

# Agilent Technologies

## Original Bundle PC

### HP Computer Service and Support for Your Agilent Systems

Agilent has created a warranty that provides a complete PC repair solution exclusively for the Original Bundle PC sold with your system.

### What is an Agilent Technologies Original Bundle PC?

Agilent Technologies Original Bundle PCs include HP computers that are fully validated to run your Agilent Bioanalyzer, Fragment Analyzer, TapeStation, Femto Pulse, ZAG DNA Analyzer, Oligo Pro II, Aria, and SureScan systems. The PC is immediately covered by a three-year warranty serviced through HP. The warranty covers the computer/monitor or laptop, plus any HP accessories such as a keyboard or mouse provided by Agilent.

### How the Warranty Works

As a valued Agilent customer, you have access to a comprehensive three-year warranty on your system's HP computer/monitor, laptop, keyboard, and mouse. If something fails during this time, simply contact your local [Agilent Support Team](#) and they will seamlessly connect you with the HP service team. The HP service team can typically be on site to repair your computer within 24 to 48 hours\* after remotely diagnosing the issue. This process helps decrease down time.

If you receive a new computer from HP or buy a replacement computer, all instrument controller and data analysis software can be downloaded from the Agilent website and quickly installed on your new computer. If you need assistance with this, the Agilent Support Team is available to help.

This warranty is applicable for all countries listed in Table 1. (see next page)

If your computer is more than three years old, replacement computers are available for purchase through Agilent. Any new computer purchased through Agilent comes with the same three-year HP warranty as the original computer.

### A Total Solutions Provider

Agilent works to provide you with everything you need for maximum laboratory productivity, accurate and reproducible results, and cost-effective analyses. The comprehensive three-year warranty on all Agilent supplied HP computers is just another way Agilent works to keep your lab running.

\*Response time dependent on proximity to HP-designated support hub.

**Table 1.** Countries with applicable warranty. This list is subject to change without notification.

Algeria	French Polynesia	Mali	Servia
Argentina	Germany	Malta	Singapore
Australia	Ghana	Mauritania	Slovakia
Austria	Greece	Mexico	Slovenia
Bahrain	Hong Kong	Morocco	South Africa
Belarus	Hungary	Namibia	Spain
Belgium	India	Nepal	Sri Lanka
Brazil	Indonesia	Netherlands	Sweden
Bulgaria	Ireland	New Zealand	Switzerland
Canada	Israel	Nigeria	Taiwan
Chile	Italy	Norway	Thailand
China	Japan	Pakistan	Tunisia
Croatia	Kazakhstan	Palestine	Turkey
Curacao	Kenya	Peru	Ukraine
Czech Republic	Korea	Philippines	United Arab Emirates
Denmark	Kuwait	Poland	United Kingdom
Ecuador	Latvia	Portugal	United States
Egypt	Lebanon	Puerto Rico	Venezuela
Estonia	Lithuania	Romania	Vietnam
Finland	Luxembourg	Saudi Arabia	
France	Macau	Senegal	
French Guiana	Malaysia	Serbia	

[www.agilent.com](http://www.agilent.com)

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This information is subject to change without notice.

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