

Improve Efficiency and Reduce Risk by Moving to Partner ACE

Partner ACE—A data integrity compliant solution for self-maintainers



What is Partner ACE?

ACE is the Agilent Automated Compliance Engine—the software platform used by Agilent to deliver data integrity-compliant analytical instrument qualification and maintenance. With Partner ACE, Agilent will train and license your team to use ACE for instrument qualification and maintenance. Partner ACE will maximize the capabilities of your team, enabling them to:

- Improve data integrity by moving away from paper and Excel-based protocols
- Simplify workflow, save time and reduce costs
- Ensure consistency of work and implement harmonized protocols
- Expand work through access to Agilent's qualification protocols and training
- Configure protocols to match instrument range of use
- Obtain training, support, mentoring and help from the same Agilent experts who work with our own Field Service Engineers to ensure compliance success
- Secure the future of their compliance work

Use the same qualification platform as Agilent

ACE is the compliance software platform used by Agilent to deliver qualification services ranked #1 in independent surveys. With Partner ACE you remain in-control of your workload, as your team delivers ACE qualification services with higher levels of data integrity and traceability than paper, Excel and PDF form-based qualification protocols¹.

Partner ACE - configurable work space

Partner ACE work space/user interface is designed to place key information in the hands of your compliance team:

- High-level task workflow and progress status
- Detailed, task-specific workflow and activity
- Task-specific instructions and help
- Data evaluation and results space

The multisession capabilities of Partner ACE, coupled with the flexible workspace design makes it an efficient, compliant software platform.

Agilent CrossLab
From Insight to Outcome

Advantages of Partner ACE

Through Partner ACE, your team will have assured confidence in Instrument Qualification and:

Satisfy ALCOA+ data integrity requirements

Reduce compliance costs with ACE automation

Remove audit risks by following Agilent's proven methodology

Be audit-ready through training and mentoring by Agilent experts

Expand capabilities through Agilent's licensed self-delivery

Configure protocols to meet your requirements

Achieve harmonized and consistent results through ACE

Learn more at:

www.agilent.com/chem/partner-ace



Why Partner ACE is essential for Self-Maintainers

- Access Agilent's electronic protocols and reports
- License model—you only pay for what you need
- Covers IQ, OQ, RQ, MQ, FV, and PM protocols
- On-site harmonization for instrument qualification
- Audit-friendly and data-integrity-compliant solution

Partner ACE - Advanced Licensing Model

- **Fully electronic** - online, available 24 x 7
- **Simplified** - based on flexible service credits
- **You choose** - how you use the use credits
- **Multiple users** - can access the system

How Partner ACE helps you be audit-ready

With Agilent support, your team will deliver compliance services using Agilent's validated and audit proven ACE methodology. During audits, laboratories are being asked to defend the data integrity of their instrument qualification^{3,4}.

Partner ACE is designed to satisfy this requirement. The intrinsic end to end data traceability and part 11 compliance of ACE supports robust audit defense.

Understand Your Current Compliance Risks



If you are using paper or Excel-based protocols, use Agilent's risk assessment guide to understand your potential compliance risks⁵.

How ACE satisfies ALCOA+ principles

Agilent ACE satisfies ALCOA+ data integrity requirements:

- **Attributable** - through electronic signatures used within the electronic protocols and reports
- **Legible** - designed to be audit-friendly, with easy to follow reports and clear pass/fail criteria
- **Contemporaneous** - recorded as your team complete the work in ACE
- **Original** - formatted in a secure PDF that includes electronic data and data traceability
- **Accurate** - adherence to procedures, validated calculations, and audit trail of the work performed

References

1. Analytical Instrument Qualification, Comparison of qualification approaches across electronic, Excel, or paper-based protocols for HPLC. Technical Overview, 5994-0506EN, November 2019
2. USP <1058> Analytical Instrument Qualification, USP 41-NF 36, May 2018
3. Impact of USP <1058>, Agilent Technologies Technical Overview, 5991 8463EN, October 2017
4. The Role of Analytical Instrument Qualification in Data Integrity with the 2017 Version of USP <1058>. Agilent Technologies White Paper, 5991-9420EN, August 2018
5. Agilent Laboratory Compliance Risk Assessment Guide: www.agilent.com/en/promotions/compliance-risk-guide
6. Harmonized Qualification Protocols Minimize Compliance Risk and Instrument Downtime, 5991-9351EN, May 2018, www.agilent.com/cs/library/casestudies/public/5991-9351-led_comp_qual_casestudy.pdf



Have confidence in your data integrity program with Agilent CrossLab, the industry leader in instrument and software qualification and computer system validation services.

Speak to an Agilent representative –
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www.agilent.com/chem/partner-ace

This information is subject to change without notice.