5 Reasons to Upgrade to Agilent Smart GC and GC/MS Systems

1. **Award-winning innovation that drives better business outcomes**
   - R&D investments in innovation
   - Proprietary technologies
   - Award-winning products

2. **Built-in GC intelligence**
   - Self-aware GC features
   - Remote connectivity and on-board help
   - GC performance evaluation

3. **Sustainability**
   - Agilent 8610, 8890, and Intuvo 9000 GC systems have achieved excellent ACT label results. ACT labels provide information about the environmental impact of manufacturing, use, and disposal.

4. **Agilent University**
   - Unlock your full potential with training that builds your knowledge and confidence. Agilent University online training can help improve productivity, reduce downtime, and minimize staff turnover.

5. **Agilent Service Guarantee**
   - If we cannot fix an instrument covered by an Agilent service plan—regardless of manufacturer—we’ll replace it with an Agilent equivalent instrument for free.

**The people behind your service and support**

Here’s what sets CrossLab service engineers apart:

- **10 years** Average instrument repair experience
- **96%** Parts available right away
- **Millions** Parts accessible at our worldwide logistics centers
- **85%** Repairs fixed during first visit
- **30,000** Technical training days
- **>1,850** Field service engineers worldwide
- **50+** Technology platforms covered
- **1–2 days** Typical turnaround time for priority service calls

Refresh your laboratory technology with confidence

Learn more about Agilent CrossLab Technology, Refresh Services.