1. AGREEMENT

1.1. Parties. The terms and conditions set forth below, together with those appearing in this purchase order and any attachments hereto, including a Statement of Work (collectively, “Order”), constitute an agreement between AGILENT TECHNOLOGIES, INC., or any other AGILENT entity identified on the face of this purchase order, including any and all applicable subsidiaries (“AGILENT”), and the party identified in the “Issued To” box on the face of this purchase order (“Seller”).

1.2. Precedence. In the event of a conflict between this Order and any other written agreement between the parties and specifically covering the same goods or services, the terms and conditions of such agreement shall prevail to the extent of such conflict. A conflict between the terms set forth herein and those set forth in an SOW will be resolved in favor of the SOW. Notwithstanding the above, this Order shall prevail over any differing or additional terms and conditions proposed by Seller, including, without limitation, those contained in any invoice.

1.3. No Modification. No modification of this Order shall be binding unless in writing and signed by an authorized representative of each party.

2. PRICES AND PAYMENT

2.1. Price. Seller shall sell to AGILENT the goods (“Goods”) or services (“Services”) shown in this Order at the prices specified. Any forecasts provided by AGILENT were provided as an accommodation to Seller, and shall not constitute a commitment of any type by AGILENT. Except as otherwise provided in this Order, prices are exclusive of applicable freight charges and duties.

2.2. Taxes. AGILENT shall be responsible for any applicable sales taxes, provided Seller has submitted appropriate information or documentation to allow AGILENT to recover such taxes as appropriate. AGILENT shall include such taxes with the payment or provide Seller with the appropriate information or documentation to support exemption from such taxes. AGILENT shall have no other or further liability to Seller with respect to any tax, duty or like imposition for which Seller may be liable as a result of the sale of Goods or Services to AGILENT. AGILENT may recover any sales taxes from Seller or the relevant Goods or Services.

2.3. E-Commerce System. Seller shall submit to AGILENT correct, itemized invoices of all charges for the Good or Services. Seller shall establish an electronic Seller account through such third party internet-based platform as AGILENT may require from time to time, through which Seller shall submit invoices to and receive purchase orders from AGILENT (“the E-Commerce System”). The electronic Seller account will be established within 30 days of the date of this Order. If AGILENT has established an E-Commerce System applicable to this Agreement, the use of the E-Commerce System is a material obligation of Seller, and AGILENT will not pay any invoice unless Seller has submitted such invoice through the E-Commerce System.

2.4. Payment. Unless indicated otherwise on the face of this purchase order, payment shall be due thirty (30) days after the last of AGILENT’s receipt of either an appropriate invoice from Seller or the relevant Goods or Services. AGILENT may deduct from such payment any monies owed by Seller to AGILENT.

2.5. Not Acceptance. Payment by AGILENT shall neither constitute acceptance of the Goods or Services, nor impair AGILENT’s right to inspect such Goods or Services or invoke any available remedies.

3. SHIPMENT AND DELIVERY

3.1. Shipment Terms. Seller shall ship Goods in the method identified by AGILENT to permit Seller to meet the delivery date(s) identified by AGILENT on the face of this purchase order (“Delivery Date”). If Seller ships by any other method, Seller shall pay any resulting increase in the cost of freight. Except as specified below, shipments of Goods shall be FCA (as that term is defined in the Incoterms 2010 handbook) Seller’s place of shipment/export, and title and risk of loss or damage shall pass from Seller to AGILENT upon Seller’s delivery of the Goods to and the acceptance of the Goods by the carrier at the place of shipment/export designated by AGILENT. If AGILENT agrees to pay for applicable freight charges and duties as part of the purchase price, shipment shall be FOB, and title and loss or damage shall pass from Seller to AGILENT upon Seller’s delivery of the Goods to the “Ship To” address identified by AGILENT on the face of this purchase order.

3.2. Early Shipment. Costs. Except as otherwise provided in this Order, Seller shall bear all shipping and transport expenses. Seller shall bear all expenses related to handling, packing, packaging, loading and delivery of Goods to the designated carrier, and loading of Goods onto carrier’s conveyance.

