Agilent Technologies

Agilent Technologies Electronic Measurement Group Computer Virus Control Policy

June 13, 2013

Our Commitment

Agilent Technologies Electronic Measurement Group is committed to assuring that instruments manufactured, refurbished, serviced, calibrated and demoed by Agilent, are free of malware and other computer based threats. To this end, Agilent has implemented internal protocols to control the spread of computer malware into instruments destined for our customers.

Our Process

Agilent Technologies Electronic Measurement Group manufacturing, refurbishment, services, and demo facilities process use a multilayered approach for controlling the spread of malware.

- The first level is behavioral and awareness where employees are trained on the risks of computer malware and the processes to prevent viruses.

- Audits are conducted on our adherence to the policy.

- Limiting or controlling contact with the internet and detachable media provides a level of physical control that limits the potential for infection.

  o Combined with software solutions such as overwriting hard drives with known clean images or running antivirus software prior to shipping the instruments, provides an additional level that virtually guarantees your instrument will be free of any known malware.

If something happens

Despite all the precautions taken, there remains a remote chance that an instrument can ship with a new or unknown virus. If you find your instrument has been infected, contact Agilent Technologies at www.agilent.com and click on **contact us** for assistance in removing the threat.

Regards,

Rice Williams
General Manager EMG Quality and Customer Experience
Agilent Technologies