Notices

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Contact Information
Agilent Technologies Inc.
Automation Solutions
5301 Stevens Creek Blvd.
Santa Clara, CA 95051
USA

Technical Support: 1.800.979.4811 or +1.408.345.8011
service.automation@agilent.com

Customer Service: 1.866.428.9811 or +1.408.345.8356
orders.automation@agilent.com

European Service: +44 12081443513
euroservice.automation@agilent.com

Documentation feedback:
documentation.automation@agilent.com

Web: http://www.agilent.com

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A WARNING notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in personal injury or death. Do not proceed beyond a WARNING notice until the indicated conditions are fully understood and met.

A CAUTION notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data. Do not proceed beyond a CAUTION notice until the indicated conditions are fully understood and met.
Letter to our Customers

Dear Customer,

The Agilent Technologies acquisition of Velocity11 resulted in the following changes:

- Creation of Agilent Technologies Automation Solutions, formerly Velocity11
- Renaming of some Velocity11 products
- New Customer Service and Technical Support contact information
- New website address for product information

Please make a note of the following changes as they impact this user guide.

### Velocity11 product name changes

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### New contact information

Documentation feedback: documentation.automation@agilent.com  
Technical Support: 1.800.979.4811 or +1.408.345.8011  
service.automation@agilent.com  
Customer Service: 1.866.428.9811 or +1.408.345.8356  
orders.automation@agilent.com  
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## Chapter 2. Cytomat 2C
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This chapter introduces Velocity11 device drivers and provides some basic procedures that are needed to use them.

A Velocity11 device driver is software that plugs into VWorks or BenchWorks software to allow them to control a specific device.

Before reading this guide, you should be familiar with the VWorks or BenchWorks software user interface. Information about using VWorks or BenchWorks software can be found in the VWorks Version 3 Automation Control User Guide or BenchWorks Automation Control User Guide.

To set up and use Velocity11 device drivers, become familiar with the content in this guide as well as the guides for the devices that use VWorks or BenchWorks software.

This chapter contains the following topics:

- “Who should read this guide” on page 2
- “About Velocity11 user guides” on page 3
- “What this guide covers” on page 5
- “About devices” on page 6
- “About device drivers” on page 7
- “Installing device drivers” on page 9
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Who should read this guide

This user guide is for people with the following job roles:

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<td>Integrator</td>
<td>Someone who writes software and configures hardware controlled by device drivers.</td>
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</table>
| Lab manager, administrator, or technician | Someone who is responsible for:  
  - Installing device drivers  
  - Managing device drivers  
  - Developing the applications that are run using device drivers  
  - Solving the more challenging problems that might arise  
  - Developing training materials and standard operating procedures for operators |
| Operator                              | Someone who performs the daily production work using the device driver and solves routine problems.  
Your organization may choose to create its own procedures for operators including the procedures in this guide. |

Related topics

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About Velocity11 user guides

About this topic
This topic describes the different formats of Velocity11 user information and explains how to access the user information.

Formats available
Velocity11 user information is provided to you as:

- Online help
- A PDF file
- A printed book

The information in each format is the same but each format has different benefits.

Where to find user information

Online help
The online help is added to your computer with the Velocity11 lab automation system software installation.

PDF file
The PDF file of the user guide is on the software CD that is supplied with the product.

Velocity11 website
You can search the online help or download the latest version of any PDF file from the Velocity11 website at www.velocity11.com.

Note: All Velocity11 user information can be searched from the website at www.velocity11.com.

Online help

The online help is the best format to use when you are working at the computer and when you want to perform fast or advanced searches for information.

To open the online help:
1. In the Velocity11 lab automation software, press F1. The online help window opens.

Main features
The online help window contains the following:

- **Navigation pane.** Consists of four tabs. The Contents, Index, and Search tabs provide different ways to locate information. The Using tab contains information about using the help system.

- **Content pane.** Displays the online help topics.

- **Navigation buttons.** Enables you to navigate through the pages. The online help includes a navigation pane, content pane, and navigation buttons.
Computer requirements

To open a user guide in PDF format, you need a PDF viewer. You can
download a free PDF viewer from the internet.

Printing and searching

The user guides in PDF format are mainly for printing additional copies.
You can perform simple searches in the PDF file, although these
searches are much slower than online help searches.