3.3. Packaging. Seller shall handle, pack and package the Goods so as to protect the Goods from loss or damage, in conformance with good commercial practice, AGILENT specifications, government regulations (including those applicable to chemicals and hazardous materials), and other requirements. Without limiting the generality of the foregoing sentence, Seller shall use packaging materials, including pallets, that are free of pests and comply with all applicable regulations regarding Solid Wood Packaging Materials; Seller shall use recyclable or reusable packaging materials and minimize the number of different types of packaging materials whenever possible; and Seller shall comply with all applicable requirements regarding packaging recycling, re-use and return, and furnish to AGILENT, upon request, information or documentation of Seller’s compliance.

3.4. Prospective Failure. Seller shall furnish to AGILENT, immediately upon the face of this Order shall constitute a breach of this Order. Seller shall give AGILENT notice of any prospective failure to ship Goods or provide Services in time to meet the Delivery Date. If only a portion of Goods is available for shipment to the Delivery Date, Seller shall ship the available Goods unless directed by AGILENT to reschedule shipment. If only a portion of the Services can be performed on the Delivery Date, Seller shall furnish to AGILENT a work plan that directs AGILENT to reschedule performance. Partial deliveries shall be deemed late shipments and be considered complete only when all Goods and Services have been shipped. Notwithstanding the above, upon Seller’s notice of any prospective failure, AGILENT may provide such instructions to Seller in time to meet the Delivery Date. AGILENT reserves the right to terminate the Order and any subsequent Orders without any charge or liability.

3.5. Late Shipment. If, due to Seller’s failure to ship Goods in a timely manner, the identified method of transportation would not permit Seller to meet the Delivery Date, Seller shall ship the Goods by air transportation or other means acceptable to AGILENT, and shall pay for any resulting increase in the cost of freight.

3.6. Early Shipment. If AGILENT receives any shipment more than three working days prior to the Delivery Date, AGILENT may either return the Goods or delay processing the corresponding invoice until the Delivery Date.

3.7. Non-Complying Goods. Non-Complying Goods shall be responsible for all risk and expenses, including transportation charges, associated with (a) the return of all Non-Complying Goods (as defined in section 6.1 below), overshipments, and early shipments returned by AGILENT to Seller; and (b) the shipment to AGILENT by Seller of all repaired, replacement and reworked Goods.

4. CHANGES

4.1. Change or Cancellation. AGILENT may, without any charge or liability, change or cancel any portion of this Order, provided AGILENT gives Seller notice (a) for customized Goods or Services (i.e., supplied exclusively in accordance with AGILENT’s designs or specifications), at least thirty (30) days prior to the Delivery Date; and (b) for all other Goods or Services at any time prior to shipment.

4.2. Actual Costs. If AGILENT changes or cancels any portion of this Order after the time periods set forth above, AGILENT shall be responsible for any resulting costs incurred by Seller that cannot be avoided by commercially reasonable mitigation efforts.

4.3. Design or Specification Changes. AGILENT may, without any charge or liability, change, effective upon notice to Seller, AGILENT’s designs or specifications at any time prior to shipment of corresponding Goods or receipt of corresponding Services. If any such change directly affects the prices or delivery schedules of Goods or Services, an equitable adjustment may be made, provided that Seller makes a written claim for an adjustment within 30 days of AGILENT’s notice and prior to shipment of the Goods or provision of the Services, and provided that such equitable adjustment is documented in writing signed by authorized representatives of both parties. If, after reasonable and good-faith efforts, the parties are unable to agree upon the amount of the adjustment, AGILENT may terminate, without any charge or liability, this Order as to all Goods and Services affected.

5. QUALITY AND WARRANTY

5.1. Quality Control. Seller shall maintain an objective quality program for all Goods and Services in accordance with (a) the latest revision of AGILENT’s Supplier Quality Systems Requirements DWG A-5951-1665-1; and (b) any general specification set forth in this Order or otherwise supplied by AGILENT. Seller shall furnish to AGILENT upon request, a copy of Seller’s quality program and supporting test documentation. Seller shall (a) conform strictly to the specifications, design criteria, drawings, samples and other requirements described or referenced in this Order or provided by Seller; (b) be free from defects in design, materials and workmanship; and (c) be free of all liens, encumbrances and other claims against title.

5.2. Conformance Defects and Liens. Seller warrants that all Goods and Services shall (a) conform strictly to the specifications, design criteria, drawings, samples and other requirements described or referenced in this Order or provided by Seller; (b) be free from defects in design, materials and workmanship; and (c) be free of all liens, encumbrances and other claims against title.

