The Value of Lifetime Learning

Investments in education improve laboratory staff productivity by enhancing skills necessary for routine procedures. Education leads to utilizing the full potential of instruments, as staff members gain knowledge and insights into the latest techniques. Well-educated staff members – taught by subject matter experts and certified trainers – are more dedicated to your organization and feel more confident in their accomplishments.

At Agilent University, you can find a wide range of learning options to meet the needs of your lab, helping optimize productivity on your new or existing equipment.

Classroom Training: Held at purpose-built training facilities, we offer a wide variety of courses, ranging from introductory level to in-depth, hands-on experience with your laboratory equipment.

Customized On-Site Training: Onsite training allows you to customize material from Agilent’s standard courses and combine with information unique to your laboratory to create a highly effective training course targeted to your team.

Online, on-demand training: Online, on-demand training gives you ultimate learning flexibility. Our catalog offers a comprehensive range of modules so that you can begin when you want, where you want, and in any order.

Foundation & Theory
Hardware, Software Overview
Operation Essentials
Operation Workflow
Trouble-shooting
Maintenance

Technique Optimization
Workflow Optimization
Application Workflows

Beginner
Intermediate
Advanced

Proper training quickly leads to greater productivity and increases the value of your investment.

AGILENT UNIVERSITY
COURSE CATALOG
2016 Edition – Australia

For more detail, please feel free to contact us on 1800 802 402 (Australia) or email agilent_assist@agilent.com.

Thank you for trusting and choosing Agilent Technologies for your analytical chemistry solutions.

Sincerely Yours,

Jason DiFraia
Global Customer Education Product Manager

Dear Valued Customers,

Thank you for the continued support and valuable suggestions which have helped us improve our training portfolio. Your recommendations shape our development efforts and help us find new ways to offer innovative learning opportunities.

We understand that technology changes rapidly and without the right training and support employees will become over-tasked which can lead to high turnover, lost confidence and ultimately affect performance. The Agilent Customer Education team helps address these challenges through developing training courses which provide insight to the latest technology and trends in analytical chemistry. Whether purchasing new equipment or optimizing workflow using existing tools, Agilent can deliver an education solution that will help improve processes and enable quality results in the laboratory.

Our training courses focus on Agilent’s software, hardware, and workflows consulting at all skill levels in the laboratory and we strive to provide customers the right learning opportunities at the right time through our course catalog. Our professional trainers partner with you throughout the learning journey to provide a high degree of flexibility in the classroom, online and at your site.

For more information or to register, please feel free to contact us on 1800 802 402 (Australia) or email agilent_assist@agilent.com.

Thank you for trusting and choosing Agilent Technologies for your analytical chemistry solutions.

Sincerely Yours,

Jason DiFraia
Global Customer Education Product Manager
### Onsite Courses

Any of the courses listed in our portfolio can be conducted at your site should you have the necessary equipment available. Agilent Technologies can help you tailor training to your laboratory; create a highly effective training course targeted to your team.

Specific topics from the courses can be selected to be covered, or you can direct the trainer to cover your specific topics. In addition, all course materials can be customised to meet your requirements.

### Registration / Payment

- **Registration**: Registrations for scheduled courses can be done directly from the website. Go to websites below and follow the prompts online.
- **Direct Registration**: Course material from Agilent's standard courses may be combined with any of the courses listed in our portfolio can be conducted at your site should you have the necessary equipment available.

### Onsite Training Advantages

- **Provided by Agilent**
- **You can find the rest of e-learning course at a comprehensive range of modules so that you can learn what you want, when you want, and information unique to your laboratory, to create a highly effective training course targeted to your team**
- **Equipment available for use. Course material from Agilent's standard courses may be combined with any of the courses listed in our portfolio can be conducted at your site should you have the necessary equipment available.**
- **Any of the courses listed in our portfolio can be conducted at your site should you have the necessary equipment available. Agilent Technologies can help you tailor training to your laboratory; create a highly effective training course targeted to your team.**
- **Specific topics from the courses can be selected to be covered, or you can direct the trainer to cover your specific topics. In addition, all course materials can be customised to meet your requirements.**

### Rescheduling Policy

- **In the event that a paying attendee must cancel/defer a course/registration, course/registration will be cancelled by another attendee, for the remainder of the class attendees and the non-refundable fees will be made to the place in the attendee’s class**.
- **For attending the class, they must notify Agilent Technologies at least 10 working days before class commencement.**
- **In the event that a paying attendee must cancel/defer a course/registration, course/registration will be cancelled by another attendee, for the remainder of the class attendees and the non-refundable fees will be made to the place in the attendee’s class**.

### General Training Information

- **Tollfree hotline**: 1800 802 402 (Australia), 0508555344 (New Zealand) | **Email**: agilent_assist@agilent.com

### Course Title | Course No | Course Fee | Days | Dates
--- | --- | --- | --- | ---
**HPLC Troubleshooting and Maintenance** | R1743A | $2,100 | 9-10 May/4-5 Jul | 3-5 May/6-8 Sep
**GCMSD Chemstation and Instrument Operation** | R4043A | $2,800 | 29-31 Mar/6-8 Jun/14-16 Sep
**Flame AA Troubleshooting and Maintenance** | 2193A | $1,800 | 9-10 May/17-18 Oct | 7-8 Apr/4-5 Jul
**GC Troubleshooting and Maintenace** | R1743A | $2,100 | 9-10 May/4-5 Jul | 3-5 May/6-8 Sep
**HPLC Openlab CDS Chemstation Data Analysis and Reporting** | R1981A | $2,600 | 4-6 Apr/5-7 Sep | 20-22 Apr/15-17 Aug | 22-24 Feb/11-13 Jul | 11-13 May | 19-21 Jul
**GCMSD Chemstation and Instrument Operation** | R4043A | $2,800 | 5-8 Jul | 18-21 Jul | 23-26 May | 17-20 May | 2-5 May
**GC Troubleshooting and Maintenance** | R1743A | $2,100 | 9-10 May/4-5 Jul | 3-5 May/6-8 Sep
**GC Troubleshooting and Maintenace** | R1743A | $2,100 | 9-10 May/4-5 Jul | 3-5 May/6-8 Sep
**HPLC Troubleshooting and Maintenace** | R1743A | $2,100 | 9-10 May/4-5 Jul | 3-5 May/6-8 Sep

**Please note**:

- Additional course details are available according to your preference. Please register your interest early indicating your preferred dates.
- We are updating our course offerings to serve you better. Courses, prices and schedules are subjected to change without prior notice. Please refer to our website for updated information.

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### AGILENT UNIVERSITY – eLEARNING

Online, self-paced learning through accessing modules and recorded lectures

- **Online**: Online access gives you complete flexibility for learning opportunities after a comprehensive range of modules so that you can learn what you want, when you want, and at your own pace.

**Recorded Lectures**

- **Instructor-led Training**
- **Self-paced Learning**