

Smart Alerts Software Features





Get connected, stay in control

Agilent Smart Alerts offers many great features that help a busy lab stay on top of their instrument and consumable monitoring needs, at a range of connection levels:



1. Choose to use Smart Alerts with a standalone instrument
2. Connect instruments and/or workstations to a local area network for lab wide monitoring
3. Connect Smart Alerts to an email server and achieve a new level of remote monitoring
4. Connect to the Internet to include direct ordering of replacement consumables and other capabilities

Here are the features available:

		Lab Network Configuration			
		 Standalone Instrument No Email or Internet	 Local Area Network No Email or Internet	 Email No Internet	 Fully Connected Internet and Email
Instrument PC Alert Tools	Smart Alerts Dashboard on Instrument PC	✓	✓	✓	✓
	Maintenance and Consumable Alert Monitoring	✓	✓	✓	✓
	Instrument Fault Alerts on Dashboard	✓	✓	✓	✓
	Desktop "Pop-up" Notifications	✓	✓	✓	✓
	Industry Specific Maintenance Templates	✓	✓	✓	✓
	User Configurable Alert Type and Frequency	✓	✓	✓	✓
	"Favorite" Consumable Saving	✓	✓	✓	✓
	Database Migration Functionality	✓	✓	✓	✓
	New Software Version Updates (Manual)	✓	✓	✓	✓
External PC Alert Tools	Multi-instrument Connection Dashboard		✓	✓	✓
	Remote Access from other Network PC		✓	✓	✓
Email Alerts & Remote Support	Instrument Fault Alerts by Email			✓	✓
	Maintenance/Consumable Notifications by Email			✓	✓
	System Summary Report by Email			✓	✓
	Remote Assist – Push for Help to Agilent			✓	✓
	Password Recovery Process by Email			✓	✓
Online Support	Online Consumables Ordering (via Agilent.com)				✓
	New Software Version Updates (Online)				✓

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Published in the USA, December 7, 2020
5994-2955EN