5.3. Non-Infringement Warranty. Seller warrants that all Goods and Services do not and shall not infringe any patent, trademark, copyright, trade secret or other intellectual property right of a third party.

5.4. General Warranties. Seller warrants that (a) Goods are new and do not contain any used or reconditioned parts or materials, unless otherwise specified or approved by AGILENT; (b) Goods are manufactured by or for the original manufacturer and do not contain any counterfeit materials. (c) Goods and results of the Services do not use or incorporate any freeware, shareware or open source software, unless otherwise specified or approved by AGILENT; and (d) all Services shall be performed in a professional manner.

5.5. Duration of Warranties. Seller’s warranties of conformance, defects and liens shall be in effect for the longer of either (i) Seller’s normal warranty period, or (ii) one year from the Date of Acceptance.

6. NONCOMPLYING GOODS AND SERVICES

6.1. AGILENT’s Options. In addition to the remedies specified in Section 10 below, if
any Goods or Service is defective or otherwise not in conformity with the requirements of this Order ("Non-Complying Goods" and "Non-Complying Services", respectively). AGILENT may either (a) return the Non-Complying Goods for repair, replacement or reworking at Seller’s expense; (b) repair the Non-Complying Goods itself and recover its reasonable expenses of repair from Seller; or (c) require Seller to re-perform the Services at Seller’s expense.

6.2. Time for Compliance. If AGILENT returns the Non-Complying Goods, Seller shall return the repaired, replaced or reworked Non-Complying Goods not later than five working days after receipt of the Non-Complying Goods from AGILENT. If AGILENT requires Seller to re-perform the Non-Complying Services, Seller shall re-perform the Services within five working days after notice from AGILENT that Services are defective or not in conformity with the requirements of this Order. The cure period specified in Section 10.1 below shall apply only once to any breach of this section 6.

6.3. Failure to Provide Complying Goods. If Seller fails to return repaired, replacement or reworked Non-Complying Goods within five working days of receipt of Non-Complying Goods, AGILENT may reject the Non-Complying Goods, and Seller shall reimburse AGILENT all associated costs paid by AGILENT. If AGILENT rejects the Non-Complying Goods, AGILENT may terminate this Order and procure, upon such terms and in such manner as AGILENT deems appropriate, replacement goods. Seller shall reimburse AGILENT upon demand for all additional costs incurred by AGILENT in purchasing any such replacement goods.

6.4. Failure to Re-Perform Services. If Seller fails to satisfactorily re-perform the Services within five working days after notice from AGILENT, AGILENT may terminate this Order and procure, upon such terms and in such manner as AGILENT deems appropriate, replacement services. Seller shall reimburse AGILENT upon demand for all associated costs paid by AGILENT for the Services, as is equitable under the circumstances, and for all additional costs incurred by AGILENT in purchasing any such replacement services.

6.5. End-of-Life Returns. Where lawfully required, Seller shall accept from AGILENT, without any charge or liability to AGILENT, any materials included in the Goods or their packaging by return freight prepaid by AGILENT.

7. LICENSE

7.1. License Grant. If Goods include software, Seller grants to AGILENT a non-exclusive, royalty-free, worldwide license to use, import, reproduce, and distribute the software in object code form for internal use directly or as integrated into AGILENT products. Seller also grants to AGILENT a non-exclusive, royalty-free, worldwide license to use, import, distribute and offer for sale any copies of the software purchased and/or obtained in the ordinary course of the transaction. In addition, AGILENT shall retain all rights to all software purchased and/or obtained from any third party in connection with the transaction. If software includes documentation, Seller grants to AGILENT a non-exclusive, royalty-free, worldwide license to use, reproduce, distribute and prepare derivative works in AGILENT’s name all documentation furnished by Seller. AGILENT may reproduce such documentation without Seller’s logo or other identification of source, subject to affixing copyright notices to all copies of the documentation, and Seller hereby waives and shall cause to be waived all applicable moral rights with respect to such documentation. These rights with respect to software and documentation shall extend to (a) third parties to use and reproduce the Goods for AGILENT’s internal use; and (b) third-party channels of distribution.

