



Agilent Technologies Quality Policy

Agilent will earn customer loyalty by providing products, services, and interactions of the highest quality and greatest value. To achieve this result, we will:

1. Ensure that all of our products comply with applicable safety and regulatory requirements.
2. Ensure our products meet or exceed their published specifications.
3. Maintain and continually improve the effectiveness of our product and service business management systems to conform at a minimum to ISO9001 Quality Management Standard or more stringent or legally required standards as dictated by specific markets.
4. Continually monitor and improve customers' total experience.
5. Establish quality requirements for suppliers, partners, and contractors and hold them accountable to comply.
6. Treat customers in accordance with Agilent's [Standards of Business Conduct](#) and [Privacy policies](#).

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*This policy is approved by Agilent's executive management and applies to Agilent operations worldwide.
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