More information

For more information about using PDF documents, see the user
documentation for the PDF viewer.

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## What this guide covers

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|                  | - Install the driver for the device  
|                  | - Configure the device in the device manager  
|                  | - Set and use the tasks associated with the device  
|                  | - Use Device Diagnostics |

| Also read | Information about device drivers not covered in this guide and about running VWorks or BenchWorks software can be found in the VWorks Version 3 Automation Control User Guide or the BenchWorks Automation Control User Guide. |

| Driver version | To find version information for a driver in VWorks:  
|-----------------|--------------------------------------------------|
|                 | 1. Start VWorks.  
|                 | 2. Click Help and select About VWorks.  
|                 | The About VWorks dialog box lists the version numbers of all the current software for all the devices and plug-ins. |

| Firmware version | Some devices have firmware installed on them. Because each device is different, the version number may not be the same for all devices. |

| To find version information for device firmware:  
|--------------------------------------------------|
| 1. Open Device Diagnostics dialog box.  
| 2. Click About.  
| The About Device Control message box appears displaying the current version of firmware. |

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|                               | - The operation of VWorks or BenchWorks software  
|                               | - Velocity11 devices, such as the PlateLoc Sealer, VCode Microplate Labeler, and VPrep Pipettor when used in stand-alone mode |
VWorks or BenchWorks compatibility

If you have purchased a device driver plug-in and are installing it yourself, check with the Velocity11 Technical Support to be sure your version of VWorks or BenchWorks software and the device driver plug-in are using the same version of IWorks software.

BenchWorks versions

Device driver plug-ins used with BenchWorks software may not include some newer features that were specifically added for use with VWorks software and that are described in this manual.

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About devices

About this topic

This topic presents a definition of a Velocity11 device and the device file.

Read this topic if you are unfamiliar with Velocity11 devices and VWorks or BenchWorks software.

Device defined

A device is an item on your lab automation system that has an entry in the device manager. A device can be a robot, an instrument, or a location on the lab automation system that can hold a piece of labware.

Examples of devices:

- Velocity11 robot
- Human robot
- PlateLoc Thermal Plate Sealer
- Labcyte Echo550
- Platepad
- VPrep shelf
- Waste

Device file defined

The data entered into the device manager and saved as a device file contains the configuration information for your devices.
Device file location

Device files have the file name format `filename.dev` and are stored in the folder location that you specify when saving the file.

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About device drivers

About this topic

This topic describes what device drivers are and what they do.

Velocity11 device drivers enable mechanical devices or software programs to work with VWorks or BenchWorks software.

Read this topic if you are:

- An administrator in charge of installing device drivers and managing Velocity11 devices
- A lab automation system integrator who writes software and configures hardware controlled by VWorks or BenchWorks software

Device driver defined

A Velocity11 device driver enables VWorks or BenchWorks software to control and communicate with the specific type of device. Each type of device that you operate with VWorks or BenchWorks software requires a device driver.

For example, VWorks software uses the:

- VPrep Pipettor device driver to communicate with the Velocity11 VPrep Pipettor device
- Softmax Reader device driver to communicate with Molecular Devices readers

Plug-in defined

A plug-in is a software program that when added to another program extends it.

Plug-in device drivers

Some device drivers are incorporated directly into the VWorks or BenchWorks software application. Other device drivers are distributed as plug-ins. All the device drivers covered in this guide are the plug-in type.
Advantages of distributing device drivers as plug-ins are:

- You only need to install the plug-ins for the devices you use.
- When new plug-ins become available, they can be easily added. There is no need to re-install the VWorks or BenchWorks software application.

**IWorks interface**

The device driver plug-ins and VWorks or BenchWorks software use IWorks software as a common interface to communicate with each other. Using a common interface allows the creation of a device driver plug-in without the necessity of changing the software.

**!! IMPORTANT !!** Both VWorks or BenchWorks software and the device driver must be using the same version of IWorks to work properly.

**Writing your own device driver**

If you are a lab automation system integrator who writes software and configures hardware controlled by VWorks or BenchWorks software, you can write your own driver plug-in for a new device. Contact the Velocity11 Technical Support for information about how to do this.

**What functions do the device drivers provide?**

Once installed, the following items are enabled:

- Tasks associated with the device.
  
  Device-specific tasks appear in the Protocol Tasks list and are available for use in protocol editor processes.

