



Subject: Important information from Agilent about your BlueGnome microarrays

Dear BlueGnome Microarray Customer:

You may experience a disruption in your supply of BlueGnome microarrays as BlueGnome/Illumina is no longer purchasing arrays from Agilent. We want you to know that you can continue to experience the same detection sensitivity and consistency by transitioning to Agilent as your direct supplier.

Minimal Validation

Continue using the most widely adopted oligo array technology. Since the BlueGnome arrays you are using were manufactured by Agilent, it's easy to design a quick experiment to confirm concordant results between Agilent and BlueGnome arrays. We'll make it easy to get you up and running.

Local Personnel Will Help Transition

In addition to the simplified protocol, our local Field Application Scientists will help to get your lab set up quickly by helping you to:

- Select a comparable array format
- Install the appropriate software and migration tools
- Import your legacy data
- Train your staff on CytoGenomics software

We will continue to be on call even after the transition is complete.

Special Promotions for Conversion Customers

- We are offering promotions on our microarrays, reagents and scanners to help your migration move more smoothly.

Attached is information on how to transition to Agilent as your microarray supplier. Your Agilent sales representative will contact you to answer any questions you may have or to set up an appointment to discuss how we can minimize any disruption to your workflow.

Kind regards,

The Agilent Genomics Team