

Schedule Instrument Repairs Faster with Online Quotes

Agilent CrossLab On Demand Services



Now you can review, approve, and pay for Agilent CrossLab On Demand Service requests through your online account in one quick, easy, convenient transaction.

Agilent
CrossLab
From Insight to Outcome

Step 1	Contact Agilent to request an instrument service.
Step 2	Check your email for an automated alert from Agilent Service that your online quote is ready to view.
Step 3	Click the email link and log in to your Agilent.com account to review your quote.
Step 4	To approve the quote, enter payment information directly in the online portal or sign the quote with an electronic signature.
Step 5	Click the "Place Order" button and receive notification of your service order in less than 10 minutes!



Want an even faster experience?

In many countries, you can easily place an on-demand service request directly through the same Agilent.com account you use to access online service quotes.

Contact your Agilent representative to learn more.

Benefits to Completing Your Service Request Online

- Quote acceptance on your schedule - no need to call or email your service representative to discuss your quote
- Faster service ticket creation and onsite scheduling, with service orders available less than 10 minutes after your quote is approved
- Simple, one-stop access to all current and previous online service orders, active quotations, terms and conditions anytime in your Agilent.com account
- Downloadable PDF quotes can be easily shared with others in your organization

Learn more about Agilent CrossLab On Demand Services:

www.agilent.com/chem/on-demand-online-faq

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Published in the USA, July 14, 2020
5994-2224EN