- Task parameters associated with the device.
  
  Device-specific task parameters appear in the Protocol Task Parameters toolbar. These determine the conditions with which to execute the tasks of the device.

- Diagnostic commands specific to the device.
  
  Device-specific diagnostic commands and options appear in the Device Diagnostics dialog box. These commands enable direct control of the device.

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Installing device drivers

About this topic

Devices are integrated into VWorks or BenchWorks software using device driver plug-ins. Plug-ins need to be installed before the device can be configured and used.

This topic describes how to install device drivers if they are not already installed on your system. Read this topic if you are an administrator in charge of managing Velocity11 devices.

Procedure

To install device drivers:

1. Insert the device driver installation disc into the CD-ROM of the computer running VWorks or BenchWorks software.
2. Follow the on-screen instructions for installation, selecting the default values when available.
3. When finished, exit VWorks or BenchWorks software.
4. Log off Windows and restart your computer.
5. Start VWorks or BenchWorks software.

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Adding devices

About this topic
To configure your lab automation system to use a device, you need to add it to a device file in VWorks or BenchWorks software. The VWorks or BenchWorks software device manager uses the information in the device file to communicate and operate the device within the automation system.

This topic describes how to:
- Create a new device file (if one does not already exist)
- Add devices
- Save the device file

Read this topic if you are an administrator in charge of managing Velocity11 devices.

Procedure

To add devices to a device file:
1. Make sure that the devices are physically networked to the VWorks or BenchWorks software computer and turned on.
2. Start VWorks or BenchWorks software and login as an Administrator.
3. Do one of the following:
   - If you have an existing device file that you want to add to, select File > Device File, click Open, and select your device file.
   - If you are creating a new device file, select File > Device File and click New.
4. Click the Device Manager tab.
5. Click New device in the Device List toolbar and enter a name for the device you are adding.
6. In the device manager, set the Device type.
   The default type is Plate Pad, Standard.
7. Repeat step 5 and step 6 for each device.
8. Select **File > Device File > Save**.

   If you are creating a new device file, you are prompted to enter a name for your device file.

   Alternatively, you can select **File > Save All**. This saves the device file and the current protocol file at the same time.

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### About diagnostics

#### About this topic

This topic presents an overview of diagnostics software.

Read this topic if you need to set up or troubleshoot a device running VWorks or BenchWorks software.

#### Background

Devices can be controlled in real time directly through the VWorks or BenchWorks software Diagnostics using simple commands.

Diagnostics software is used for:

- Troubleshooting
- Setting teachpoints
- Performing manual operations outside a protocol
- Creating and editing profiles

For example, if an error occurs during a run that leaves a plate and the robot where they should not be, you can use robot diagnostics to move the plate and return the robot to its home position.

#### Types of diagnostics software

Devices and robots manufactured by Velocity11 include their own diagnostics software. You can find instructions for using this software in the relevant user guide.
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Opening diagnostics

About this topic

Every device has diagnostics software to assist you with troubleshooting and setting up the device. This topic describes how to open a device’s diagnostics in VWorks or BenchWorks software.

Read this topic if you need to access a device’s diagnostics to perform a device setup task or manually operate a device.

Procedure 1

If you are using VWorks4 software

*To open Diagnostics:*

1. Click **Diagnostics** on the Control toolbar.

![Diagnostics](image)

2. In the device file’s window, select the device. Expand the general name of the device, if necessary.

![Device File](image)

3. Click **Device diagnostics** located at the bottom of the window. The device’s diagnostics dialog box opens.

If you are using VWorks3 or BenchWorks software

*To open Diagnostics:*

1. Click **Diagnostics** on the Control toolbar.
2. In the **Diagnostics** window, select the device. Expand the general name of the device, if necessary.

![Diagnostics Window]

3. Click **Device diagnostics**. The device’s diagnostics dialog box opens.

### Procedure 2

**If you are using VWorks4 software**

*To open Diagnostics:*
1. Click the **Device File** tab.
2. Select the device from the **Devices** toolbar. Expand the general name of the device, if necessary.

![Device File Tab]

3. Click **Device diagnostics** located at the bottom of the **Devices** toolbar.

![Device Diagnostics]

The device’s diagnostics dialog box opens.

