



## **Agilent Technologies' Electronic Measurement Group Registration Status**

September 15<sup>th</sup> 2011

Agilent Technologies, Inc. (Agilent) has an established corporate Quality Policy and has implemented a Business Management System (BMS) consistent with ISO9001 which covers the operations of all Research and Development, Marketing, Manufacturing, Service and Support, Calibration and Repair, Procurement, and Training within the Electronics Measurement Group (EMG).

Subcontractors are required to either maintain ISO9001 certification or maintain an equivalent Business and Quality Management System to assure the quality and reliability of their products. Annual audits of subcontractors and strategic suppliers are conducted to assess compliance with both ISO9001 and Agilent specific quality and reliability requirements.

The BMS is utilized by the organization to establish standards by which the business organization will operate. The intent is to assure that Agilent provides products, services, and interaction experiences of the highest quality and value to our customers, while establishing operational excellence within the businesses to assure the long term organizational and financial strength of the company.

EMG has maintained certification of all its ongoing operations, both domestic and international, since 2003 through KEMA, now known as DEKRA. In 2008, Agilent's EMG was granted Advanced Surveillance Recertification Procedures (ASRP) status by DEKRA, indicating that EMG had achieved a capability maturity that allows DEKRA to utilize EMG's assessment program in conjunction with DEKRA's Audit Program. Utilizing EMG's internal audit capability, and over seen through witness, delegated and DEKRA audits annually, the ASRP affords Agilent's EMG greater, more frequent surveillance, as required, to assure compliance to ISO9001.

EMG intends to maintain ISO9001 certification and transition to applicable revisions in a timely manner, to maintain a focus on product quality and reliability, business continuity and viability through continuous product, process, and operations improvements.

More information can be found at:

Agilent Quality Policy: <http://www.agilent.com/quality/qpolicy.pdf>

EMG BMS Manual: [http://www.agilent.com/quality/EMG\\_BMS\\_Manual.pdf](http://www.agilent.com/quality/EMG_BMS_Manual.pdf)

ISO9001 Certification: [http://agilent.com/quality/EMG\\_ISO9001\\_page1.pdf](http://agilent.com/quality/EMG_ISO9001_page1.pdf)

Or from Ted Tucker, EMG Quality Process Leader, Agilent Technologies, Inc.

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