



ChemStore Transition Service: Smooth Transition for the ChemStore Product Family

Data Sheet

The ChemStore Transition Service enables customers' smooth access to state-of-the-art database technology while removing the risk customers face when trying to keep unsupported software in their lab. ChemStore often runs on Microsoft's now obsolete and unsupported operating system, XP. The ChemStore Transition Service was designed for users of the ChemStore product family.

The ChemStore Transition Service was designed for users of the ChemStore product family, and includes data evaluation and storage module for the ChemStation LC, LC/MS, GC, CE, CE/MS and A/D systems. These products have run the course of their useful lives and were discontinued on November 1, 2012. ChemStore support will be ending December 31, 2015, so Agilent has provided the ChemStore Transition Service to extract data from the old software, convert it to current ACAML/OpenLAB ECM formats and optionally upload the data into Agilent OpenLAB Enterprise Content Manager (ECM).

All steps of this service are documented in a formal service protocol which can be used to assist with regulatory inquiries, if necessary.

Service Deliverables

The ChemStore Transition Service provides the following:

- Project Management services, delivered remotely, to lead and manage delivery of the service
- Database health and de-archiving effort. This is applicable for server hosted databases only.
- Preparation, extraction and migration to result sets in SSZIP file format
- Customer Acceptance Test Support
- Workflow Assessment and Mapping to the customer's OpenLAB ECM environment.
- Customized Intelligent Report Templates
- Data import or mass data upload into OpenLAB ECM



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Data Integrity and Result Traceability Retained by the Transition Service

The transition service takes care of all raw data, metadata, result versions, electronic signatures, ChemStore audit trails and instrument sequence and run.logs. The data integrity is verified by several mechanisms including hash sum calculations, count of records and result set integrity checks.

How to Present the Transitioned Results to an Auditor

As part of the transition service you will receive a data viewer similar to the ChemStore Review Client. The viewer gives you access to all method reports, results, audit trails and electronic signatures of a result set. By design, the result set can be loaded to OpenLAB CDS ChemStation and runs can be processed again for result verification. A user manual is available to help answer possible questions in an audit situation.

Availability

The ChemStore Transition Service is available for all products within the ChemStore product family, which includes:

- a. ChemStore Standalone or Client
- b. ChemStore Server
- c. ChemStation Plus Security Pack

Professional Services Provide a Smooth, Efficient Transition

Agilent's Professional Services teams will help you make a smooth transition and get the most out of your OpenLAB installation. We bring together the people, process, information and technology necessary at each stage of the engagement – all at the right place and at the right time.

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© Agilent Technologies, Inc., 2015
Published in USA, April 8, 2015
Publication Number 5991-5739EN



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