**If you are using VWork3 or BenchWorks software**

*To open Diagnostics:*
1. Click the **Device Manager** tab.
2. Select the device from the **Device List** toolbar. Expand the general name of the device, if necessary.
3. Click **Device diagnostics** located at the bottom of the **Device List** toolbar.

The device’s diagnostics dialog box opens.

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About profiles

About this topic

This topic describes what profiles are and what they do.
Read this topic if you are an administrator in charge of managing Velocity11 devices.

Profiles defined

A profile contains the initialization settings needed for communication between a device and device driver. The data in a profile is used by VWorks or BenchWorks software to identify each device on the network.

A profile can also contain other basic settings that you are unlikely to change once set up.

Because profiles identify device driver devices on the network, each device driver device must have its own profile.

You can create, modify, and delete profiles as needed.

Stored settings

Profiles are stored in the Windows registry.
The settings stored in a device driver profile include:

- Whether the device is connected using serial or Ethernet
- If the device is connected using Ethernet, the Device ID of the device on the network
- If the device is connected using serial, the COM port that the controlling computer uses for communication
- Configuration of accessories

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Setting the properties for a device

About this topic

The device properties provide VWorks or BenchWorks software with additional information about the device's current configuration, such as which profile to use, and stores the information in the device file. The device file is automatically loaded when you open a protocol.

The device properties need to be set when configuring the device. Typically, these properties only need to be set once. This topic describes how to set the following device properties:

- General
- Teachpoint
- Barcode
- Location (for devices with multiple teachpoints)
- Device Properties

Read this topic if you are an administrator in charge of managing Velocity11 devices.

Before you start

Make sure that you have installed the device driver plug-in and have added the device to the device manager.

See “Related information” for procedures on how to do these tasks.

Setting general properties

To set the general properties for a device:

1. Click the Device Manager tab.
2. Select the device from the Device List toolbar. (Expand the device name, if necessary.)
   
   Note: For devices with Locations, see “Setting location properties” on page 17. If no Locations, continue with step 3.
3. In the General group, set the following:
   
   a. Approach height. This is the height to raise the robot gripper above the teachpoint when the robot moves the plate horizontally towards or away from it.
   
   b. Allowed/prohibited labware. Click the adjacent field to open the dialog box. Move the labware classes by selecting them and clicking one of the arrow buttons.
4. In the Device Properties, select the desired profile if it is not already selected.
5. Select File > Device File > Save to save the changes to the device file.
### Setting teachpoints

Teachpoints are the coordinates in space that a robot travels to in order to interact with a device. Only the devices that are accessible by robots are able to have teachpoints.

**To set the teachpoint properties:**

1. Open the **Device Properties** page.
2. In the **Teachpoints** property group, set the following:
   a. **Device is accessible from robot robot’s name.** Choose Yes or No.
   
<table>
<thead>
<tr>
<th>Teachpoints</th>
<th>Device is accessible from robot “robot”</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Yes</td>
</tr>
</tbody>
</table>
   
<table>
<thead>
<tr>
<th>Teachpoints</th>
<th>Teachpoint for robot “robot”</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No</td>
</tr>
</tbody>
</table>
   
   | Bar code Readers | Device has south side BCR | No |
   |                  | Device has west side BCR | No |

   b. **Teachpoint for robot robot’s name.** Choose a file.

<table>
<thead>
<tr>
<th>Teachpoints</th>
<th>Device is accessible from robot “robot”</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Yes</td>
</tr>
</tbody>
</table>
   
<table>
<thead>
<tr>
<th>Teachpoints</th>
<th>Teachpoint for robot “robot”</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Yes</td>
</tr>
</tbody>
</table>
   
   | Bar code Readers | Device has south side BCR | No |
   |                  | Device has west side BCR | No |

### Setting barcode location

If your device has a barcode reader, indicate where the reader is located.

**To set the barcode readers property:**

1. In the **Barcode Readers** property group, set the side that has the barcode to Yes.

   | Bar code Readers | Device has south side BCR | Yes |
   |------------------|----------------------------|
   |                  | South side BCR COM port  |
   |                  | Device has east side BCR  | No  |
   |                  | Device has north side BCR | No  |

2. Enter the number of the COM port to which the device is connected.

### Setting location properties

*Note:* The options available under Location groups might differ for software and hardware device drivers. Software devices do not have robot-accessible labware positions.