8. INDEMNIFICATION, INTELLECTUAL PROPERTY AND CONFIDENTIAL INFORMATION

8.1. Intellectual Property in Results of Services

8.1.1. Intellectual Property or “IP” shall mean all inventions, patents (including without limitation applications divisions, reissues, reexaminations, terms extensions, continuations, and any foreign counterparts), works of authorship, copyrights (including without limitation registrations, applications and derivatives), trademarks (including without limitation service marks, trade marks, trade dress, or other identifying a party or its products), designs, processes, mask works, trade secrets, domain names, proprietary technical information and other similar proprietary information tangible and intangible, whether or not registered or registrable.

8.1.2. Pre-existing IP means IP conceived or developed prior to or independent of performance of this Order. Seller will retain full right, title and interest in and to any Pre-existing IP. Seller will not use any Pre-existing IP in connection with this Order without first obtaining from the owner any rights necessary to enable Seller to fully comply with the terms of this Order.

8.1.3. Seller hereby agrees to and does irrevocably assign and transfer to AGILENT all of its worldwide rights in and to any inventorship, copyright, patent (including without limitation applications divisions, reissues, reexaminations, terms extensions, continuations, and any foreign counterparts), trademarks (including without limitation service marks, trade marks, trade dress, or other identifying a party or its products), designs, processes, mask works, trade secrets, domain names, proprietary technical information and other similar proprietary information tangible and intangible, whether or not registered or registrable.

8.1.4. Seller hereby grants to AGILENT a non-exclusive, worldwide, royalty-free, irrevocable, perpetual, transferable license with right to sublicense any Pre-existing IP to the extent necessary for AGILENT’s full enjoyment and commercial exploitation of the Services as reasonably contemplated by the Order.

8.1.5. Indemnification. Seller agrees to defend, indemnify and hold harmless AGILENT and its affiliates, subsidiaries, assigns, subcontractors and customers from and against all claims, losses, demands, fees, damages, liabilities, costs, expenses (including attorneys’ fees), obligations, causes of action, suits or injuries of any kind or nature arising from, in connection with or related in any way to any breach or alleged breach of any of the warranties made by Seller or any act or omission of Seller in the performance of this Order.

8.2. Infringing Goods and Services. Without limiting the above remedy, if AGILENT’s use of any Goods or receipt of any Service is enjoined because of any actual or claimed infringement of a patent, trademark, copyright, trade secret or other intellectual property right of a third party (collectively, “Infringing Product”), Seller shall at its expense use commercially reasonable efforts to (a) replace or modify the Infringing Product so that it shall no longer be infringing; or (b) if Seller is unable to replace or modify the Infringing Product, refund in full all costs paid by AGILENT for the Infringing Product and reimburse AGILENT upon demand for all additional costs incurred by AGILENT in purchasing any replacement goods or services.

8.3. Removal of AGILENT’s Trademarks. Unless otherwise specified or approved by AGILENT, Seller shall remove AGILENT’s name and any of AGILENT’s trademarks, trade names, insignia, part numbers, symbols or decorative designs from all Goods returned or rejected by AGILENT or not sold or shipped to AGILENT.

8.4. Confidential Information. Except as required to supply Goods or Services pursuant to this Order, Seller shall not disclose any confidential information of AGILENT. Confidential information includes, without limitation, all information designated by AGILENT as confidential; all information or data concerning AGILENT’s Goods (including the discovery, invention, research, improvement, development, manufacture or sale thereof) or general business operations (including costs, forecasts, profits, pricing methods and processes); information obtained through access to any AGILENT information assets systems ("IA/AS"), including but not limited to, computers, networks and voice mail; and any other information that is of such a nature that a reasonable person would believe it to be confidential. Confidential information does not include information which is published by AGILENT or which has become publicly known for any reason other than a breach of this provision by the Seller.

8.5. Limited IAS Access. Seller’s access to AGILENT’s IA/AS is limited to those specific IAS’s, time periods and personnel authorized by AGILENT, and is subject to AGILENT information protection policies. Any other access is expressly prohibited. Seller warrants that it shall comply with these obligations and that access granted hereunder shall not impair the integrity and availability of AGILENT’s IA/AS. AGILENT may audit Seller to verify compliance. Seller warrants that each employee, agent or subcontractor who performs work pursuant to this Order has been informed of the obligations contained herein and has agreed to be bound thereto by AGILENT.

