

# AS GUARANTEED SUPPORT COMES TO AN END YOU HAVE CHOICES



## Agilent 1100 Series HPLC – End of Guaranteed Support

Now is the time to plan so you can maintain the productivity and reliability in your lab even as your instrument reaches End of Guaranteed Support (EGS). By planning to transition, you will minimize the effect of unavailable parts and unexpected downtime. You will be moving to the latest state-of-the-art technology, increasing your competitiveness and driving down costs. You have several choices for transitioning: choose to upgrade your instrument or extend the life of your old instrument.



### Upgrade to UHPLC

#### Replace your instrument

- Take advantage of real UHPLC separation performance achieving higher resolution, efficiency, sensitivity and faster analysis.
- Method compatibility – the Agilent 1220, 1260, 1290 and 1290 Infinity II LCs offer 100% compatibility with all your HPLC methods, ensuring riskless replacement.

#### Stepwise Instrument Upgrade

- The Agilent Value Promise - Compatibility between current 1200 Infinity Series and earlier 1100 and 1200 Series guaranteed.
- Upgrade to 10 x higher detection sensitivity or highest dynamic range.
- Upgrade to higher column capacity and unmatched ease-of-use.
- Upgrade to highest sample capacity per bench space, highest speed and lowest carryover.

### Extension choices

#### Asset Maximization Services Portfolio

- |                                |                          |
|--------------------------------|--------------------------|
| Asset Max (labor only)         | Preventative Maintenance |
| Asset Max Plus (labor & parts) | Operation Qualification  |
- These service agreement contracts provide continual services and maintenance for your instrument.
  - While the Agilent Service Guarantee is not part of the agreement, you will still get access to high quality Agilent parts for as long as our existing supply lasts.

#### On-Demand Services

- Purchase services on a time-and-materials basis without a contract agreement (dependent on geographical location).
- Contact us for more information.

#### Refurbished Instruments

- Utilize older instruments that have been refurbished; service contracts can be purchased with these instruments.
- Contact us for more information about their support life.

## Infinitely more choice in HPLC and UHPLC

The 1200 Infinity Series represents a continuous stream of leading technology innovations. The 1220 and 1260 Infinity LCs give you UHPLC capability at the price of an HPLC system. The latest addition, the new 1290 Infinity II LC sets new benchmarks in analytical, instrument and laboratory efficiency. Together, this portfolio offers a unique continuum of future-proof HPLC and UHPLC solutions.



1220  
Infinity LC

1260  
Infinity LC

1290  
Infinity II LC

## Regardless of your choice, Agilent is committed to helping you

We provide additional support services to keep you ahead of the curve in managing instrument lifetime.



**Customer education** for customers who want classroom or on-site training to maximize their instrument productivity



**Relocation services** to move the existing instrumentation



**Instrument lifecycle consulting** to assess efficiencies within your current laboratory and plan future purchases that fit your needs and budget

## A proven partner in your success

At Agilent, we're constantly looking for ways to optimize your lab's performance. It's a strategic approach led by 40 years of analysis expertise and enhanced by constant communication every step of the way.

Along with unrivaled technical support and educational resources, we'll continue to offer a comprehensive array of instruments, supplies and services, each rigorously designed, tested and manufactured to the industry's highest standards. As always, the Agilent name is your assurance of unequalled dependability, reliability, ease of use and enhanced productivity.

Through the years, you've trusted Agilent Technologies to provide you with the instrumentation, supplies and support you've needed to keep your lab running at peak performance. We're here to help you choose the best transition plan. For more details, contact your local Agilent instrument and service representatives.

### Learn more

**Upgrade:** [www.agilent.com/chem/1200](http://www.agilent.com/chem/1200)

**Extension:** [www.agilent.com/chem/AssetMax](http://www.agilent.com/chem/AssetMax)

### Find an Agilent customer center

[www.agilent.com/chem/contactus](http://www.agilent.com/chem/contactus)

### USA and Canada

1-800-227-9770

[agilent\\_inquiries@agilent.com](mailto:agilent_inquiries@agilent.com)

### Europe

[info\\_agilent@agilent.com](mailto:info_agilent@agilent.com)

### Asia Pacific

[inquiry\\_lsca@agilent.com](mailto:inquiry_lsca@agilent.com)

This information is subject to change without notice.

© Agilent Technologies, Inc. 2014

Published in the USA, October 1, 2014

5991-5227EN



**Agilent Technologies**