For hardware devices that have more than one robot-accessible labware position, the approach height, allowable/prohibited labware, teachpoint, and barcode properties are located under Location groups.

**To set the Location properties:**

1. **Hardware device drivers only** Set the **Use linked location.** Follow the procedure in “Setting the Use linked location” on page 18.

2. **Hardware device drivers only** Set the **Teachpoints.** Follow the procedure in “Setting teachpoints” on page 17.
3. **Some software device drivers only.** Set the **Approach height** and **Allowed/prohibited Labware.** Follow the procedure in “Setting general properties” on page 16.

4. Set the **Barcode Readers** location. Follow the procedure in “Setting barcode location” on page 17.

5. Assign the **Labware** used by the location by selecting the correct labware type from the list.

6. In the **Device Properties**, select the desired profile if it is not already selected.

7. Select **File > Device File > Save** to save the changes to the device file.

---

### Setting the Use linked location

Currently, this feature is enabled for the special situations in which there is a storage device such as a PlateHub Carousel, StoreX, or Cytomat and a robot, such as the Velocity11 Translator robot that is shuttling plates between systems.

To use this feature, select yes and then select the device location to which you want to link. This tells the software that the current device location is the same physical location as the device selected from the Device to use list.

**Note:** Selecting this option when it is not enabled will have no effect on the system.

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<td>“Adding devices” on page 10</td>
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<tr>
<td>Opening diagnostics</td>
<td>“Opening diagnostics” on page 12</td>
</tr>
</tbody>
</table>
Adding and linking Sub Process tasks

About this topic  This topic describes how to add a sub-process to a protocol and configure it. Read this topic if you are an administrator or technician and are responsible for creating protocols in VWorks or BenchWorks software.

Before you read this  Before you read this topic, become familiar with the topics in the VWorks Version 3 Automation Control User Guide or BenchWorks Automation Control User Guide describing what a protocol is and how it is created.

Sub Process task defined  Sub Process tasks indicate the existence of a subroutine within a protocol. Sub-processes typically contain a series of liquid handling tasks used by devices such as the VPrep Pipettor or Multimek dispenser.

Adding a Sub Process task  The first step in creating a pipette process is to add a Sub Process task to the protocol editor. Drag the Sub Process icon into the process.

Setting Sub Process task parameters  When you add the Sub Process task, a new sub-process is started in the pipette process editor. This process is identified by its sub-process link icon.

Because you can have more than one sub-process in a protocol, you must link the Sub Process task to the correct sub-process.

To link the Sub Process task to the correct sub-process:
1. In the Protocol Editor, add a Sub Process task to the protocol and then select it in the protocol sequence.
2. In the Protocol Task Parameters toolbar, select the sub-process that you want to use for this pipetting task from the Use Sub Process list.
3. If there is only one sub-process and you need to create a second one, click **Add New**.

**Associating the sub-process to a device**

Because you can have more than one device that uses sub-processes on a lab automation system, you must link each sub-process link icon with one or more devices that you want the sub-process to be able to use. You do this by setting the parameter for the sub-process link icon.

**To link a Sub Process task to a device:**

1. In the **Pipette Process Editor**, select the **Sub Process** link icon.

2. In the **Available devices** list of the **Pipette Task Parameters** toolbar, select one or more pipettors to link to and click **Add**.

The selected pipettors move to the lower box and become available for use.
Using JavaScript to set task parameters

About this topic
JavaScript programs (scripts) can be used to change the parameters of a protocol task immediately before it is scheduled. This extends the capability of VWorks or BenchWorks software because the parameters can be changed dynamically during a run, based on the following:

- Information passed from an external source, such as a database
- The number of times the protocol has cycled
- Feedback on changing conditions during the run

This topic describes the use of JavaScript to set task parameters in a protocol.

Read this topic if you are an administrator or technician responsible for creating VWorks or BenchWorks software protocols and want to add functionality to a task using JavaScript.

Where scripts are written
Scripts can be written in two ways:

- Directly into the box in the Advanced Settings tab of the Task Parameters toolbar
- As an external file that is located by clicking Browse in the Advanced Settings tab and navigating to its location on the hard drive

*Note:* You can also call an external file by embedding the “`open()`” function in the box.

