The Value of Lifetime Learning

Investments in education improve laboratory staff productivity by enhancing skills necessary for routine procedures. Education leads to utilizing the full potential of instruments, as staff members gain knowledge and insights into the latest techniques. Well-educated staff members – taught by subject matter experts and certified trainers – are more dedicated to your organization and feel more confident in their accomplishments.

At Agilent University, you can find a wide range of learning options to meet the needs of your lab, helping optimize productivity on your new or existing equipment.

Classroom Training: Held at purpose-built training facilities, we offer a wide variety of courses, ranging from introductory level to in-depth, hands-on experience with your laboratory equipment.

Customized On-Site Training: Onsite training allows you to customize material from Agilent’s standard courses and combine with information unique to your laboratory to create a highly effective training course targeted to your team.

Online, on-demand training: Online, on-demand training gives you ultimate learning flexibility. Our eLearning solutions offer a comprehensive range of modules so that you can learn what you want, when you want, and at your own pace.

www.agilent.com/crosslab/university

Contact us to register today!

Training Centers
Agilent Technologies Singapore (Sales) Pte Ltd
1 Toh Tuck Avenue 3
Singapore 788023

2016 Edition – Singapore

AGILENT UNIVERSITY
COURSE CATALOG

Full Free Numbers:
Singapore 1800 276 2522
Online – 021-21-11450, 021-21-11459 (Instrumentation & Services)
Corporate Code: 021-3262639-20
Email: inquiry_lsca@agilent.com
Website: http://www.agilent.com/courses/training

Information, descriptions, and specifications in this publication are subject to change without notice.
Agilent Technologies, Inc. 2016
SBST-9422420G

Dear Valued Customers,

Thank you for the continued support and valuable suggestions which have helped us improve our training portfolio. Your recommendations shape our development efforts and help us find new ways to offer innovative learning opportunities.

We understand that technology changes rapidly and without the right training and support employees will become overloaded, which can lead to high turnover, low confidence, and ultimately suboptimal performance. The Agilent Customer Education team helps address these challenges by developing innovative training courses which provide insight into the latest technology and trends in analytical chemistry. Whether purchasing new equipment or optimizing workflows using existing hardware, Agilent can deliver an education solution that will help improve processes and provide quality results in the laboratory.

Our training courses focus on Agilent Hardware, Software, and WorkFlow consulting for all skill levels in the laboratory and we strive to provide customers the right learning opportunities at the right time through our contact in the lab. Our professional trainers partner with you throughout the training journey to provide a high degree of flexibility in the classroom, online, and on site.

For more detail, please feel free to contact us on 1800 276 2522 or email inquiry_lsca@agilent.com

Thank you for trusting and choosing Agilent Technologies for your analytical chemistry solutions.

Sincerely Yours,

Jason DiFraia
Global Customer Education Product Manager
ON-Demand Courses

Some of the courses described in this flyer/catalog or on our website are offered on an On-Demand basis.

How is an “On-Demand” course organized?

“On-Demand” courses can be delivered when a minimum number of participants can’t be reached. A confirmation letter will be sent two weeks before the course date. Efforts will be made to place the attendee in the next available class.

Cancellation or rescheduling must be made at least 10 working days before class commencement.

Rescheduling Policy

In the event that a paying attendee must cancel or reschedule, a 50% billing fee to attendee. A one-day cancellation notice will result in a 100% billing fee to attendee.

Refunding Policy

The purchase of non-refundable airline tickets is NOT recommended due to possible class changes.

AGILENT UNIVERSITY – e LEARNING

Online, self-paced learning through streaming modules and recorded lectures

Online, on-demand learning gives you ultimate learning flexibility. Our e-learning solutions offer a comprehensive range of solutions so that you can learn what you want, when you want, and at your own pace.

You can find the rest of e-learning courses at our website: www.agilent.com/crosslab/university

Visit www.agilent.com/crosslab/university for more information

ON-Demand Courses

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How is an “On-Demand” course organized?

We will need a minimum number of participants before we can schedule and start an On-Demand course.

When we receive an On-Demand course request, the request will be placed on a waiting list. We will contact the requesters for the course result and reach out to those who may also be interested so that a minimum number may be fulfilled quickly to start the course. In the situation that a course is unable to start, we will provide alternative training options.

On-Demand courses are subject to the availability of instructors, instructors and minimum number of participants.

FREE UPDATES: We are revamping our course offerings to serve you better. Courses, prices and schedules are subject to change without prior notice. Please refer to our website for updated information.

Please note that course dates and prices listed on this calendar are subject to change without notice. Kindly check with Training Coordinator before your registration.

We will monitor the requests for the course and reach out to customers who may also be interested in the course.

For attendees taking the complimentary training, the complimentary material and instrument usage (where applicable) is forfeited if the attendee fails to attend the training.

Prerequisites

It is important to adhere to the prerequisites described in each course catalog, as the lack of use of this prerequisite equal indicator to the participant may result in completing the course. In the situation that a course is unable to start, we will provide alternative training options.

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