work in minutes—not days
Many issues can be addressed remotely without the need for an onsite visit.

Maximize onsite service efficiency
When your Agilent expert can diagnose a problem in advance, the correct parts can be ordered—and the repair performed right the first time.

Solve more problems on your own
Use the "eyes and ears" of an Agilent expert to improve your skills and confidence.

Get started now
Most Agilent CrossLab service plans and extended warranties now include Virtual Tech Support options, including the CrossLab Virtual Assist app. This free app is available to install on any mobile device and is ready to use instantly.

Resolve problems faster and get back to what's important:
explore.agilent.com/virtual-tech-support

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