The following screenshot displays a short script that prints the parameters of a task to the log toolbar, just before the task runs. In this case, the script is written directly in the Advanced Settings box.
Related topics

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</table>

About reader output files

Plug-in device drivers that are written for plate readers have a common way of naming their output files. This topic explains the concepts related to output file naming. By reading this topic, you will learn how to prevent data in the reader output files from being overwritten by newer data.

Read this topic if you are an operator who wants to make changes to the task parameters for one of these readers:

- VR4000
- Analyst GT
- Fusion
- Viewlux
- Tecan readers

Plug-in default output file

When you first install a reader device driver plug-in, all data recorded during a protocol or by a manual read using diagnostics software is written to a single file stored in the C: drive.
The exact name of the file is specific to the device. For example, the RVSI VR4000 device driver creates a file with the name vialreaderresults.txt. This file can only store data for one read, which means that the set of data for each read overwrites the last set in the file. To avoid this problem you must set up an output file naming convention.

Profile default output file name

Some device drivers allow more than one device of that type to be used in the lab automation system. In this case, each device must have its own profile. Even if you have only one device, you can still set up multiple profiles for it, with each storing different settings. In these cases, you probably want each profile to have a separate default output filename to prevent the data from runs using one profile overwriting those of another.

Filename suffixes

To prevent the data from one read overwriting the data from another, you need to append a variable suffix to the file name. You can append a date/time stamp and one or more bar codes on the rack or plate.

Example

The example output file folder below shows that a profile default file name of output.txt was created at one time. At another time, a suffix was appended in the profile for the device driver, which added a barcode identifier to the file name (for example output_C100040329.txt).
Overriding output file names with tasks

You can override the default output file name that is set in the profile using the Output filename property of the Read task parameters.

This allows you to use different output file names for every task.

The suffix used for the file name that you set in the task parameters is taken from the suffix specified in the device diagnostics profile. So if you select date/time stamp in the profile, the date/time stamp will also be appended during a run in which you have specified a different file name.

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<tr>
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</tbody>
</table>


About device initialization

**About this topic**

When working in device diagnostics software, you are often required to initialize the device. This topic explains why device initialization is necessary.

**Opening communications**

Initializing a device opens communications with it. For example, if the device is connected with a serial cable, the COM port is opened, and if the device is connected with an Ethernet cable, the TCP/IP socket is connected.

**Homing motors**

Initializing a device homes motors that do not track their position along their line of travel. Homing a motor moves it until it triggers an event, called a home flag. This tells the motor its location.

The motors on some devices automatically move to their home positions when the device is turned on. The motors on other devices must be initialized to be homed.

**Setting profile parameters**

Initializing a device applies relevant parameters set in the device’s profile.

**Setting state and memory variables**

Most devices store variables in software or firmware. Initializing a device sets these variables to their initial values.

**Related topics**

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                          | ❑ “Opening diagnostics” on page 12 |
| Workflow for configuring devices | “Adding devices” on page 10 |
The Thermo Cytomat 2C is an automated storage system for microplates. It can be configured to work in lab automation systems running VWorks or BenchWorks software.

Detailed operating instructions can be found in the Cytomat 2C user documentation.

This chapter contains the following topics:
- “Workflow for configuring the Cytomat 2C” on page 28
- “Creating a Cytomat 2C profile” on page 29
- “Operating the Cytomat 2C with diagnostics” on page 34
- “Managing Cytomat 2C profiles” on page 38
Workflow for configuring the Cytomat 2C

About this topic

This topic gives the workflow for configuring the Cytomat 2C device driver.

Read this topic if you are an administrator responsible for setting up devices in VWorks or BenchWorks software.

Before you start

Before you can configure the Cytomat 2C device driver, you must have installed it.

Workflow

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<th>Topic</th>
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<tr>
<td>2</td>
<td>“Creating a Cytomat 2C profile” on page 29</td>
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<tr>
<td>3</td>
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<tr>
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</tr>
</tbody>
</table>
Creating a Cytomat 2C profile

**About this topic**
This topic describes how to create a profile for the Cytomat 2C.

Profiles contain the initialization settings that enable VWorks or BenchWorks software to identify and communicate with devices. Every device within the automation system must have its own profile. Once created, you will probably not need to make changes to the profile.

Read this topic if you are an administrator responsible for setting up devices in VWorks or BenchWorks software.