9. LEGAL COMPLIANCE

9.1. General Compliance. Seller shall comply with all national, international, foreign, state, and local laws, rules, and regulations applicable to Seller’s obligations under this Order as well as with the latest approved technical guidelines and pertinent safety recommendations.

9.1.1. Environmental Compliance. Seller warrants that all Goods and their packaging shall comply with all applicable environmental, health and safety (EHS) laws, rules and regulations, including The General Specification for the minimization of hazardous substances (atmel 00-0901). Seller shall comply with local, state, national, international, foreign, and other applicable environmental, health and safety laws, rules and regulations.

9.1.2. Chemical Substances. Seller shall provide product material chemical composition data upon request to verify compliance with applicable product chemical content restrictions.

9.1.3. Material Safety Data Sheets. Seller warrants that all Material Safety Data Sheets required to be provided by Seller for Goods shall be provided to AGILENT prior to any shipment of the Goods and shall be complete and accurate.

9.1.4. Invoice Certification. As a condition precedent to payment thereof, Seller shall, upon request, certify each invoice as follows: “We certify that contract deliverables listed herein were produced in compliance with all applicable labor and commerce requirements. We further certify that any and all additional contract deliverables shall be produced in compliance with the same requirements.”

9.1.5. Procurement Regulations. If the Goods and Services are to be sold by AGILENT to a federal contract or subcontract with the U.S. government, all applicable procurement regulations required by U.S. law or regulation to be inserted in contracts or subcontracts apply to this Order.

9.1.6 C-TPAT. In connection with providing Goods and Services to AGILENT, Seller shall comply with Customs-Trade Partnership Against Terrorism (C-TPAT) or equivalent supply chain security measures. When requested by AGILENT, Seller shall demonstrate compliance by providing certification thereof to AGILENT.

9.1.7. ESR. Supplier shall comply with AGILENT’s Supplier Environmental and Social Responsibility (ESR) Code of Conduct (available at http://www.agilent.com/environmnet/Supplier ESR Code of Conduct.pdf) or equivalent supply chain security measures. When requested by AGILENT, Seller shall demonstrate compliance by providing certification thereof to AGILENT.

9.2. Other Requirements. AGILENT will have the right, upon reasonable request, to review Seller’s processes, books, records, and accounting practices, and compliance with AGILENT’s Supplier Environmental and Social Responsibility (ESR) Code of Conduct for any transactions related to this Order until five (5) years after delivery of the Goods and/or Services. Seller will maintain
10. BREACH

10.1. **Definition of Breach.** For purposes of section 10.1 above, the term "breach" shall, without limitation, include: (a) any proceeding, whether voluntary or involuntary, in bankruptcy or insolvency by or against Seller; (b) the appointment, with or without Seller's consent, of a receiver or an assignee for the benefit of creditors; (c) Seller's failure to provide AGILENT, upon request, with reasonable assurances of performance; or (d) any other failure by Seller to comply with this Order.

10.2. **Termination.** In the event that AGILENT terminates this Order in whole or in part as provided above, AGILENT may procure, upon such terms and in such manner as AGILENT deems appropriate, replacement goods or services, and Seller shall reimburse AGILENT upon demand for all additional costs incurred by AGILENT in purchasing such replacement goods or services.

10.3. **Rights and Remedies.** The rights and remedies granted to AGILENT pursuant to this Order are in addition to, and shall not limit or affect, any other rights or remedies available at law or in equity.

11. IMPORT/EXPORT REQUIREMENTS

11.1. **General Compliance.** Seller shall comply with all applicable import and export requirements, and shall furnish to AGILENT, upon request, information or documentation of Seller's compliance, as well as any other information or documentation required to enable AGILENT to comply with such requirements applicable to its receipt of any Goods. Without limiting the generality of the foregoing sentence, Seller warrants the following:

11.1.1. **Certification.** Upon AGILENT's request, Seller shall provide AGILENT with an appropriate certification stating the country of origin for Goods, sufficient to satisfy the requirements of (a) the customs authorities of the country of receipt, and (b) any applicable export licensing regulations, including those of the United States.

