

IMPORTANT NOTICE

New Installation Qualification (IQ) and Operational Qualification (OQ) for Agilent Chromatography Systems

To: Quality & Compliance Departments and Laboratory Managers

From: Compliance Services Program Manager, Agilent Technologies, Inc. Delaware USA

Date: July 2008

Agilent has introduced Enterprise Edition Compliance, an enhanced program for analytical instrument qualification.

If your organization is regulated by GMP or GLP laws and uses Agilent IQ and OQ services with newly purchased laboratory instruments - you may need to act.

Beginning July 2008, Agilent Installation Qualification and Operational Qualification services for new Agilent analytical-scale LC, GC, LC/MS, and GC/MS systems will be delivered using Agilent Enterprise Edition protocols.

It may be a requirement of your firm's Policies and Procedures to review and approve all vendors' equipment qualification protocols before delivery of the qualification services.

It is easy to review and approve the new protocols.

Simply visit our web page at the link below and follow the 4 Easy Steps.
www.agilent.com/chem/enterprise

If your organization does not use Agilent Compliance Services or the new IQ/OQ protocols are already approved for use at your firm, please ignore this notice.