**Before you start**
Before you create a profile, you need to have added the Cytomat 2C to the device manager.

**Procedure**

To create a Cytomat 2C profile:

1. Open the Cytomat 2C Diagnostics.
2. Click the Profiles tab.
3. Click Create a new profile.
4. In the Create Profile dialog box, enter a name for the profile and click OK. The name appears in the Profile name field.
5. In the Profile Settings area, set the following:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial port</td>
<td>COM port connecting the controlling computer to the Cytomat 2C.</td>
</tr>
</tbody>
</table>
### Setting Cytomat 2C task parameters

#### About this topic

After the Cytomat 2C has been added to the device manager, the tasks associated with the Cytomat 2C become available in the protocol editor. When a task is added to a protocol, you need to set the parameters for it. This topic describes the tasks and their parameters.

Read this topic if you are:

- An administrator or technician responsible for creating protocols
- An operator who wants to make changes to the Cytomat 2C task parameters in a protocol

*Note:* Operators cannot save changes to protocols.

#### About the Cytomat 2C tasks

The Cytomat 2C device driver adds the following tasks:

- Incubate at plate storage device
- Load
- Unload

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single movement timeout</td>
<td>Length of time for a single operation, such as opening a gate, performing a bar code scan, and moving a plate.</td>
</tr>
<tr>
<td>Stacker Information</td>
<td>Dimensions of the plates that are stacked for stacker 1 and stacker 2.</td>
</tr>
</tbody>
</table>

6. Click **Update this profile** to save.

### Related topics

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</table>
Chapter 2: Cytomat 2C

Cytomat 2C Device Driver User Guide

These tasks are represented by the following icons in the Protocol Tasks toolbar:

![Incubate at plate storage device](image1)

![Load](image2)

![Unload](image3)

<table>
<thead>
<tr>
<th>Task</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incubate at plate storage device</td>
<td>Moves a defined set of plates into a storage device, leaves them there for a specified time period, and then removes them from the storage device.</td>
</tr>
<tr>
<td>Load</td>
<td>Instructs a robot to move a defined set of plates into a storage device.</td>
</tr>
<tr>
<td>Unload</td>
<td>Instructs a robot to remove a defined set of plates from a storage device.</td>
</tr>
</tbody>
</table>

**Note:** Using theUnload task and Load task in sequence instructs the robot to move a defined set of plates from one storage device to another.

### Procedures

**To set the Incubate at plate storage device task parameters:**

1. Add the **Incubate at plate storage device task** to the **Protocol Editor**.

   **Note:** The **Incubate at plate storage device task** cannot be the last task in a process.

2. Click the **Task Settings** tab on the **Protocol Task Parameters** toolbar.
3. Enter the length of time to incubate in the Length of incubation (sec) field.

4. Select Start timer when previous plate finishes incubating when you want to run single plate incubations where the start of each plate’s process is dependent on the completion of the previous plate’s incubation.

5. Select the devices that you don’t want to use for the incubation from the Available devices list and click Exclude.
   Note: The devices that you exclude appear in the Devices that will be excluded from this task list.

To set the Load task parameters:
1. Add the Load task to the Protocol Editor.
2. Click the Task Settings tab on the Protocol Task Parameters toolbar.

3. Select Use original locations to use locations that were set for an Unload task that has preceded the Load task.

4. Drag the locations or groups that you want to load, from the Available Locations/Groups list to the Assigned Locations/Groups list.

5. Click Edit location groups to create a new location group with the VWorks or BenchWorks software Inventory Editor.
To set the Unload task parameters:
1. Visually confirm that the plates you want to move are in the system.
2. Add the Unload task to the Protocol Editor.
3. In the Protocol Task Parameters toolbar, drag the groups or locations from which you want to unload, from the Available Locations/Groups list to the Unload from list.

4. Click Edit location groups to create a new location group with the VWorks or BenchWorks software Inventory Editor.

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Operating the Cytomat 2C with diagnostics

About this topic
This topic describes how to:

- Initialize the Cytomat 2C
- Perform a plate transfer
- Perform individual system operations
- Use direct commands to operate the device
- Monitor the temperature and humidity
- Monitor device status
- Reset the error register
- Manage profiles

Read this topic if you are an operator who wants to troubleshoot or operate the Cytomat 2C using direct commands.

About Cytomat 2C controls
The procedures in this topic use the Controls tab of the Cytomat 2C Diagnostics.