11.1.2. **Required Marking.** All Goods shall be marked (or the container shall be marked, if there is no room on the Goods themselves or unless exempted from marking) with (a) name and address of the consignee, name and address of the buyer (if different from the consignee), a detailed description of the Goods, model number, AGILENT part-numbers, serial number of Goods (if goods are serialized), AGILENT-assigned Harmonized Tariff Schedule (HTS) number for the destination country, order number, box number, total number of boxes, gross weight (in kilograms), country of origin, quantities in the weight and measure of the country to which the Goods are shipped, unit price of each Good, value of any customs assists, total invoice value, currency of the invoice, invoice type, Incoterms 2010, term of sale, carrier name and bill of lading number. The invoice must be issued in the language required by the country to which the Goods are shipped.

11.1.3. **Commercial Invoice.** Seller shall issue a commercial invoice containing, without limitation, the following information: invoice number, invoice date, name and address of the shipper, name and address of the seller (if different from the shipper), name and address of the consignee, name and address of the buyer (if different from the consignee), a detailed description of the Goods, model number, AGILENT part-numbers, serial number of Goods (if goods are serialized), AGILENT-assigned Harmonized Tariff Schedule (HTS) number for the destination country, order number, box number, total number of boxes, gross weight (in kilograms), country of origin, quantities in the weight and measure of the country to which the Goods are shipped, unit price of each Good, value of any customs assists, total invoice value, currency of the invoice, invoice type, Incoterms 2010, term of sale, carrier name and bill of lading number. The invoice must be issued in the language required by the country to which the Goods are shipped.

11.2. **Importer of Record.** If any Goods are imported, Seller shall when possible allow AGILENT to be the importer of record, unless otherwise specified or approved by AGILENT. If AGILENT is not the importer of record and Seller obtains duty drawback rights to the Goods, Seller shall furnish to AGILENT, upon request, information and documentation required by the customs authorities of the country of receipt to prove importation and to transfer duty drawback rights to AGILENT.

11.3. **Certification of Origin.** Seller shall, upon request, certify in writing to AGILENT the country of origin of each Good in accordance with any and all laws, regulations or orders. Seller shall maintain such additional types and limits of insurance as is customary for a company of similar size and similar operations to Seller in the jurisdiction or jurisdictions in which Seller’s operations take place.

12. MISCELLANEOUS

12.1. **Waiver.** The waiver of any term or condition of this Order must be in writing. No such waiver shall be construed as a waiver of any other term or condition, nor as a waiver of any subsequent breach of the same term or condition.

12.2. **Insurance.** When providing Services to Agilent, Seller shall secure and maintain insurance providing coverage for liabilities to third parties for bodily injury (personal injury) and damage to property in amounts sufficient to protect AGILENT in the event of such injury or damage, and will be in compliance with any and all laws, regulations or orders. Seller further will maintain such additional types and limits of insurance as is customary for a company of similar size and similar operations to Seller in the jurisdiction or jurisdictions in which Seller’s operations take place.

12.3. **Severability.** If a body of competent jurisdiction holds any term or provision of this Order to be invalid or unenforceable, such term or provision will be construed, limited or, if necessary, severed to the extent necessary to eliminate such invalidity or unenforceability, and the other provisions of this Order will remain in full force and effect.

12.4. **LIMITATION OF LIABILITY.** TO THE FULLEST EXTENT PERMITTED BY LAW, UNLESS EXPRESSLY PROVIDED OTHERWISE, IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES BASED ON CONTRACT, TORT OR OTHER LEGAL THEORY. NOTWITHSTANDING THE FOREGOING, SELLER SHALL BE RESPONSIBLE FOR ANY DAMAGES OF ANY KIND UNDER SECTIONS 8 AND 9 ABOVE AND FOR CLAIMS OF BODILY INJURY OR DEATH.

12.5. **Non-Restrictive Relationship.** Nothing in this Order shall be construed to preclude AGILENT from producing, distributing or marketing the same or similar goods or services as the Goods or Services provided under this Order or purchasing such same or similar goods or services from other third parties.

12.6. **Choice of Law.** Without reference to any conflict of laws provisions, this Order shall be interpreted and governed by the laws of the jurisdiction or locality in which the Goods are shipped.

12.7. **Choice of Court.** Any actions or proceedings arising out of or relating to this Order shall be brought in the state or locality in which the Goods are shipped.