

# Save up to 29% on support coverage purchased with your new instrument

The best time to purchase support coverage is when you buy your new Agilent system. That's because you can combine discounts and special pricing on services that are only available when you purchase your instrument.

### Get an Academic discount worth 20%

Academic institutions can save 20% on services and support plans purchased with new instruments using Agilent's Academia discount.

### Save up to 9% more with multi-year coverage

Your institution can also receive our highest multi-year discount exclusively at the time of instrument purchase:

- 2-year contract, save 5%
- 3-year contract, save 7%
- 4-year contract, save 8%
- 5-year contract, save 9%

#### Secure today's low pricing

Buy your service plan now, and you'll avoid price increases during the life of your contract.

## Here's a quick look at what you get with Agilent Advantage service coverage

Services included in the plans	SILVER	BRONZE	EXTENTED WARRANTY
Agilent Service Guarantee	√	$\sqrt{}$	√
Contract-level Preferred Response	√	$\sqrt{}$	√
Hardware Telephone Support	√	$\sqrt{}$	√
Software Telephone Support	√	$\sqrt{}$	
On-site Repair Services Unlimited On-site Repair Visits (travel & labour)	√	V	√
Parts Required for Repair	√	√	√
Consumables/Supplies Required for Repair	√	√	
Maintenance Services Annual On-site Preventive Maintenance	√		
Remote Advisor Remote Diagnostics and Asset Reporting	√	V	

#### Additional benefits of planning now for ongoing support:

- Protect your budget from unpredictable per-incident repair costs after your warranty ends
- Eliminate the frustration of adding service later and avoid gaps in coverage
- Utilize available funds now that may not be available later
- Enjoy peace of mind from knowing that your systems are covered

For additional details on Agilent Advantage service plans, contact your Agilent representative or visit:

www.agilent.com/chem/advantage www.agilent.com/chem/academia

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