Before you start
Before you can send commands to the Cytomat 2C, or receive status information from the Cytomat 2C, you need to initialize it (open communications with it).

To initialize the Cytomat 2C:
1. Open Cytomat 2C Diagnostics.
2. Click the Profiles tab.
3. Select a profile from the **Profile name** list.
4. Click **Initialize this profile**.

## Transferring a plate

**To transfer a plate between stations:**

1. Open **Cytomat 2C Diagnostics**.
2. Click the **Controls** tab.
3. Select the **Transfer station** and **Wait station** locations from the drop-down lists.
   
   *Note:* If one of the locations is a stacker, enter **Cassette** and **Slot** number.
4. Click the arrow to transfer the plate to desired location.

## Operating the system

To operate the gate and reinitialize the device, use the following commands.

<table>
<thead>
<tr>
<th>Command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open gate</td>
<td>Opens the automatic lift door that lies between the internal and external systems.</td>
</tr>
<tr>
<td>Close gate</td>
<td>Closes the automatic lift door that lies between the internal and external systems.</td>
</tr>
</tbody>
</table>
| Reinitialize device   | Moves the internal handler to its home position.  
   *Note:* If the device becomes non-operational due to an invalid command, click Reinitialize device.  This will reinitialize and home the device allowing you to continue operating the device. |

## Using direct commands

The direct commands are sent to the device via serial communication. If you know the exact command, you can send the command strings directly to the device.
To operate the device with direct commands:
1. Open Cytomat 2C Diagnostics.
2. Click the Controls tab.
3. In the Direct Command area, enter a command in the Command field.
4. Click Send. Operation complete or error will be displayed in the Response field.

Monitoring status
Set the temperature and humidity of the Cytomat 2C using the Cytomat 2C external keypad. You cannot set them through Cytomat 2C Diagnostics. However, you can monitor these values through Cytomat 2C Diagnostics.

To monitor the temperature and humidity inside the Cytomat 2C:
1. Open Cytomat 2C Diagnostics.
2. Click the Controls tab.
3. Read the values in the Climate area.

Monitoring the system
To monitor the system status of the Cytomat 2C:
1. Open Cytomat 2C Diagnostics.
2. Click the Controls tab.
3. Select Auto update sensor values.
   Status updates will be reflected with Status area lights and messages in the display window.
Clearing an error

Manual operation

When there is an error on the Cytomat 2C during a manual operation, the text of the error message is displayed in the Status area of the Controls tab and an error is written to the Cytomat 44 error registry. Before you can continue, you have to clear the error registry.

To clear the error registry:
1. Open Cytomat 2C Diagnostics.
2. Click the Controls tab.
3. Click Clear error in the Status area.

Protocol operation

If you are running a protocol through VWorks or BenchWorks software when an error occurs, the Abort, retry, ignore dialog box opens. Use one of the following methods to clear the error.

To clear the error registry (method 1):
1. Open Cytomat 2C Diagnostics.
2. Click the Controls tab.
3. Click Clear error in the Status area.
4. Click Retry to resume operation.

To clear the error registry (method 2):
1. Click Ignore. This clears the error and operation resumes.

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<td>“Managing Cytomat 2C profiles” on page 38</td>
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</tbody>
</table>
Managing Cytomat 2C profiles

About this topic
This topic describes how administrators and technicians can manage Cytomat 2C profiles.

Managing profiles
To manage Cytomat 2C profiles:
1. Open Cytomat 2C Diagnostics.
2. Click the Profiles tab.
3. Select a profile from the Profile name list.
4. Perform management tasks.
   Management tasks include the following:
   - Copying a profile.
   - Renaming a profile.
   - Deleting a profile.
   - Updating the profile.
   Note: Click Update this profile to save edits.

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<tr>
<td>The workflow for configuring the Cytomat 2C</td>
<td>“Workflow for configuring the Cytomat 2C” on page 28</td>
</tr>
<tr>
<td>For more information about...</td>
<td>See...</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>--------</td>
</tr>
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<td>Creating a Cytomat 2C profile</td>
<td>“Creating a Cytomat 2C profile” on page 29</td>
</tr>
<tr>
<td>Operating the Cytomat 2C</td>
<td>“Operating the Cytomat 2C with diagnostics” on page 34</td>
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